

# GODINESS CHARITY REPORT 2021



# $GODLINESS {\tiny \texttt{noun[U]}}$

[god-lee-nuhs]

The quality or practice of conforming to the laws and wishes of God; devoutness and moral uprightness.

# CONTENT



Foreword by our CEO	03
Our Impact in 2021	06
Fund Disbursement in 2021	09
Small Act, Big Impact	12
iCUT for Charity	20
L.O.L. Lots of Lazat Virtual Charity Food Fair	22
The Pink Movement	24



DU iT Charity Virtual Duathlon	26
Donors List	29
Patient Story Capitalizing The New Spirit of Life- Feeling Re-Alive	32
Patient Story The Only Guarantee for Failure is to Stop Trying	36
Patient Story The Future is Built on the Kindness of the Present	39



Patient Story I Choose to Be Happy	42
Gifts and Donation Report	44
Doctors List	46
Community Outreach	50
Accreditation	54

# FOREWORD BY OUR CEO



At first glance, the word "Godliness" may seem a lot like the word "pride", or "ego", and people may associate it with someone who thinks much too highly of themselves and what they do, parading around as though they ruled a kingdom. In actual fact, its real meaning is something much simpler, a lot gentler. It goes hand in hand with vocabulary such as "sanctity" and "moral excellence", and it simply tells us to live the way that God told us to, when men detailed his sayings in ink on parchment. Looking at this quality, it is something that we wish to reflect within the community. The same way Mother Teresa devoted herself day and night to serving the poor and destitute, the same way that Florence Nightingale slaved away to educate others on health and find ways to treat the sick, we want to be able to continue to help the needy in our community.

Charity work, in Christian thought, is the highest form of love between God and man, running so deep and strong that it manifests into an unselfish love for other people. We are told time and time again in the Bible that we should give without any compulsion to do so, and that the best thing we can do is to help those who are unable to help themselves. We see this for ourselves as well, as there are endless examples of Jesus healing the sick, so that they wouldn't suffer any longer. To act the way God wants us to, to follow in His teachings, to do as He has told and shown us, that is the very core of what Godliness is, and what is the fundamental creed of Penang Adventist Hospital.

2021 was a busy year, we managed to undertake 4 different major fundraising projects despite the pandemic still hovering over us, raising money for the hospital's medical charities. We kicked off the year strongly with ICUT for Charity, an event which raised money for the amount of hair cut off. This was followed swiftly by Lots of Lazat, a virtual charity food fair, that

allowed us to come together with more than 20 F&B outlets. From there, there was the Pink Movement, which allowed us to combine raising awareness for breast cancer, and raising money for the Cancer Fund. The year closed on a high with Du IT, a duathlon themed fundraiser,

A total of RM2,110,429.75 was raised, standing starkly in comparison with the RM1,250,000 targeted due to pandemic. From this amount, over RM3 million was disbursed to needy patients, and helped them to get the treatment that they desperately needed. This was done in companionship with various donations of food and daily necessities, such as face masks and hand sanitiser to low income families and front liners. Doses of the flu vaccine were given to families in the B40 group, and charity homes received donations from the Hospital's Recycling Fund.

What we have done, and what we hope to do in the future, we hope to do it according to what God has told us to do, to continue to aid and support the needy as we have been told to do. And we hope that as we continue to act, that our donors continue to partner alongside us, propelling us to even greater heights.

Let all that you do be done in love. - 1 Corinthians 16:14

Happy reading.

Mr. Ronald Koh

President / Chief Executive Officer

# VISION, MISSION & VALUES



#### VISION STATEMENT

A people-centred teaching and learning healthcare system with international quality wholistic care, delivering excellent experiences to the community and region.

#### MISSION STATEMENT

Penang Adventist Hospital is committed to demonstrating the love and healing ministry of Christ by providing comprehensive, competent and excellent healthcare for all.

### OUR GOAL

Our goal is "To make man whole". It means to follow the ideals of God, the Creator and Master Physician, and to provide for a person's well-being by administering to his physical, spiritual and emotional needs, in modern and pleasant facilities.

