

FLOURISH

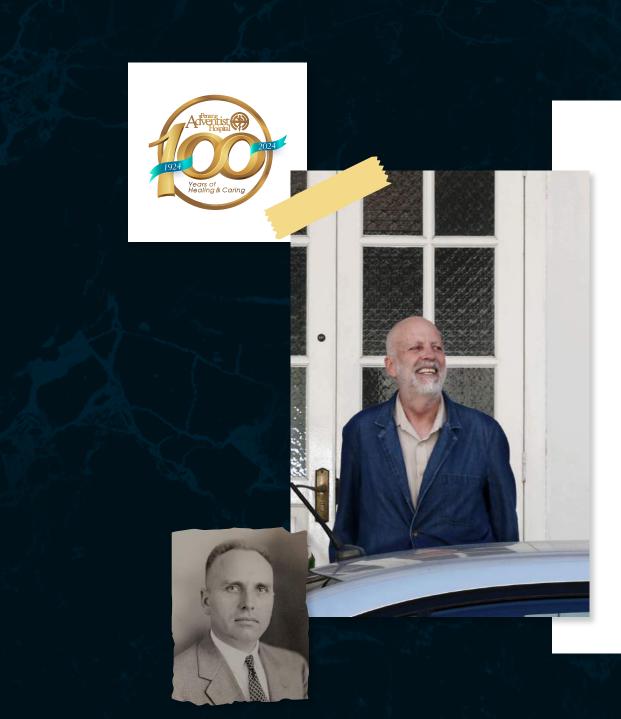
CHARITY REPORT 2023



ANNIVERSARY







My first memories of anything to do with Penang are rubbing the bristles on the outside of Papa's elephant-leg wastebaselet, and then holding outs the edge of it, standing on my liptoes and looking inside.

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A year later, he reappeared - with a terrible limp, but having returned to pearl fishing - and he gifted Papa with this turtle that he had killed. I would REALLY like to get it back to PAH.

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I LOVE it that you have kept "Poor Treated Free" on your signs - this was so important to Papa, and he carried it on back home in the U.S. - his entire carreer, in fact. Thank you for continuing his legacy in this regard, as well as with all the Charity Work that you are engaged it. May grandfather would be SD PRDUI of what you have done and and oling - not UUST the additions to the haspital, the open-heart surgeries, the surving school, etc., but the loving service to the local community and beyond, including bringing patients in from surrounding countries for help and healing that they could NEVER afford... Fapa would be CHEERNGII THANK TOU all so VERI mobil!

Dr. Earl August

A letter from Dr. Earl Aagaard

Grandson of Dr. J. Earl Gardner, Founder of Penang Adventist Hospital

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FLOURISH -

/'flaris/

Grow or develop in a healthy or vigorous way, especially as the result of a particularly congenial environment.





MESSAGE FROM

GROUP PRESIDENT

The very first iteration of Penang Adventist Hospital existed as Mission Clinic, set up on Muntri Street in 1924. Even all those years ago, the concept of "poor treated free" wasn't an afterthought, instead it was the basis of the hospital's values. Mission Clinic saw a revolving door of interesting patients, and not all of them could afford treatment. Still, the doctors and staff were determined to treat them, and the patients paid how they were able to, one going as far as to offer to carry his doctor's coffin when he passed.

Mission Clinic developed a reputation in the community for helping those in need, and this is what allowed it to expand into a hospital. Back then, funds were short, and it was decided that the money would be gathered by solicitation. The money needed was raised from local towkays and people from all walks of life, all showing their appreciation for Dr Gardner's work. Even back then, we embodied the words "by the community, for the community".

Following the war and the Japanese occupation, economic difficulties were rife amongst the community, and Penang Adventist Hospital did not abandon their principles. The records show that many patients were treated free.

This continued throughout the 70s to the 2010s, numerous funds were set up to raise money to help the needy, such as the Patient Heart Fund, the Dr. J. Earl Gardner Fund and the Cancer Fund, which allow for free or subsidies treatment for those who can't afford it.

At the height of the Covid pandemic, Penang Adventist Hospital didn't shy away from their core values, instead going out of their way to ensure that they supported the needy and the community during this difficult time. During this time, 20 free heart surgeries were offered to help clear the backlog in Penang General Hospital. The fund also distributed daily essentials to the needy and frontline workers.

Today, Penang Adventist Hospital stands as an icon of healthcare in the country, in fact it remains the oldest, continuous form of Seventh Day Adventist medical work in the Far East. When Penang Adventist Hospital first opened its doors in 1924, I don't think anyone would ever have imagined that we'd be celebrating its 100^{th} anniversary. The facade of the building has certainly changed, going from shop house lot to buildings of sleek white walls and shiny chrome. The environment it works against has similarly changed as well, seeing how the world and its people have changed over a century. But one thing that stays the same without a doubt is the core value of the hospital. The buildings may change, the era may change, but no matter how the situation has differed, the hearts of the staff and the goal of the hospital has remained steadfast: to help the needy.



MESSAGE FROM CEO

This year, as we stand on the threshold of our hospital's 100th anniversary, I am filled with an overwhelming sense of gratitude and humility. This milestone is not just a testament to the passage of time; it's a celebration of the enduring spirit of compassion and dedication that has defined our journey over the past century.

Amidst the ebb and flow of history, one thing has remained constant: our unwavering commitment to serving the diverse needs of our community. Through every challenge and triumph, we have stood firm in our mission to provide high-quality healthcare with empathy and integrity.

Looking ahead, our vision is bold and ambitious. We aspire to build upon the strong foundation laid by our founder and predecessors by embarking on projects that will enhance our capacity to serve. Foremost among these endeavours is the construction of a tower block, which will not only expand our facilities but also enable us to offer cutting-edge medical services to those we are privileged to serve.

At the core of Penang Adventist Hospital are the three pillars; Charity, Community Health, and Chaplaincy. These principles have not only shaped our identity but also set us apart. Charity has enabled us to provide care for those who might otherwise be unable to afford it. Our focus on Community Health ensures that we address the broader needs of our population, promoting wellness and preventive care. Chaplaincy offers spiritual support and guidance, acknowledging the holistic nature of health. These core values have been our guiding light, and we are committed to maintaining them as we continue to evolve and improve for the benefit of our community.

None of this would be possible without the generous support of donors like you. Your unwavering belief in our mission has been a source of strength and inspiration, propelling us forward even in the face of adversity. For that, we are profoundly grateful.

As we reflect on the past and look toward the future, let us do so with a renewed sense of purpose and optimism. Together, let us continue to write the story of compassion, innovation, and resilience that has defined our hospital for the past century.

With heartfelt appreciation and anticipation for the journey ahead.

LEADERSHIP

Penang Adventist Hospital's success throughout these 99 years is due to it's believe in God, strong fundamentals and the vision for helping the community. As we approach our centennial milestone, these guiding principles continue to lead us toward a century of continued excellence and compassionate care.

The hospital is supported by effective management through the knowledge, expertise and shared vision of its Board Members.

Being a not-for-profit, mission hospital, members of the Board of Trustees are volunteers from community and the Seventh-Day Adventist Church. They receive no remuneration for their services at the hospital. Surplus from the hospital operation is not given to stakeholders but used to enhance medical equipment, upkeep of the hospital and fund community outreach activities.

Board of Trustee:

Chairman

Pr. Abel Anak Johnny Bana

Vice Chairman

Mr. Chee Meng Keen, Joshua

Secretary

Mr. Koh Wah Heng, Ronald

Board Members

Mr. Phua Tuan Hui, Albin

Dr. Tah Kheng Soong @ Soo Kheng

Soon, Raymond

Pr. Nelson G Bendah

Pr. Tan Meng Cheng

Pr. Feldinand @ Belgium Bin Sawanai

Pr. Semilee Anak Tajau

Pr. Somchai Chuenjit

Mr. Atikom Sriratanaprapat



▲ Administrative Council & Invitees:

Group President

Administrative Manager

Mr. Ronald Koh

Ms. Ng Ee Loon

ADMINISTRATIVE COUNCIL & INVITEES

Chief Executive Officer

Mr. Albin Phua

Vice President of Medical Administration

Senior Manager of Quality

& Risk Management

Ms. Choo Mai Leen

Dr. Thomas Tean

Person In Charge Dr. Raymond Tah

Chief Nursing Officer Dr. Noraidah Guntalib

Director of Operations Ms. Janet Leong

Dr. Dicky Ng

Director of

Vice President of Wellness

Head of Chaplain

Pr. Sunny Tan

Resources, Legal **Affairs & Compliance** Mr. Jayce Gooi

Senior Information

Technology Manager

Director of Human

Marketing Mr. Caleb Lim

Senior Finance Manager

Ms. Ooi Hooi Suen

Mr. Sherine Ooi

Senior Allied Health & **Pharmacy Manager** Ms. Joanne Lim

Senior Manager of **Facilities & Support Services** Mr. Peter Lim

Senior Manager of **Charity & Customer Relations** Ms. Jenny Ooi

VISION, MISSION & VALUE

VISION STATEMENT

A people-centred teaching and learning healthcare system with international quality wholistic care, delivering excellent experiences to the community and region.



OUR CORE VALUES

We are guided by a set of values which all staff adhere to and through which we collectively strive to deliver better outcomes and services. The values are:

Community mindset, building mutual trust, accountability and teamwork.

A chievement of excellence, continuous assessment and strategic growth.

Relevance in technology, enhancing services, and strengthening relationships.

I ntegrity in word and deed, genuine and ethical stewardship.

Nurture through reinforcement and celebration of outstanding service.

Godliness through compassionate care, reflecting the life of Christ.



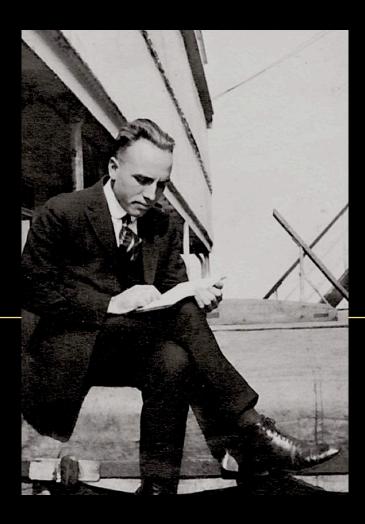
MISSION STATEMENT

Penang Adventist Hospital is committed to demonstrating the love and healing ministry of Christ by providing comprehensive, competent and excellent healthcare for all.

OUR GOAL

Our goal is "To make man whole". It means to follow the ideals of God, the Creator and Master Physician, and to provide for a person's well-being by administering to his physical, spiritual and emotional needs, in modern and pleasant facilities.

100 YEARS OF HEALING & CARE



Our journey of healing begins in December 1924 when Dr. J. Earl Gardner opened a small clinic at Muntri Street.

The purpose was to provide for the health needs of the community as evidenced by the sign outside the clinic that read "Poor Treated Free". From the very beginning, Dr. Gardner was kept busy, seeing over 600 patients in 19 days.

With the support of philanthropists and the community, the humble clinic grew into what exists today – Penang Adventist Hospital. Our mission remains the same today with a different slogan "God Heals, We Help". We continue to play a part in the community through selfless service, reaching out to the poor and needy alike has been a continuous mission – driven journey of the hospital.

OUR COMMITMENT

"God Heals, We Help" are the words proudly displayed on our hospital entrance and various portals. The hospital is committed in changing lives and making a difference in our community by providing quality medical care and financial assistance to individual's need. This was Dr. Gardner's dream. His dream continues today.





The Patient Heart Fund has mended the hearts of children and adult alike since 1988. We are dedicated towards improving the lives of Malaysian suffering from heart diseases, one of the leading causes of death. The fund has since then disbursed RM 13,397,759 given hope and a chance at new lease of life to needy heart patients whose ages ranged from a few weeks to 81 years old.

Set up of Patient Heart Fund

Sabbath/ Welfare Fund

Income received by the hospital during Sabbath (sunset of Friday to sunset of Saturday) are channelled towards this fund which assists needy patients in dialysis treatment, cataract surgery, minor surgeries and other non-surgical treatments.

Early years





Medical Welfare Services

The hospital's Medical Welfare Services Unit was established in 1997 to help the poor and needy with financial assistance.

The Gift of Life is a community service project initiated by the Rotary Club of New York District 7250 in 1975. Since its inception, children with heart ailments from many developing countries have received chance at living normal lives and mended hearts.

In 1999, the Gift of Life Programme became a reality in Penang, through a matching grant from Gift of Life Inc. amounting to RM 370,000. This is a joint programme between the Rotary Club of Penang District 3300 as well as Penang Adventist Hospital. The hospital was granted as the referral base for all Gift of Life patients in Southeast Asia. Since 2014 Gift of Life Penang Programme extend its assistance to needy heart patients of 60 years and below. Till to-date, the Gift of Life Penang Programme has mended the hearts of 141 needy heart patients and disbursed RM 2,442,932

Gift of Life Penang Programme





Dr. J. Earl Gardner Fund was set up in honour of our founder who worked tirelessly to serve the community. In reflecting his passionate and selfless service, Dr. J. Earl Gardner Fund is set up to assist needy patients suffering from chronic illnesses in area of cleft palate repair, scoliosis, stroke, and major surgeries. To-date, the fund has disbursed RM 6,978,368 to assist needy patients.

Dr. J. Earl Gardner Fund

The Wishing Well Project

Legendary to the Gift of Life Penang Programme, wishing wells were introduced as a fundraising effort. Donors will not only be able to make the wish of a heart patient in need of corrective heart surgery come true, but will have fun in giving. The coins placed in the launching ramps of the wishing wells will spin around the vortex and increase in speed until it disappears at the base of the well. Donation collected will go towards Gift of Life Penang Programme and benefit needy heart patients from infant to 60 years of age.





Cancer Fund

Specific to its purpose, cancer fund was set up to provide medical assistance to needy cancer patients to undergo cancer treatments. The fund kicked off with various fundraising events and one very notable event was "88 Shining Heads" Charity Go Bald and Food Fair. With the ardent support from the community, RM 900,318 was raised. To-date, the fund has disbursed RM 3,295,117 to help needy cancer patients who sought treatment at PAH Oncology Centre.

OUR IMPACT

IN 2023

Total fundraised

RM 2,611,928



Fund raised from Wishing Well:

RM 57,083



Fund raised from Care Club:

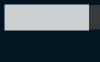
RM 104,202





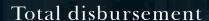
Fund raised from charity events:

RM 738,468



Fund raised from outright donation:

RM 1,873,459



RM 2,519,890



Total Beneficiaries:

166



Number of new donors:

245



Total disbursed for

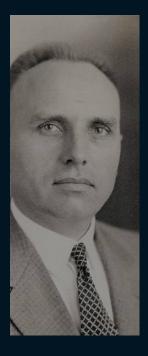
CSR Program: RM 7,253



Number of sponsored nursing students:

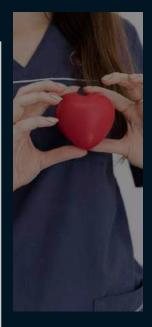
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TYPES OF FUNDS



Dr. J. Earl Gardner Fund

Provides free or subsidised medical treatment to needy patients suffering from chronic illness in areas of tumour, cleft palate repair, major limb amputation, scoliosis, stroke etc.



Patient Heart Fund

Provides free or subsidised medical treatment to needy patients suffering from heart ailments.



Cancer Fund

Provide free or subsidised medical treatment to needy cancer patients to undergo cancer related treatments.



General Fund

Provides financial aid to support the development & expansion of the Hospital, upgrading of the facilities, training of staff and sponsorship of nursing students.



Welfare Fund

Income received by Hospital during Sabbath (sunset Friday to sunset Saturday) are channelled towards this fund which provides free or subsidised medical treatment to assists needy patients in dialysis, cataract surgery, admission bills and minor surgeries.



Recycling Fund

To aid needy employees and public who are stricken by natural disaster and other needy situation such as daily necessities.

FUND DISBURSEMENT

Dr. J. Earl Gardner Fund

RM 873,545 Helped 37 beneficiaries

OF 2023

Cancer Fund -

RM 453,733 Helped 23 beneficiaries

Patient Heart Fund

RM 86,122 Helped 5 beneficiaries

Welfare Fund

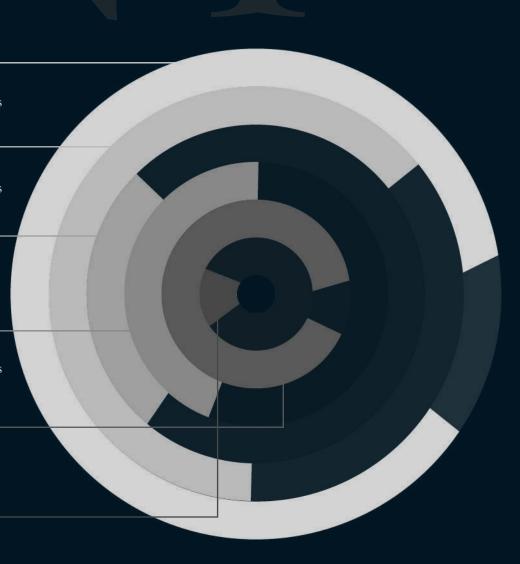
RM 259,238 Helped 70 beneficiaries

General Fund

RM 840,000 Helped 30 students

Recycling Fund

RM 7,253 1 CSR outreach



Penang Adventist Hospital

Charity Fund Committee
Members 2023

Mr. Ronald Koh Dr. Thomas Tean Dr. Dicky Ng Mr. Albin Phua Mr. Koay Swee Thye Mdm. Boonsiri Somchit Mdm. Catherine Lim Dr.Khor Chai Tian Pr. Joshua Gan

Welfare Fund Committee Members 2023

> Dr. Thomas Tean Mr. Albin Phua Dr. Daniel Yeoh Pr. Sunny Tan Mdm. Lee Mei Yin Mdm. Janet Leong Mdm. Jenny Ooi

The —— People's People

The Medical Welfare Services

The hospital's Medical Welfare Services Unit was established in 1997 to help the poor and needy with medical assistance.

The Medical Welfare Services team assists patients and/or patients' relatives in seeking the appropriate healthcare treatment in PAH. The Medical Welfare Officer also liaises with doctors, nurses, other health professionals, as well as community resources and welfare agents in providing solutions for patients who are unable to meet medical costs. The Medical Welfare Services unit is a caring and responsive team that serves the local community who are in need of medical assistance by offering medical financial aid.

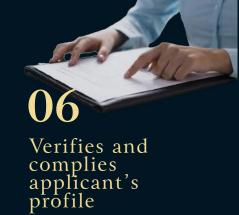
As responsible stewards of the charity funds, the team ensures that there is accountability and visibility for each case that is presented to the relevant committee for fund disbursement.

Charity Application Procedure

The following flowchart shows the procedure that the Medical Welfare Services team goes through for reviewing, assessing, and verifying charity application from applicants:



05 Assesses applicant's background through home visit / ward visit.





Ol Meet applicant



Informs applicant about all the documents required. Applicant is required to complete and submit the form within 2 weeks

Presents charity cases to committee members



O3 Explains to applicant the Charity Application Process







Playing Our Part For The Community

Festive Visit to Charis Home

In the spirit of joy and compassion, the Charity Team led by Dr. Thomas Tean, COO of Penang Adventist Hospital, extended heartfelt warmth to the residents of Charis Home, a senior citizen home in Balik Pulau, during the festive season of Chinese New Year.

The team distribute essential items to the residents, recognizing the importance of not only medical care but also holistic well-being. As part of our commitment to community welfare, the home received a bundle of necessities, including Vitamin C to promote health, dishwasher for daily use, shampoo and also mandarin oranges!







Penang Adventist Hospital took the opportunity to reach out to 100 needy families through its Corporate Social Responsibility (CSR) initiatives, in line with the hospital's mission set forth by their founder, Dr. J Earl Gardner; to be of service and create meaningful outreach for the needy in our community.

Partnering 3 Penang State Assemblyman, YB Jason Ong (ADUN Kebun Bunga), YB Chris Lee (ADUN Pulau Tikus) and YB Zairil Khir Johari (ADUN Tanjong Bunga), PAH distributed 100 care packs to these families in need.