#### **OUR CORE VALUES**

We are guided by a set of values which all staff adhere to and through which we collectively strive to deliver better outcomes and services. The values are:

- Community mindset, building mutual trust, accountability and teamwork.
- Achievement of excellence, continuous assessment and strategic growth.
- Relevance in technology, enhancing services, and strengthening relationships.
- Integrity in word and deed, genuine and ethical stewardship.
- ${f N}$ urture through reinforcement and celebration of outstanding service.
- G odliness through compassionate care, reflecting the life of Christ.

## LEADERSHIP

Penang Adventist Hospital's success throughout these 98 years is due to it's believe in God, strong fundamentals and the vision for helping the community.

The hospital is supported by effective management through the knowledge, expertise and shared vision of its Board Members.

Being a not-for-profit, mission hospital, members of the Board of Trustees are volunteers from community and the Seventh-Day Adventist Church. They receive no remuneration for their services at the hospital. Surplus from the hospital operation is not given to stakeholders but used to enhance medical equipment, upkeep of the hospital and fund community outreach activities.



**Administrative Council Members** 



**Board of Trustees Members** 

#### First row from left to right

Dr. Andrew Tay Kok Hin Pr. Somchai Chuenjit (Chairman)

Mr. Ronald Koh Pr. Abel Bana

#### Second row from left to right

Pr. Tan Meng Cheng Pr. Edmund Liah

Dr. Danny Oh Siew Leng

Pr. Nelson G. Bendah

Mr. Atikom Sriratanaprapat Dr. Danny Rantung

# OUR IMPACT

i n 2 0 2 1



Fund Disbursed

RM3,233,568



Fund Raised

RM2,116,149



Number of students sponsored



Number of Patients Assisted



Number of Free Mammograms Offered

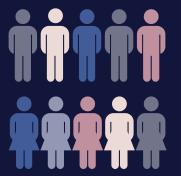


Number of Beneficiaries Supported

# **CSR Partnership**



13
Non-profit Organizations



Number of New Donors

333

Number of Care Club Members

207

# FUNDS AVAILABLE



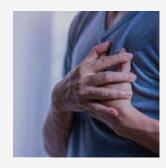
DR. J. EARL GARDNER FUND

Provides free or subsidised medical treatment to needy patients suffering from chronic illness in areas of tumour, cleft palate repair, major limb amputation, scoliosis, stroke etc.



**WELFARE FUND** 

Income received by Hospital during Sabbath (sunset Friday to sunset Sunday) are channelled towards this fund which provides free or subsidised medical treatment to assists needy patients in dialysis, cataract surgery, admission bills and minor surgeries.



**PATIENT HEART FUND** 

Provides free or subsidised medical treatment to needy patients suffering from heart ailments.



**RECYCLING FUND** 

To aid needy employees and public who are stricken by natural disaster and other needy situation such as daily necessities.



**CANCER FUND** 

Provide free or subsidised medical treatment to needy cancer patients to undergo cancer related treatment.

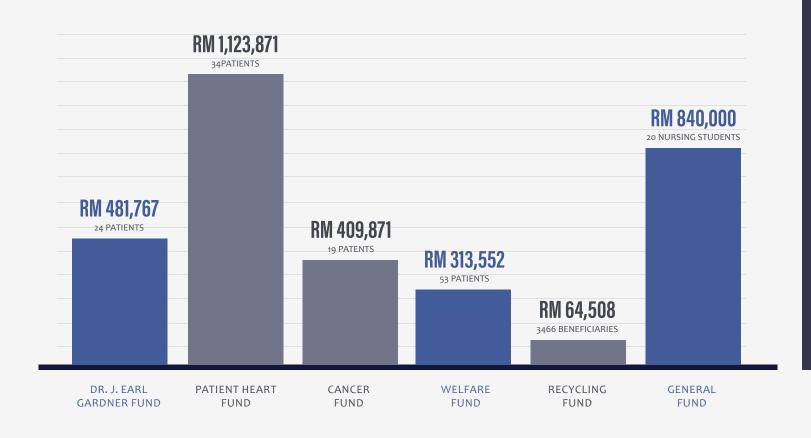


**GENERAL FUND** 

Provides financial aid to support the development and expansion of the Hospital, upgrading of the facilities, training of staff and sponsorship of nursing students.