This CSR programme was made possible, through the fund raised from the hospital's doctors and staff and supported by in-house recycling project. A total of **RM7,700** was raised for this purpose.



Playing Our Part For The Community

Heartfelt Raya Visit to B40 Communities



Playing Our Part For The Community

Eye Check Screening at Silver Jubilee Home



Penang Adventist Hospital marked World Health Day by extending a health screening program to Silver Jubilee Home residents, addressing vital health metrics like height, weight, BMI, blood pressure, glucose levels and eye examinations.

Out of the 60 screened with the aid of home nurses, one-third were diagnosed with cataracts. The Charity Team stepped in, facilitating interview and supporting free cataract surgery applications.

The initiative, spearheaded by consultant ophthalmologist Raymond Tah, involved collaborative

efforts from the Community Health and Charity Department, as well as dedicated nursing students. The success of this project was underlined during a press conference attended by esteemed figures like Tan Sri Dato' Seri Tan Kok Ping, Executive Advisor & Trustee of Silver Jubilee Home and Dato Loh Yeow Boo, Chairman of Silver Jubilee Home.

In total, over RM 92,000 from Welfare Fund was allocated for 20 cataract surgeries, ensuring comprehensive care for Silver





Fundrasing Events As we organize fundraisers, we sow seeds of compassion, enabling the hospital to bloom as a beacon of support for those in need.



Jump Stronger was a tremendous success! Despite the challenging rainy weather, participants displayed incredible perseverance and determination, powering through to support the good cause.

A heartfelt thank you for your support, we raised an impressive **RM212,500** for the Cancer Fund. This significant achievement will go a long way in helping those affected by cancer. Witnessing the community come together to support each other and give back to those in need was heartwarming, and we are in awe of your awesomeness!

Our sincere gratitude to the major donors:

Golden Etna Sdn Bhd JHM Consolidation Berhad Mi-Equipment Sdn Bhd Chinwell Holdings Berhad

And many other donors, who supported Jump Stronger!

tronger

Special appreciation goes to X-Jumping for leading the energetic jumping workout during the event. The coaches played a vital role in ensuring participatns had a safe and enjoyable experience, and we received favorable feedback from everyone who participated.

lump

Last but not least, we extend our sincere gratitude to:

Gurney Plaza Howei Events Iconic Medicare Pangkor Boy Federal Oats Mills Sdn Bhd Bun Guan Brothers Sdn Bhd Sugar Dynastic Enterprise Adventist Bakery









FISIPS OF

In a heart-warming display of community spirit, Sips of Hope, a charity afternoon tea with a cause held at St Joseph's Novitiate exceeded all expectations, leaving attendees inspired and striving to do more for the needy in our community.

Graced by YB Syerleena Abdul Rashid, His Excellency Raschada Jiwalai, Consul General of Royal Thai Consulate & His Excellency Bapak Kiki Jahjo Kusprabowo, Acting Consul General of Indonesia; every aspect of Sips of Hope was meticulously crafted, from the beautifully decorated tables adorned with delicate floral arrangements to the wide array of scrumptious pastries and finger sandwiches, the ambiance was set for an unforgettable experience.

One of the highlights of the event was the heart-warming sharing by Mdm Boonsiri Somchit, who shared about her journey in picking up painting and hope that her specially painted art can help raised the much needed fund. Boon as she is passionately address, is a member of our Penang Adventist Hospital Charity Fund Committee Member, entrusted with the responsibility of vetting and disbursing fund to those in need.

The event, turned out to be a resounding success, surpassing its fundraising target, raising an astounding **RM159,260** for cancer fund. The success of Sips of Hope, not only raised the much needed donation for our cancer fund but also created a platform for likeminded supporters and donors to be acquainted. Attendees left the event with a renewed sense of purpose and a commitment to making a difference in our community.

Sips of Hope would not have been made possible if not for the strong support of the event partners, such as Gurney Paragon Mall, Courtyard by Marriott Penang, Ostrea, BoomGrow Farms, Ohara Florist, Penang Wesley String Quartet, Alle Academie De Danze and Unwind Studio.









Loop Doop Discovery Walk unfolded, and our hearts were profoundly touched by the dedicated participants who braved the downpour to be with us.

Despite the weather, we decided to keep it simple, embarking on a leisurely walk around the Botanical Garden, foregoing the educational discovery stations and experience booths. While we regretted not being able to offer the full experience we had envisioned, the unwavering spirit of our participants warmed our hearts.

A special shoutout to our event partner - Courtyard by Marriott Penang for their support. They showed up in the rain to distribute refreshments to our participants, demonstrating their commitment to our cause. To the remarkable individuals who braved the rain and joined us, you are the true rockstars of this event! Your support keeps us going strong, come rain or shine.

We extend our heartfelt gratitude to our incredible team members from Community Health Department and Marketing Department who put in tremendous effort to prepare the discovery stations.

A big shout-out to the amazing volunteers who stood by us, even when the rain tried to dampen our spirits. You guys are exceptional!



A Big Thank You to:

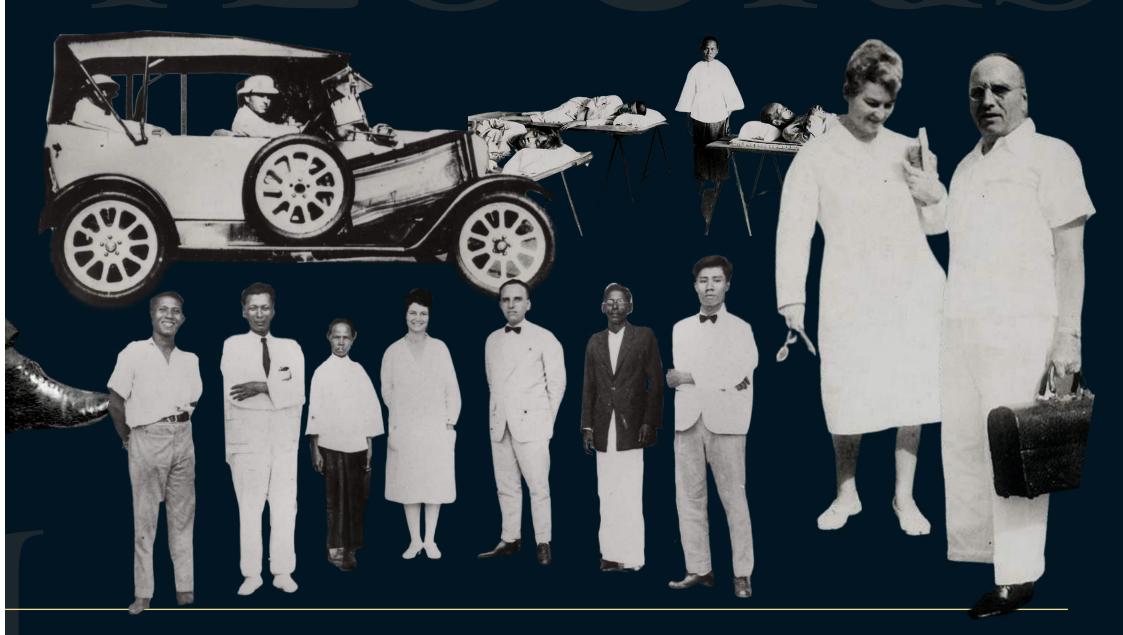
Jabatan Taman Botani Pulau Pinang
Lim Lean Teng Foundation
Melody Kindyland
Laderland Leadership Preschool & Primary Daycare
B & G Educare Centre
Courtyard by Marriott Penang
Viatris Malaysia
Entopia by Penang Butterfly Farm
The Habitat Penang Hill
Howei Events
Adventist Life Support Education Centre
Adventist College of Nursing and Health Sciences

Adventist Bakery
Iconic Medicare
Raiya
Wah Thai
Pocari Sweat
Theme Good Marketing
The Top Penang
PG Cycle Spot
Courtyard by Marriott Penang
E&O Hotel Penang
Shangri-La Rasa Sayang
Project Rock

Eastin Hotel Penang Shangri-La Golden Sands LEGO Odd Crafter Kohii Hompton Hotel Penang Bertam Resort Penang







PARTNERS & SPONSORS

Hospital's "Penang Adventist existence is a testament to the unwavering support of both entities corporate and the community, both financially and through contributions in kind. As the African proverb goes, "If you want to go fast, go alone. If you want to go far, go together."

We are also grateful to many who work hard in making our fundraising events possible. Your support for our events enthuse your strong support.

We dedicated these next few pages to all of you and extend our heartfelt thanks for your continued support. Thank you!

Adventist College of Nursing & Health Sciences Adventist Health Services Malaysia Sdn. Bhd. Adventist Life Support Education Centre

Alle Academie De Danze

AM PM Pharmacy Sdn. Bhd. (Pulau Tikus)

Arati Vilas Cafe

B&G Educare Centre

Bertam Resort Penang

BoomGrow Farms

Bun Guan Brothers Sdn Bhd

Childhood Garden – A Montessori Kindergarten

Courtyard By Marriott Penang

E&O Hotel Penang

Eastin Hotel Penang

Entopia by Penang Butterfly Farm

Federal Oats Mills Sdn Bhd

Gurney Paragon Mall

Gurney Plaza

Hompton By The Beach Penang

Howei (M) Sdd. Bhd.

Huat Heng Café

Iconic Medicare

Ingolf Kneipe German Restaurant and Bar

Jabatan Taman Botani Pulau Pinang

K&S Sales Sdn. Bhd.

Laderland Leadership Preschool & Primary Day Care

LEGO

Lim Lean Teng Foundation

Mei Hotel

Melody Kindyland

Odd Crafter

Ohara Florist

Ostrea

Pangkor Boy Sdn. Bhd.