# FUND DISBURSED

in 2021



#### Penang Adventist Hospital Charity Fund Committee Members of 2021

Mr.Ronald Koh
Dr. Thomas Tean
Dr. Dicky Ng
Mr. Albin Phua
Pr. Lawrence Randig
Mr. Koay Swee Thye
Mdm. Boonsiri Somchit
Mdm. Catherine Lim
Dr. Khor Chai Tian

#### Welfare Fund Committee Members of 2021

Dr. Thomas Tean Mr. Albin Phua Dr. Daniel Yeoh Pr. Sunny Tan Mdm. Lee Mei Yin Mdm. Janet Leong Mdm. Jenny Ooi

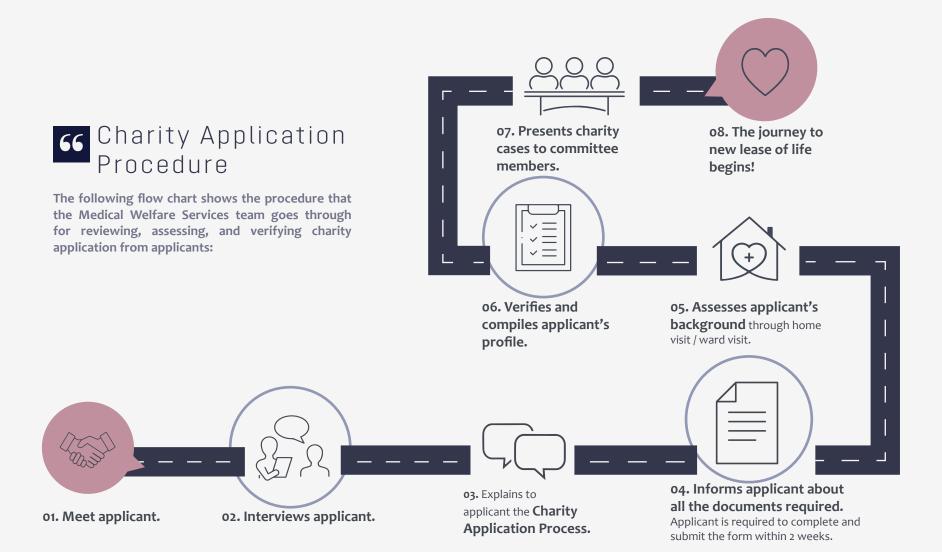
# THE PEOPLE'S PEOPLE

The Medical Welfare Services

The hospital's Medical Welfare Services Unit was established in 1997 to help the poor and needy with medical assistance.

The Medical Welfare Services team assists patients and/or patients' relatives in seeking the appropriate healthcare treatment in PAH. The Medical Welfare Officer also liaises with doctors, nurses, other health professionals, as well as community resources and welfare agents in providing solutions for patients who are unable to meet medical costs. The Medical Welfare Services unit is a caring and responsive team that serves the local community who are in need of medical assistance by offering medical financial aid.

As responsible stewards of the charity funds, the team ensures that there is accountability and visibility for each case that is presented to the relevant committee for fund disbursement.



# FREE FLU VACCINE

Charity Department and Community Health Department came together to collaborate with various State Assemblyman, to provide a total of 280 doses of free flu influenza vaccination to the B40 elderlies in their respective KADUN. Flu vaccination is especially important for adults 65 years and older, who account for most hospitalizations and deaths from flu.









280

Doses of free flu
influenza vaccination
provided



#### The State Assemblyman we collaborated are:

YB Lim Siew Khim, ADUN Sungai Pinang

YB Jason Ong, ADUN Kebun Bunga

YB Joseph Ng, ADUN Air Itam

YB Yeoh Soon Hin, ADUN Paya Terubong



# SMALL ACT, BIG IMPACT





Two years into the COVID-19 pandemic, Penang Adventist Hospital saw a spike in the number of needy families asking for help in terms of daily essential items. PAH is blessed to be able to play our part by reach out to those in need.