Park Royal Penang Resort

Penang Wesley String Quartet

PG Cycle Spot

Pocari Sweat

Project Rock

Queensbay Mall

Raiya

Shangri-La Rasa Sayang

Straits Quay

Sugar Dynasty Enterprise

Sunshine Farlim

Sunshine Jelutong

Sunshine Lipsin

Sunshins Square

The Habitat Penang Hill

The TOP Penang

Theme Good Marketing

Tsunami Village Café

Unwind Studio

Viatris Malaysia

Wah Thai

X-Jumping



DONOR LIST

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Pah Inpatient Physio Department Pah Medical Record Department Pah Outpatient Physio Department Pah Surgical 1 Pang Poh Li Pang Tuan Saek Pee Mui Khim Penang Chinese Brush Painting Art Society Persatuan Ugama Buddha Seberang Perai Selatan Peter Anak Jimbon Pfs Team Pharmacy Department Phee Chiew Lee Phillies Marketing (M) Sdn. Bhd Phoon Ah Nooi Phua Tuan Hui, Albin Plus Medical Supplies Poh Sing Sim Pong Kwai Meng Pong Mee Ching Poo Geok Wah Popular Forex Sdn. Bhd. Presgrave & Matthews Priscilla Anak Dennis Pui Bee Kim Puspavalli A/P Rajendran Quah Suan Yeong Quah Zhi Wei Raine Teh Raj A/L Ravichandran Rajeshwary A/P Muniandy Randy Afandi B. Rupin Rgb Sdn Bhd Richel Anak Avah Roland Mondala Ronald Koh Wah Heng Ronnie Khoo Boo Jin Ruiia Bte Bilu Ryan Emmanuel A/L Santhana Raman Ryan Khoo Yong Chen Saabira Sabrina Lim Qin Ying Safarina Binti Baharudin Sam Chee Choong Saw Lye Huat Saw Yar Fen Saw Yar Peh Seah Meng Trading Seah Wee Keong Sebarang (M) Sdn Bhd See Cheng Chye See Jin Hui See Kok Fai See Kok Wah

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Tan Gaik Heong, Marcus Tan Gaik Peng Tan Geok Hwa Tan Guat See Tan Hoay Leng Tan Hooi Hong Tan Hui Nee Tan I Yeing Tan Jia Lee Tan Jia Pei Tan Jia Shen Tan Jie Ying Tan Jin Hui Tan Jin Keat Tan Kai Li Tan Kar Pin Tan Kay Siang Tan Kiah Sai Tan Kok Leong Tan Kok Pooh Tan Lav Hoon Tan Lay Khoon Tan Li Ean Tan Li Kheng, Cheryl Tan Mee Yee Tan Mei Yong Tan Pei Khee Tan Peng Lam Tan Poh Sim Tan Pway Koon, Cynthia Tan Seow Ming Tan Seoy Mei Tan Siew Geok Tan Siew Hui Tan Siew Kheng Tan Sin Hong Tan Suan Sim Tan Sue Chein Tan Sue Ling Tan Sui Yong Tan Swee Ean Tan Swee Gim Tan Swee Huat Tan Swee Im Tan Weng Lean, Kelvin Tan Yan Peng Tan Yann-Yun Tan Yean Ching Tan Yen Wen Tan Yeong Li Tan Yih Ling Tang Peik Har Tau Sin Hong Tean Wing Nyin, Thomas Tee Kuan Gim Teh Chen Theam Teh Cheng Horng

Teh Chin Seng Teh Chooi Lean Teh Eng Suan Teh Hao Cheng Teh Hon Jeh Teh Hooi Koon Teh Ker Ying Teh Saw Ai Teh Saw Pheng Teh Sui Lin Tek Seng Sdn Bhd Teng Cheng Seng Teng Siew Ping Teo Hock Huat Teoh Ai Chen Teoh Boon Loon, Dylan Teoh Chee Seng Teoh Chuin Iim Teoh Chuin Wah Teoh Gin Na Teoh Hooi Chong Teoh Hun Pin Roger Teoh Lay Fung Teoh Lee Kheng Teoh Sui Lynn Ter Thian Soon Tey Boon Kiat Thang Sai Eng The Late Khaw Sook Kwang The Late Khoo Keat Theam The Late Ong Lee Fong @ Ong Ah Goh Thomas Tean Thong Yue Leong Timothy Ng Hsien Liang Tio Juun Hau Toe Oon Oon Toh Koh Hui Toh Lin Fong Audrey Toh Siew Leng Tong Sian Teng Tong Yin Chen Tran Thi Dao Tsai Chang Hsiu Hsiang Tsai Chia Ling Tsai Yung Chuan Tsh Resources Berhad Tt Packaging Sdn Bhd Tun Sardon Foundation Tung Loon Pew Tung Yong Qian Tye Sook Chien Ukurarah Consultants Umi No Ko Japanese Restaurant Ung Ban Chuan V.c.prakash A/L V.k. Chacko Valli A/P Nalathamby Vanita Khoo Suan Imm

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Tan Fung Liang

CARE CLUB LIST 2023

The Care Club – an employee giving campaign was established in 2005 by the hospital's employees with the aim of encouraging giving to the hospital's charity funds. In year 2023, the Care Club has 242 members, donated RM 104,202

A Harithas S/O Ahumoolom Adliah Binti Ahmad Adrey Nerro Doison Agnes Anak Suel Ahmad Fairuz Bin Shaik Sultan Ahthisaravanan A/L Vellosamy Albin Phua Tuan Hui Alex Khoo Cheen Hoe Alnney Satim Ammi Anak Jacky Amurdha A/P Tanimalai Amyta Binti Jaipah Andrea Kimberly Anak Pasong Ang Wan Ling Angela Ann Anak Richard Ingkar Anis Nabila Binti Zulkiflee Anitah Bt Dairoh Astoetie Binti Abidin Audrey Reena A/P Joseph Azliza Binti Abdul Aziz Barbara Easter Niyam Beatrice Goh Sue Chen Beh Bee Bee Beh Kim Ngoh Caroline Choong Mei Ling Caroline Manrus Chai Han Ying Chai Mei Gie Chan Foong Yee Chan Hai Čhin Chan Huey Ching Chan Yee Leng Chang Ling Sim Charlotte Lee Min Yi Cheah Kam Fong Chen Ean Leng Chew Bee Chin Chew Phaik Ying Chiew Hui Ling Chin Meng Kim Ching Yin Fong Ch'Ng Yew Keong Chong Chia Ying Chong Yoke Kian Choo Yong Chek Choong Suan Shian Chow Kit Seong Christine Rumaneh Chve Mooi Choo Damayanti Binti Mohd Raji Daniel Yeoh Chung Boo Dennis Ak Dempi

Devaraj A/L Jeyaraman

Dyckna Belby Deney Elly Eve Soliten Elsie Nathan Elynna Anak Thompson Ranum Ester Siansim Esther Cheng Pui Kong Eva Maya Anak Diyuk Eveline Elvira Evon Lau Yi Wenn Felicia Ang Li Chen Feriza Corrine Jiman Anak Siah Feylintia Matakim Florence Markus Fredoline Majorie Omar Binti Saiking Goh Ai Lav Goh Phaik Leng Gooi Sheun Ling Gowri A/P Balakrishnan Gowri A/P Balakrishnan` Grace Mary A/P Asiryatham Gunasundari A/P Ganeson Gunewaty A/P Rajendran Hayati Binti Idris Ho Shan Shan Ho Wenn Wenn Hor Lay Chen Jacqueline Ko Hui Sze Jananeswary A/P S.K. Rajendran Janet Joseph Sameh Jariza Bt Man Jazreel Anak Jacky Jeevita A/P Loganathan Jeffrina Jimmy Jesslyn Joean Anak Jhon Jimmy Ooi Teik Gee Joanne Lim Phaik Kit Juanita Pragasini A/P Yesupatham Jukphin A/P Ban Ket Iulivana Binti Haron Iuneta Balacuit K Sevagame A/P K Karuppiah Kam Suet Yin Kamsiah Binti Zainul Kartini Bt. Zainul Kaylin Pool Keddly Fenddy Friday **Kelly Carroline Galantas** Khoo Gaik Bee

Khoo Kay Soon

Khor Guat Ee

Kim Lay Hong

Koe Hooi Fen

Koay Boon Kweng

Kong Yue Li Lai Chwen Min, Frances Lam Yee Chern Lau Choo Chuan Lau Yen Wen Laura Niesa Anak Musa Lea Victoria Duanis Lee Beng Hong Lee Kee Giap Lee Mei Yin Lee Oi Wah Lee Shee Zhee Lee Wen Ming Leong Chew Wai Leong Chew Yan Leong Kah Yee, Janet Leong Kok Mun Letchumee A/P Munandy Liaw En Cheong Liew Cheng Hock Lim Ban Ting Lim Hooi Peng Lim Hui Xian Lim Phaik Suan Liwina Anak Atang Loh Saw Tin Lok Lai Leng Loo Wei Beng Low Mooi Lan Low Sooi Nai Lynne Yong Ee Lin M. Rajitah Bt Juda Malinah Sarik Malini A/P Morgesen Manjula A/P Govindasamy Marcella Venchin Margaret Mary A/P Arputham Martini Binti Salag Mary Stella A/P Antony Dass Masayu Binti Majid Meelashini A/P Letchumanan Melsy Hazel Binti Jainol Mohammad Firdouz Bin Hamzah Mohd Zulhilmi Bin Hashim Muhamad Aiman Bin Mohamad Muhammad Amirul Ashraf Bin Mohd Zani Murni Bte Sulaiman Name Nancy Bernice A/P Santhanasami Nasthisya A/P Nai Soo Thiap Ng Pae Yi

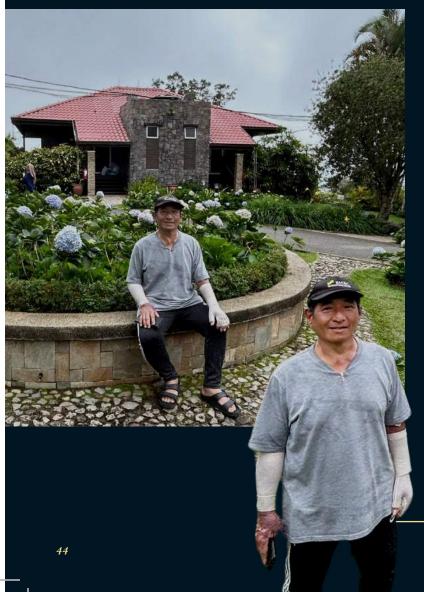
Ng Seet Fong Nirmala Devi A/P Veerasamy Nomi Ak Tako Noor Azizan Binti Mat Nor Amira Binti Mat Desa Noraidah Bte Guntalib @ Lissda Norihaf Binti Ab Wahab Norlinah Binti Isa Nur Ain Isma Syafika Binti Abd Jabar Nurbaya Binti Abdul Halim Nurul Hawanis Binti Rahim Ong Lay Tin Ong Pai San Ong Tze Yun Oo Zhi Xin Ooi Ann Pheng Ooi Hooi Suen Ooi Lay Koon Ooi Suet Ling Ooi Teng Hong Oon Yeong Heuy Peter Anak Jimbon Poh Sing Sim Poo Geok Wah Priscilla Elvina Jolius Puspavalli A/P Rajendran Quah Zhi Wei Racheal Pang Ling Wei Rajeshwary A/P Muniandy Randy Afandi B.Rupin Rebecca Cecilia A/P Robert Richel Anak Ayah Roland Mondala Ronald Koh Wah Heng Ronnie Khoo Boo Jin Ruiia Bte Bilu Ryan Emmanuel A/L Santhana Raman Sabrina Lim Qin Ying Safarina Binti Baharudin Sanyin Ak Bayang Sarvesvari A/P Arujunen Saw Lye Huat Shanice Lim Shuet Min Shawn Chong Svn Nvee Shazwinie Siva Kumar Sherarossa Eldana Junor Sietra A/P Tanimalai Sim Gaik Mua Sim Kah Yin Sim Kar Huey Sithiradevi A/P Balakrishnan Siti Fatimah Binti Abidin Siti Noraidah Binti Piee

Siti Zaleha Binti Othman Stanley A/L Seekaran Stella Jothi A/P Mariappan Syed Azhar Al-Gadrie Bin Syed Alwi Tah Kheng Soon @ Soo Kheng Soon Tan Ah Gin Tan Chang Soong Tan Fung Liang Tan Hooi Hong Tan Li Kheng, Cheryl Tan Sue Ling Tan Weng Lean Tan Yean Ching Tan Yen Wen Tay Chuan Keat Tean Chooi Sean Teoh Ai Chen Teoh Boon Loon Teoh Chee Seng Valli A/P Nalathamby Vanita Khoo Suan Imm Vijay Raj A/L Thagga Rajoo Vilma Binti Madin Viviana Anak Jack Edward Voon Siew Phay Winnie Anak John Timban Wong Khang Yuen Wong Yin Yin Yeap Bee Li Yew Suat Hong Zaliza Binti Mahmood Zurina Pillai A/P S.Paramanathan





DR. J. EARL GARDNER FUND BENEFICIARY



Surviving the Fire

In the midst of his routine as a soy milk hawker, Mr. Chua faced an unexpected gas explosion, scalding him with 40% second-degree flame burns. Recalling the incident, he shared how the pain hit instantly, an uninvited guest that left him in intense suffering.

He was rushed to a nearby clinic. The severity of his condition demanded more than what the clinic could offer. With insurance coverage, they swiftly chose Penang Adventist Hospital as the beacon of hope. The aftermath of the accident left him with severe burns on his face, neck, back, and upper limbs, leading to a 25-day hospital stay.

Medical interventions, including wound debridement and split-thickness skin grafts, became a vital part of his journey. The isolation room, which was necessary for his recovery, also contributed to the accumulating bill, totaling RM 126,027.95, surpassing his insurance coverage. Upon discovering the charitable support provided by the hospital, his daughter applied for assistance, and the charity **disbursed RM35,000**, significantly alleviating the financial strain.

Gratitude filled the air as Mr. Chua steadily recovered. The joy within the family mirrored his progress - from enduring deep pain since the incident in September 2023, to gradually being able to walk with assistance, and eventually taking short trips to enjoy nature's beauty, it takes only 4 months to witness such remarkable progress. Although he couldn't return to work immediately due to lifting restrictions, his positive outlook promised a return to normal life.

Witnessing the transformative power of assistance in their lives, Mr. Chua's family reciprocated by contributing to the hospital's fund, creating a heartening circle of support within the PAH community.

DR. J. EARL GARDNER FUND BENEFICIARY



每一个善举都有改变生命的力量

四年以来,黄女士的小腿下方有一处伤口,久久无法复原,使她饱受困扰。她是基督复临安息日会的成员,机缘巧合下,她认识了槟安医院的杨医生。杨医生在了解了她的情况后,推荐她到本院接受穆里医生的治疗。

诊断结果显示,黄女士双下肢患有静脉曲张并伴有溃疡,需紧急治疗。幸运的是,通过 医院的慈善基金,黄女士在2023年进行了激光雷射静脉曲张手术。不仅如此,医院慈善部门也曾在2017年为她提供了白内障手术的资助。槟安慈善基金一共为黄女士提供了5万马币的资助,这笔款项犹如一条生命线,让她从绝望中看到希望。

黄女士没有家人支持,独自生活,但外界给予的善意恰恰弥补了她精神和金钱上的缺失。从2016年开始,"希望之家"一直为她提供基本的食品供应。她不仅在医疗护理中找到了帮助,也在这个非营利组织的帮助下找到了温暖。

黄女士的故事虽然简单,却深具意义。善意的援手为她提供了力量和支持,向她证明,她并不孤独。这也印证了一个深刻的真理:每一个善举都具有改变生活的力量。

CANCER FUND BENEFICIARY



It was 2016 when Madam Hoo began to suspect something was amidst. Frequent sickness, fatigue, and weakness prompted her to seek medical help. A CT scan revealed advanced **liver cancer**. Her doctor informed her that she would have just a few months to live. Observing her today reveals little trace of the intense battle she fought against cancer. We admire her energy and spirit, and how she stands strong and determined to face her challenges. She shared with us, "After overcoming this, I will return to work. I want to earn money to repay my

relatives who have generously supported me in covering my treatment expenses."

Looking at her complex medical history, it is clear that the expenses were significant. A known Hepatitis B carrier, she has a history of stage 2 breast cancer, for which she underwent endocrine therapy, and a previous history of hepatocellular carcinoma (HCC) treated with surgery and radiofrequency ablation (RFA). The treatment costs have largely been shouldered by her younger sister. Her family

consistently offers words of encouragement. She reflected, "None of them are giving up on me, how can I give up on myself?" Unfortunately, liver cancer has affected not only her but also other family members, claiming the lives of some relatives. The family is determined not to lose another member, supporting her all the way.

She began seeking treatments at Penang Adventist Hospital in 2023. Dr Ang recommended her to undergo 3-weekly immunotherapy and targeted therapy, planning for a year. Each session costs approximately RM 17,700. Although she sought to transfer to General Hospital after four sessions, she was informed that such treatment is unavailable there. Caught between the financial strain and the decision to continue, she has even put her house up for sale. Fortunately, the Penang Adventist Hospital Charity Fund (PAHCF) committee members collectively agreed to **disburse a maximum of RM50,000 (16.6% of the estimated cost)** for her treatments.

Her condition is under control thus far, and we remain hopeful that Madam Hoo's journey ahead will be filled with strength and moments of joy.

CANCER FUND BENEFICIARY

A Symphony of Courage and Hope

Life's journey often leads us to unexpected turns, challenging our resolve and testing the harmony within. Lew Teik Chong, a 60-year old beloved music teacher for four decades, found himself facing an unexpected and challenging symphony.

It all began in 2022 when Mr. Lew discovered an ulcerative tumour in the upper rectum, which turned out to be metastatic rectal cancer. The challenges intensified as the cancer extended its reach to his lungs.

Undeterred, Mr. Lew sought treatment at various hospitals, navigating the complex composition of his medical condition. By October 2023, he faced lower limb weakness and incontinence, leading to a diagnosis of **Metastatic Colorectal Cancer with a T3 compression fracture, indicating the spread to his spine.**

Under the expertise of Dr. Tan Chun Ee, Mr. Lew underwent spine surgery, confronting his inner struggles with bravery. His battle continued at Penang Adventist Hospital, where he received chemotherapy and radiotherapy treatments under the care of Dr. Fabian, with financial support from the Cancer Fund totalling RM 26,727.43.

"In life, it's not where you go, but who you go with." Gratefully, Mr. Lew is not traversing this path alone. He is blessed with a circle of steadfast friends who offer unwavering support and companionship. Their presence in his life is a source of deep appreciation. Expressing heartfelt thanks, Mr. Lew also acknowledges the professional care provided by the doctors and nurses at Penang Adventist Hospital, recognizing their dedication and expertise throughout his courageous battle.

Despite being called back by the Lord, Mr. Lew's refusal to surrender and his exploration of every treatment option despite facing serious health challenges stand as a testament to resilience. His spirit lives on in the hearts of those who knew him, reminding us all to cherish each moment of life.

PATIENT HEART FUND BENEFICIARY

Father Just Has A Way of Putting Everything Together

"Dads often hold a special place in their children's hearts – a beacon of strength and love. Mr. Lim embodies this sentiment wholeheartedly, being both a hero to his son and the first love of his daughters. With a family of five, including three diligent young ones, Mr. Lim's steadfast presence serves as a shield of unwavering support and affection. Though his smiles may be few, the warmth in his eyes when he's with his family speaks volumes, reassuring them of his boundless love.

In the Lim household, family time is cherished and celebrated with gusto. Mr. Lim actively participates in their lives, marking milestones and embracing festivities, fostering a home filled with love and harmony. His dedication transcends mere provision; it's about nurturing a thriving family unit.

During one family badminton game, Mr. Lim was gripped by a sudden tightness in his chest, signaling a grave health concern. It was revealed that he had **six heart blockages** ranging from 80%

to 100%, necessitating urgent Coronary Artery Bypass Grafting (CABG) surgery to restore proper blood flow to his heart muscle.

The news sent shockwaves through the Lim family, their cornerstone suddenly vulnerable. With no time to prepare, the staggering medical bill of RM 95,898.44 loomed large. Despite having insurance coverage, the total bill was beyond them. The family rallied, borrowing funds from their family to cover the remaining balance. Relief came in the form of a charitable **reimbursement of RM 8,000**, alleviating some of the financial strain.

Thankfully, the surgery was a resounding success, heralding a new lease on life for Mr. Lim. His recovery was swift, and with each passing day, he grew more appreciative of life's fragility, prioritizing his health above all else. Weekends now find him strolling hand in hand with his wife, savoring the simple joys of togetherness. With his wife's diligent oversight of his diet and his children readily lending a helping hand, the Lim family emerged from adversity stronger than ever, their bond fortified by resilience and love.