We reached out to 13 homes, supported them with daily essentials and Adventist Bakery items.









Benefitted

**13** H o m e s

- Pertubuhan Kebajikan Da Zhi Jiang Tang
- Together Charity for Special Home
- Pertubuhan Penyayang Chi Yun
- SHINE Home
- Pertubuhan Kebajikan Agape
- BE HOME for Special Care
- Pertubuhan Syukur Penyayang

- Rumah Kebajikan Seri Cahaya
- Rumah Charis
- Penang Handicapped Welfare Association
- Persatuan Kebajikan Kanak-Kanak OKU
- Penang Chesire Home
- Thean Oon Senior Home







298
Bakery Items

# FMCO CSR PROGRAMME

Penang Adventist Hospital expressed sincere thanks and warm thoughts through our Adventist Cinnamon rolls to all front-liners who worked hard during these challenging times, manning various roadblocks in Penang.

As front liners ourselves, we know truly well that holding the fort during this exceptional time is not easy.

66

Receiving the items from Mr Ronald Koh, our CEO, is DSP Tuan Abdul Halim, Ketua Bahagian Pengurusan Daerah of IPD TIMUR LAUT, PULAU PINANG. Also included are mineral water, face masks & hand sanitizers.





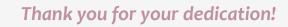












FMCO CSR also reached out to various other NGOs and service centres.









# FOOD SHARE PROGRAM -

Charity Starts From Home



As the COVID-19 pandemic drags on and businesses geared towards survival mode, PAH recognized that some staff are finding it hard to make ends meet.

Food Share is an initiative by the hospital to present some daily essentials to those affected, with the hope that it will bring some form of relieve to their families. This Food Share project benefitted 340 hospital staff with a care pack each. The cost of the care packs was drawn from

the hospital's Recycling Fund, totaling RM 17,000.























# ICUT FOR CHARITY





Netizens took the challenge, went out to cut their hair in support for iCUT For Charity and raise fund for the hospital's Cancer Fund. It is certainly a heartwarming event where we saw participants young or old, cut their hair either as an act of support for a family member who is battling cancer or participate for fundraising; all with the aim to put an end to the struggle of the needy cancer patients.

We thank the many participants who supported iCUT For Charity and a special mention goes to YB Lim Siew Khim and YB Sanisvara Nethaji Rayer for their effort in leading a team within their constituency to cut their hair and support the event.

A total of 391 inches of cut hair achieved and raised RM 101,329. We know this would not be a success without your support!









#### Thank You to the Event Partners:

- 01. Hairstory International
- o2. Baptain Hair Salon
- o3. Twiggy Salon
- 04. Wave Salon

### WORDS FROM ICUT PARTICIPANTS



#### Chen Mei Chin

Went bald as my bucket list and support a charity event simultaneously. What an AMAZING COMBO!



#### Ooi Wan Tin

I am so happy that my contribution is helping needy cancer patients. It is so meaningful!"



### Chloe, Zoe, Calley and Caira

Sharing our hair with the needy cancer patients is any awesome thing to do and it's also an act of kindness!



#### OOH JING XIANG

I have kept my hair long for the past 2 years! Knowing that my insignificant action of cutting my hair will go along way in helping needy cancer patient, why not!



# L.O.L. LOTS OF LAZAT

#### VIRTUAL CHARITY FOOD FAIR

#### Enjoy great food for a good cause!

L.O.L. Lots of Lazat is a virtual charity food fair where we partnered with 23 International and local F&B or homemakers to raise fund for Dr. J. Earl Gardner Fund. Every order a pre-fixed percentage is donated to the hospital's fund. Food choices such as bakery items to fine dining quality cakes, wholesome vegetarian meals, crowd favorite western meals, Asian delights, pasta and noodles are all part of L.O.L!