Mr. Lim's journey serves as a poignant reminder of the resilience of the human spirit and the profound strength found within familial bonds. In the face of adversity, love prevails, weaving a tapestry of hope and renewal."



PATIENT HEART FUND BENEFICIARY

Dari Keputusasaan ke Kegembiraan:

Menempuhi Jalan Pemulihan

Encik Zamzamin Bin Hamid, seorang bapa, yang berusia 55 tahun kepada tiga orang anak dan pencari nafkah utama untuk keluarganya, menjalani kehidupan aktif yang penuh dengan kegiatan luar seperti berbasikal, mendaki, dan berjoging. Namun, pada bulan Jun 2023, masalah pedih ulu hati yang kelihatan tidak berbahaya membawa kepada diagnosis Penyakit Jantung Iskemik dengan enam sekatan. Inilah permulaan perjalanan yang mencabar bagi Encik Zamzamin & sekeluarganya.

Walaupun begitu, Encik Zamzamin kekal optomistik dan terus mendapat konsultasi dengan pakar jantung di pelbagai hospital. Tetapi, beliau terasa kecewa dan kehilangan semangat apabila sedar bahawa sesetengah hospital tidak dapat melakukan pembedahan yang diperlukan.

Di tengah-tengah kemurungan, seorang kawan mencadangkan pakar jantung, Dr. Tan Chiang Soo di Penang Adventist Hospital. Ini, memberikan secercah harapan kepada Encik Zamzamin sekali lagi. Namun, satu cabaran baru muncul – kekurangan wang. Insuransi Encik Zamzamin memang tidak mencukupi untuk menampung kos rawatan yang tinggi, menimbulkan keraguan sama ada dia mampu menjalani pembedahan yang akan menyelamatkan nyawanya.

Demi mengatasi keraguannya, Encik Zamzamin memohon bantuan amal dari Penang Adventist Hospital, satu keputusan yang menjadi titik perubahan dalam perjuangannya melawan penyakit jantung. Dengan kelulusan bantuan dana hospital, beliau menjalani dua pembedahan Percutaneous coronary intervention yang Berjaya. Dana Pesakit Jantung hospital Adventist, menyokong sebanyak RM 31,748.95 (35.79%) daripada kos pembedahan.

Hari ini, dengan pembedahan yang berjaya dan semangat yang bertekad, Encik Zamzamin kembali kepada gaya hidup aktifnya. Beliau bersyukur dapat membuktikan yang rawatan perubatan dan sokongan amal dapat mengubah hidup. Kebaikan yang diterimanya bukan sahaja menyembuhkan jantungnya tetapi juga menyalakan semula semangatnya untuk hidup demi keluarga yang tersayang.



WELFARE FUND BENEFICIARY



Tharmidzy, a dedicated 32-year-old workaholic, always went above and beyond to tackle tasks and put in long hours to provide for his small family. Despite his demanding schedule, he made it a point to be there for his loved ones whenever they needed him.

One evening, Tharmidzy was on his way to complete some errands on his motorbike before reuniting with his young children. In a split-second decision to avoid an elderly pedestrian standing in the middle of the road, he ended up falling from his bike. The accident left him with multiple abrasions on his hands, forearms, and knees, as well as a laceration on his left forehead. In severe pain, he was swiftly transported to the nearest government medical facilities by ambulance.

Hours passed as Tharmidzy waited for treatment at the medical facilities, his discomfort mounting, particularly around his eyes. Despite his pleas for urgent attention, he was unable to receive immediate care. His wife, who had recently given birth to their newborn, was distraught seeing her husband's condition. Realizing they might not afford further treatment, at GH, they made the difficult decision to transfer him to a private hospital (PAH) Accident and Emergency department.

Upon arrival at PAH, Tharmidzy underwent primary suturing for his laceration. However, the shock came when they were presented with the total bill. Aware of their financial constraints, they opted for Tharmidzy to discharge himself against medical advice. With their backs against the wall, they scrambled to borrow money from various sources to settle the mounting medical expenses. Eventually, Tharmidzy was able to secure RM 5,647.75 in medical charity to help alleviate the burden.

After a month-long recovery, Tharmidzy returned to work and resumed his role as a playful and loving father to his children. Despite the challenges, he felt immense gratitude towards the doctors at PAH for their kindness, especially for dressing his wounds before his discharge, which turned out to be his final treatment. He also appreciated the financial assistance provided, which helped them navigate through a difficult time with a sense of relief and hope for the future.

WELFARE FUND BENEFICIARY

Brightening Lives:

A Vision Transformation with Charity Assistance



Being a person with physical disabilities and unable to work, Ramasfary A/P Nachimuthu, a resilient 54-year-old facing the added challenge of blurry vision since 2022.

Blurred vision affected Madam Ramasfary's daily routine significantly. Simple tasks, such as seeing food on her plate or navigating stairs to her 3rd-floor flat, became challenging, leading to numerous falls.

Realizing her vision began deteriorating, Madam Ramasfary turned to a private clinic, which then referred her to a general hospital. However, the long waiting queues posed an obstacle, particularly as her vision worsened. Eventually, she sought help at Penang Adventist Hospital and consulted Dr. Raymond Tah Kheng Soon.

Recognizing the urgency of her condition, Madam Ramasfary underwent left eye surgery in August 2023, with full charity assistance of RM 4,600. Subsequently, Dr. Raymond Tah recommended another cataract surgery for her right eye due to a significant power difference between the eyes. This operation, performed in October 2023, again supported with 100% charity assistance.

Post-surgeries, Madam Ramasfary experienced a remarkable recovery. Her vision improved, greatly easing her daily routine and bringing immense joy. She describes everything as beautiful, with colours appearing vivid.

This transformation, achieved through medical welfare, emphasizes the significant impact even a modest contribution can make, providing hope for individuals facing challenges.

GENERAL FUND

Mr. Ng Teck Seng visited Adventist College of Nursing & Health Sciences



For 13 years, the Kuok Foundation has been an unwavering pillar of support for the General Fund, a fund dedicated to nurturing the aspirations of nursing students. With a mission rooted in fostering education, the Foundation has played a pivotal role in enabling countless individuals to pursue their dreams of a career in nursing. Kuok Foundation's generosity knows no bounds, with a remarkable **RM 8.4 million** donated since 2011.

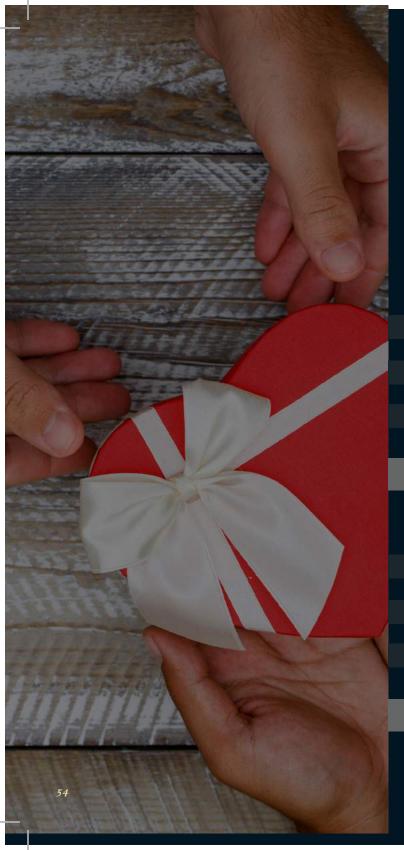
GENERAL FUND



Mr. Ng Teck Seng, the General Manager of Kuok Foundation, visited Adventist College of Nursing & Health Sciences (ACNHS) in February to inspire and motivate the student nurses.

In a compelling address, Mr. Ng emphasized the nobility of the nursing profession, highlighting its transformative power through education. He stressed that education not only provides a pathway to secure employment but also cultivates individuals into role models for their communities.

Addressing the students directly, Mr. Ng shared insights into the profound impact they can make in their future roles as healthcare professionals. His visit served as a source of encouragement, fostering a sense of purpose and responsibility. Mr. Ng's word resonated with the dedication and commitment inherent in the nursing profession, instilling a sense of pride and motivation as these students continue their journey toward becoming exemplary figures in their community.



Gifts and Donations Report

Donations Received	2021 RM	2022 RM	2023 RM	
Patient Heart Fund	346,957	406,520	411,225	
Dr J. Earl Gardner Fund	654,074	645,354	589,249	
Cancer Fund	275,117	324,024	493,892	
General Fund	840,000	840,000	840,000	
Welfare Fund	313,552	469,049	259,238	
Recycling Fund	25,693	30,422	18,325	
Total Donations Received	2,455,393	2,715,369	2,611,928	

Donations Disbursed

Patient Heart Fund	1,123,871	426,512	86,122	
Dr J. Earl Gardner Fund	481,767	937,159	873,545	
Cancer Fund	409,871	702,629	453,733	
General Fund	840,000	840,000	840,000	
Welfare Fund	313,552	469,049	259,238	
Recycling Fund	61,908	2,315	7,253	
Total Donations Disbursed	3,230,968	3,377,665	2,519,890	

Community Benefit Report

As the Penang Adventist Hospital is not-for-profit and is not required to return profits to shareholders like taxable organizations, we reinvest revenues in excess of expenses to enhance our capacity to deliver high-quality healthcare to the community we serve. These resources provide for a long-term focus on charity care, the recruitment and retention of outstanding medical professionals, employee training programmes, and new facilities and services. In addition, such resources also enable us to provide numerous other community health programmes that benefit the public.

Non-billed Services	2021 RM	2022 RM	2023 RM	
Hospital Support Services	1,265,130	1,486,404	2,104,089	
Health Education/Screenings/ Prevention/Promotion	27,322	35,007	69,759	
Charity Care and Discounts	7,052,700	10,839,842	10,355,713	
Sub Total	8,345,152	12,361,253	12,529,561	
Public Funds Disbursement	2,855,508	2,906,300	2,260,653	
Scholarship/Training for Staff (skills upgrading and further education)	1,892,054	2,259,234	2,237,610	
Education (College of Nursing)	3,176,842	2,253,874	3,199,244	
Equipment and Programme Enhancement	17,838,592	28,288,586	17,605,546	
Total	34,108,148	48,069,247	37,832,614	



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Visiting Consultant Neurologist & Internal Medicine 脑神经内科专科客卿顾问 Konsultan Kunjungan Spesialis Syaraf



Dr Low Chin Soon 刘进顺医生 MD (UKM), MRCOG (UK)

Consultant Obstetrician & Gynaecologist 妇产专科顾问 Konsultan Spesialis Kandungan



Dr Selma Ng Sze Chuen 黄诗娟医生 MD (Canada), MRCOG (UK), MIS Fellowship (S'pore), FRCOG(London)

Consultant Obstetrician & Gynaecologist 妇产专科顾问 Konsultan Spesialis Kandungan



Dr Diong Seng Kwok 张承国医生 MB BCh BAO (Ire), MMed O&G (UM)

Consultant Obstetrician & Gynaecologist 妇产专科顾问 Konsultan Spesialis Kandungan



Dr Soon Su Seong 孙书祥医生 MBBS (UM), MMcd (O&G) (UKM), MRCP (Ireland), MRCOG (UK), Fellowship in Gynaecological Oncology (Spore), FRCOG (Lodon)

Consultant Obstetrician & Gynaecologist, General ObGyn, Gynaecological Oncologist 妇产专科,普通妇产, 妇科肿瘤顾问 Konsultan Spesialis Kandungan & Onkologi Kandungan



Dr Chew Ghee Kheng 周仪卿医生 MBBS (Adelaide), FRCOG (London), MD (Aberdeen), FAMS (Singapore)

Consultant Gynaecologist (General/ Gynaecological Oncology Surgery) 妇科(普通/ 妇科肿瘤)顾问 Konsultan Spesialis Kandungan (Umum/ Bedah Onkologi - Ginekologi)



Dr Ng Teik Kee, Dicky 黄泽奇医生

BSc (Toronto), MBBS (Vellore), MHSc (Occ Med, Health & Safety), (Perth), DipIBLM (Korea) AOEMM & ACOEM

Occupational Health Doctor / Lifestyle Medicine Doctor Vice President for Wellness 职业保健专科顾问 / 养生医学医生 Dokter Penjagaan Kesehatan / Dokter Pengobatan Gaya Hidup



Dr Li Zi-Huey 黎子慧医生 MD (Crimea)

Wellness Doctor 保健医生 Dokter Kesehatan Umum



Dr Khaw Hun Wei 许涵薇医生 MD (MMA), OHD (NIOSH)

Wellness / Occupational Health Doctor 保健 / 职业保健专科顾问 Dokter Kesehatan / Penjagaan Kesehatan



Dr Chin Sze Wei 陈思微医生

Wellness Doctor 保健医生 Dokter Kesehatan Umum



Dr Chow Sze Loon 周斯伦医生 MBBS (MAHE), MPH (UM), DRPH(UM), CISM (OUM), CMIA (NIOSH)

Public Health Physician &
Occupational Health Doctor
保健医生
Dokter Kesehatan Masyarakat



Dr Fabian Lee Wei Luen 李伟伦医生 MD (UNIMAS), MCO (UM)

Consultant Clinical Oncologist 肿瘤专科顾问 Konsultan Spesialis Kanker (Onkologi Klinis)



Dr Ang Soo Fan 洪纾凡医生 MBBS (UM), MRCP (UK), FAMS Medical Oncology (S'pore)

Consultant Medical Oncologist 肿瘤专科顾问 Konsultan Spesialis Kanker (Onkologi Medis)



Dr Kiley Loh Wei-Jen 罗伟仁医生 MBBS (Melb), FRACP (Medical Oncology), FAMS Subspecialty in Breast Cancers

Consultant Medical & Breast Oncologist 肿瘤及乳腺癌专科顾问 Pakar Perunding & Onkologi Payudara



Assoc. Prof Dr Gokula Kumar Appalanaido 高库拉古玛医生 MD (USM), FRANZCR (Radiation Oncology),

Clinical Fellowship NCIS (S'pore)

Visiting Consultant Radiation Oncologist 放射肿瘤专科客卿顾问 Konsultan Kunjungan Spesialis Onkologi Radiasi



Dr Leow Thye Yng 廖泰荧医生

BSc (HONS) Optometry, MB BCh BAO (Ireland), Dip. Opt., MCOptom (Lond.), MRCOphth (Lond.), FRCS Ophthalmology (Glasgow)

Consultant Ophthalmologist - General Ophthalmology, Optometry, Vitreo-Retinal Surgeon 普通眼科 / 光学 / 视网膜外科顾问 Konsultan Spesialis Mata & Bedah Retina



Dr Tah Kheng Soon, Raymond 苏庆春医生

MBBS (Manipal), FRCS (Glasgow),
Ophthalmology Cert. Refractive Surgery (Ulster, UK)

Consultant Ophthalmologist - General Ophthalmology, Refractive Surgeon 普通眼科 / 激光视觉矫正顾问 Konsultan Spesialis Mata & Bedah Refraktif



Dr Wong Ching Lin 黄清莲医生 MD (UKM) ; MSurg (Ophthal)(UKM)

Consultant Ophthalmologist 眼科专科顾问 Konsultan Spesialis Mata



Dr Lou Kean Keong 刘健强医生 MBBS (Delhi), MS Ortho (Mal), AM (M'sia)

Consultant Orthopaedic Surgeon 骨科矫形专科顾问 Konsultan Spesialis Bedah Tulang



Assoc. Prof Dato' Dr Alif Carr Karim DSPN, DJN 阿里夫医生 MBBS (Malaya), FRCS (Glasgow), CMIA

Consultant Orthopaedic Surgeon 骨科矫形专科顾问 Konsultan Spesialis Bedah Tulang



Dr Cheok Chee Yew 卓志耀医生

MBBS (UM), MS Ortho (UM), CMIA, AM (M'sia), Fellowship in Spinal Surgery (HK), Fellowship in Traumatology (Germany)

Consultant Orthopaedic & Spine Surgeon 骨科矫形,脊椎手术专科顾问 Konsultan Spesialis Bedah Tulang & Tulang Belakang



Dr Tan Chun Ee 陈俊宇医生

陈俊宇医生 MD (UKM), MS Ortho (UKM), CMIA, Fellowship in Spinal Surgery (Hong Kong)

Consultant Orthopaedic & Spine Surgeon 骨科矫形,脊椎手术专科顾问 Konsultan Spesialis Bedah Tulang & Tulang Belakang



Dr Ho Shu Chien 何书健

M.D (USM), M.MED (USM)

יין 力 娃 MBBS (UM), MSOrtho (UM) , Fellowship in Joint Reconstructive Surgery (Taiwan)

Consultant Orthopaedic Surgeon 骨科矫形专科顾问 Konsultan Spesialis Bedah Tulang



Dr Amaleswaran A/L Anbarasan 阿马勒斯瓦兰医生

Visiting Consultant Orthopaedic Surgeon 骨科矫形专科客卿顾问 Konsultan Kunjungan Spesialis Bedah Tulang



Dr Gurmeet Singh 葛米星医生 MBBS (Dacca), MSOrtha (UKM), Fellowship of Foot & Ankle Surgery (MOH, Germany)

Visiting Consultant Orthopaedic Surgeon (Foot & Ankle) 骨科矫形专科客卿顾问(脚与脚踝) Konsultan Kunjungan Spesialis Bedah Tulang (Kaki & Pergelangan Kaki)



Dr Tang Weng Chong 陈荣宗医生 BSc (Med), MBBS (NSW), FRCS (IRE), MSc Sports & Exercise Medicine (Bath, UK), AOA fellowship in Arthroscopy (Melbourne)

Consultant Orthopaedic & Sports Injuries Surgeon 骨科与运动损伤外科专科顾问 Konsultan Bedah Ortopedi & Cedera Olahraga



Dr Prashant Narhari 普拉香特·纳哈里医生

M.D (USM), MMed Ortho (USM), Fellowship in Orthopedic Oncology and Reconstructive Surgery (UK), Fellowship in Bone and Soft Tissue Sarcoma (Mumbai), Fellowship in Orthopedic Oncology (Mai)

Visiting Consultant Orthopaedic, Orthopaedic Oncology & Reconstructive Surgeon 骨科、骨肿瘤科和重建外科客卿顾问 Konsultan Kunjungan Ortopedik, Ortopedik Onkologi & Bedah Rekonstruksi



Dr Deong Kee Kong, Jonathan 张其光医生 MBBS (Manipal), AM (M'sia), MSORL-HNS (Malaya),

FAAO HNS (USA), Cert. Balloon Sinuplasty (USA)

Consultant Otorhinolaryngologist,

Consultant Otorhinolaryngologist, Head & Neck Surgeon 耳鼻喉及头颈内外专科顾问 Konsultan Spesialis Bedah THT



Dr Aloysius Lee Mun Loy 李万来医生

MBBS(India), AM, MORL-HNS (Malaya), Clinical Fellow – Sleep Surgery & Head Neck Surgery (Hong Kong)(Taiwan)

Consultant Otorhinolaryngologist, Head & Neck Surgeon 耳鼻喉及头颈内外专科顾问 Konsultan Spesialis Bedah THT



Dr Khaw Poh Guan 许保元医生 MD (UKM), MRCPCH (UK), AM (M'sia)

Consultant Paediatrician 儿科专科顾问 Konsultan Spesialis Anak



Dr Cheong Saou Saou 张修修医生

Consultant Paediatrician 儿科专科顾问 Konsultan Spesialis Anak



Dr Tammy Teoh Han Qi 张瀚琦医生 MD (USM), M.PAED.SURG (UM)

Visiting Consultant Paediatric Surgeon 儿科外科客卿顾问 Konsultan Kunjungan Spesialis Bedah Anak



Dr Pong Kwai Meng 庞贵明医生

IX 页明医主 FRCPCH, MBBS (Mal), FRCP (Glasg), FRCP (Edin), MRCP (UK), M.Med. (Paeds), FAMM, CHSE, FRCP (London)

Consultant Paediatrician & Neonatologist 儿科及婴儿专科顾问 Konsultan Spesialis Bayi & Anak Certified Healthcare Simulation Educator 认证医疗模拟教育导师 Pengajar Simulasi Kesehatan (Bersertifikat)



Dr Mary Antony

陈玛利医生 MBBS, DCH MD (Paed) (Vellore), MRCP (UK), Paediatric Cardiology (Glasg)

Consultant Paediatric Cardiologist & Paediatrician 小儿心脏及儿科专科顾问 Konsultan Spesialis Anak & Jantung Anak



Dr Oh Siew Leng, Danny 胡寿龄医生

BA, MD (USA), FACS

Consultant Plastic Surgeon 整容矫正外科专科顾问 Konsultan Spesialis Bedah Kosmetik, Bedah Plastik & Rekonstruksi



Dr Ng Hian Chan 黄献赞医生 MBBS (UM), MS (USM)

Consultant Plastic Surgeon 整容矫正外科专科顾问 Konsultan Spesialis Bedah Kosmetik, Bedah Plastik & Rekonstruksi



Dr Kooi Eng San

桂荣山医生 MD (UKM), M. Med. (Rad) (USM), AM (M'sia)

Consultant Radiologist 放射学专科顾问 Konsultan Spesialis Radiologi



Dato' Dr Teh Siew Guan,

William, DSPN 郑秀源医生 MD (Phil), MRAD (M'sia), AM (M'sia), FVIR (S'pore)

Consultant Diagnostic & Interventional Radiologist 放射诊断与介入性放射专科顾问 Konsultan Spesialis Radiologi Diagnostik & Intervensi



Dr Alex Lee Fook Seng

李福成医生 Fellowship in Musculoskeletal Radiology (Mal), MD (Universiti Malaysia Sarawak); MMed (Radiology) (USM)

Consultant Clinical Radiologist 放射学专科顾问 Konsultant Spesialis Radiologi



Dr Sharon Tan @ Ling Ling 阵琳琳库生

陈琳琳医生 MD (UPM), MRad (UM)

Consultant Radiologist (Breast Imaging) 放射学专科顾问 (乳房摄影) Konsultan Radiologi (Pencitraan Payudara)



Dr Loh Kok Beng 骆国明医生 MBBS (UM), MRAD (UM)

Visiting Consultant Diagnostic & Interventional Radiologist 放射诊断与介入性放射客卿顾问 Konsultan Kunjungan Spesialis Radiologi Diagnostik & Intervensi



Dr Teh Chu Leong

郑子龙医生 MBBS (NSW), FRCS (Edin), Endourology (USA)

Consultant Urologist 泌尿手术专科顾问 Konsultan Spesialis Urologi & Bedah Batu Ginjal



Dr Teoh Boon Wei

张文蔚医生 MBBS (Vellore), M.Med (Surg) (USM), Cert (MBU), FRCS (Urol) (Glasg), Fellowship in Urology (Melb)

Consultant Urologist 泌尿手术专科顾问 Konsultan Spesialis Urologi & Bedah Batu Ginjal

A YEAR IN REVIEW

2023



February

Mr. Ng Teck Seng, General Manager of Kuok Foundation, motivated Kuok Foundation scholars at Adventist College of Nursing & Health Sciences.

April

We conducted a **free health screening** for *Silver Jubilee Home Penang* residents, including eye screenings by Consultant Ophthalmologist Dr. Raymond Tah. Over 64 residents were screened, with Charity team interviewing needy cataract candidates for free surgeries.





July

BoomGrow's generous contribution to Sips of Hope earned heartfelt appreciation, delighting VIPs and donors with the Fresh Vegetables Canister.

January

The partnership with Penang Chinese Brush Painting Art Society and Penang Art Society,

Blooming Flower Art Charity Exhibition

raised **RM 28,355** for the Cancer Fund through the sale of artist's paintings.





March

The Care Club distributed cute succulent plants to members as appreciation for their generous donations in year 2022.

June

Lions Club of George Town

generously donated cataract lenses to Penang Adventist Hospital, aiding in providing crucial care for needy cataract patients.



September

Penang Adventist Hospital had the honor of hosting a visit from newly elected State Assemblyman for Pulau Tikus, YB Joshua Woo, who was introduced to the medical welfare services available.





November

A Bonsai Charity Sale was held, featuring plants donated by Dr. Pong. The event raised RM 1450 for the Dr. J. Earl Gardner Fund.

August

- Our heartfelt gratitude to **Uncle Chan** for his generous donation of $RM\ 10,000$ in memory of his beloved wife.

- Mr. Francis Lui, a Hong Kong resident, trusted Penang Adventist Hospital for treatment in 2019 and later donated generously in 2020. He returned with his family to support the hospital's mission in an act of remarkable kindness by donating RM50,000 to the hospital's $Patient\ Heart\ Fund$.





October

10

PARKROYAL Penang adopted "Gift of Life – Wishing Well" Program. Their kindness made a significant impact on individuals fighting heart ailments, creating lifechanging waves of support.

December

12

Little Cynthia celebrated her 2nd birthday, marking her remarkable journey from pre-term birth to now. Alongside the love and support she's received, including a heartwarming visit from the charity team bearing a birthday cake, Cynthia's smiles and milestones shine bright.



45
Corporate
Health Talks

2,763 participants



17
Public Health
Screening

2,244 participants



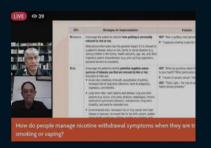
4 Prenatal Class

152 participants



21
Public
Health Talks

10,989 view & engaged participants



23 Corporate Health Screening



Support Group Program

347 participants



KEY ACHIEVEMENTS 2023

COMMUNITY OUTREACH
BY COMMUNITY HEALTH DEPARTMENT

6 CHA Training Program

95 participants



12 Staff Health

2,763 participants



School Health

2,929 students



16
Education
Booths

2,617 participants





International Women's Day

- Queensbay Mall



World Health
Day - Gurney Walk

Health Screening and Education Booth



World Breastfeeding Week - Gurney Plaza

Enabling Breastfeeding: Making a difference for working parents



World Mental Health Day

Nurture by Nature



World Diabetes Day Workshop

- Prestige Hotel

Access The Advancing of Diabetes Care



International Women's Day

- Karpal Sigh Drive



World No Tobacco Day

Tik Tok Video Creation Contest: Stop for A Reason



World Heart Day

Loop Doop Discovery Walk and Health Talks



World Mental Health Day

Nurture by Nature



World Diabetes Day Community

- COEX Kilang

Besi Delicious Journey to Diabetes Wellness

CHAPLAINCY

Emotional and Spiritual Care

We offer hope through compassion and the power of prayer

The Chaplaincy programs (pastoral care) at Penang Adventist Hospital are key services in total patient care. Total patient care provides for an individual's spiritual as well as physical and mental needs.

When lives are in the balance and uncertainty overcomes a person, a kind word, gentle touch, whispered prayer or an empathic presence can sooth a soul and bring efficacy to the healing process.

During such moments, chaplains offer critically needed spiritual and emotional support; ministering to patients, their families and medical staff with unconditional love, sacrifice and service. Due to the patients' diverse cultural and religious backgrounds, chaplains can help to connect patients with their own spiritual beliefs.





WAYS TO MAKE A DIFFERENCE

REFER A PATIENT

If you know of any patient with a life-threatening medical condition who needs financial assistance, have the patient or guardian contact the Medical Welfare Services at (+604) 222 7604 / 7605

CONTRIBUTION

The simplest method of providing support for the Penang Adventist Hospital Charity Fund is through gift contribution – whether cash, personal cheque, credit card authorisation, money order, bank draft or electronic fund transfer. You may use the Donation Reply Slip inserted in this annual report to make a contribution.

Cheques can be sent to Penang Adventist Hospital, Charity Department and made payable to: **Penang Adventist Hospital Charity Fund**

CIMB Bank A/C No : 8605007005

A/C Name : Penang Adventist Hospital Charity Fund / Adventist Hospital & Clinic Services (M)

- Kindly indicate your choice of fund behind the cheque.

- Please provide Full Name, IC Number, Address for tax-exemption receipt purpose.





ONE-CLICK AWAY TO MAKE A DIFFERENCE!

DONATE TO HELP NEEDY PATIENTS

- Download "Penang Adventist Hospital" Mobile App on Google Play Store or Apple App Store
- 02 Select "Donation"

BECOME A CORPORATE SPONSOR

A sponsorship or partnership in our fundraising events add value to your company's Corporate Social Responsibility efforts. A tax-deductible receipt will be issued for every donation.

VOLUNTEER YOUR TIME AND TALENT

The hospital needs part-time volunteers for the short and long term to help its full-time employees in making a difference to the community. Internships from colleges and universities are also welcomed.

ACCREDITATION/ HOSPITAL ACHIEVEMENTS



JCI (6th Cycle, 2023 – 2026)

In 2007, Penang Adventist Hospital received the Joint Commission International (JCI) accreditation. JCI is the leader in accreditation, with more than 10 years of experience across the full spectrum of healthcare organisations. JCI accreditation represents the "Gold Seal of Approval" in healthcare and provides the most comprehensive evaluation process.



MSQH (7th Cycle, 2023 - 2027)

The Malaysian Society for Quality in Health (MSQH) is an independent, not-for-profit organisation working actively in participation with healthcare professionals to ensure safety and continuous quality improvement in providing healthcare facilities and services in the country.



BFHI (6th Cycle, 2022 - 2025)

The Baby-Friendly Hospital Initiative (BFHI) was launched by the World Health Organisation (WHO) and United Nations Children's Fund (UNICEF) in 1991, following the Innocenti Declaration of 1990. The initiative is a global effort implementing practices that protect, promote and support breastfeeding.



HPH (4th Cycle, 2024 - 2027)

Penang Adventist Hospital has just become a member of the Promoting Hospital Health Network (HPH) - the very first hospital in Malaysia, as of January 2013. Initiated by World Health Organization, the mission of HPH network is to improve the quality of health care of both hospital patients and staff through evidence-based health promotion services. As an accredited HPH hospital, PAH strives to achieve better health gain for our patients and staff with an integrated and comprehensive health promotion services.



More than 80 Specialists with 27 Specialisations







At Penang Adventist Hospital (PAH), we are deeply committed to our community's well-being, delivering top-quality healthcare through innovative technology and compassionate care.

God Heals, We Help

(+604) 222 7200 (General)













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