#### Special thanks to:

Adventist Bakery
JT Patisserie
Four Crumbs
Subway
Juspie
Project Can by Haru Hari
Molly & Friends

Soul Café Brown Poodle Macallum Connoisseur Mellowcup Coffee Fuku Eatery & Desserts Pitaya by Juice Code PinXin

Idealite Breakfast From The Barn The Craftisan Wrappy Yappy Passion Heart



YB Chris Lee Chun Kit, ADUN Pulau Tikus was on site to support L.O.L Virtual Charity Food Fair with some purchases of Adventist bakery items.







#### WORDS FROM OUR F&B PARTNERS



# 66 Ms Molly Fong

There are many NGOs out there that are finding it very difficult to operate and be of service for the needy in our community. I am happy to be able to play my part in L.O.L. Virtual Charity Food Fair. Keep up the good spirit Penang Adventist Hospital! As Anne Frank quote, "No one has ever become poor by giving"



## JT Patisserie Team

Year 2020 has been a roller coaster year for us. We cannot change the world but we can always decide how we perceive the world. We send our blessing and wishes through every touch making the desserts. We did very little by joining the L.O.L. Virtual Charity Food Fair to bring sweetness to life despite the exponential change of the world.



# Four Crumbs

Nothing beats the happiness of baking, sharing healthy sourdough loaves with sourdough lovers and being able to be a part of this meaningful charity event, helping others in need.



#### **56** Juspie Malaysia

We hold charity dearly in our hearts and aspire to be a business that contributes back for the betterment of society. As COVID-19 has devastated the lives and businesses of many, we hope that society understands that giving is not about donation. It is about making a difference.



#### 55 Idealite Team

Live is not merely being alive, but being well. 生活不仅仅是活着,而是要活得健康。当我们拥有了健康,我们更要帮助别人拥有健康。一提到健康,相信大家都会说很重要,这也是为什么品味舒食会加入这个 L.O.L.的活动,希望我们小小的心意可以帮助到需要进行大型手术的清贫病患,我们在想。这应该也是主办方一直坚持举行的理由,尤其在疫情当中,这个活动也不间断。



#### 66 Macallum Connoisseurs

We are happy to be part of L.O.L. because we know that this pandemic hit everyone and we are not spared too. This is the least we can do to **contribute back to the society.** 

### THE PINK MOVEMENT

### Don't Delay, Don't Hesitate

Penang Adventist Hospital took the opportunity to raise fund, educate and advocate early screenings during this Breast Cancer Awareness Month. The event "Pink Movement" saw the

hospital raised **RM 150,372** for Cancer Fund, and for every RM 500 donation raised, the hospital offered 1 FREE mammogram to a deserving lady in B40 group. We are delighted to partner 19 State Assemblyman who engaged and encouraged the community to take part in this campaign.

# MEANT COICE AMARINES NOWN

# CELEBRATINO 95 VEARS CARAGO L. HEALING LINE IN THE STATE OF THE STATE



#### Y.B. Dr. Norlela Ariffin,

Penang State Executive Councilor for Agrotechnology & Food Security, Rural Development & Health

"It is my hope that with the help of Penang Adventist Hospital's effort in organizing a myriad of activities during this Breast Cancer Awareness Month, we can spread the message for prevention and early detection of breast cancer to all women in Penang, and motivate them to put their knowledge into action."

#### Y.B. Yeoh Soon Hin,

Penang State Executive Councilor for Tourissm and Creative Economy



"Early detection to battle breast cancer is crucial. It is the single most important factor for the survival of patients. I am thankful that PAH has taken upon themselves to offer free mammogram to benefit deserving ladies. "

#### Y.B. Joseph Ng,

State Assemblyman for Air Itam



"I am indeed happy and greatly encouraged to see such dedication from Penang Adventist Hospital and hoping that the campaign will educate the public to do early screenings, don't delay, don't hesitate!"





























19 State Assemblyman's Partnership

200

Free Mammogram offered



















# DU iT CHARITY VIRTUAL DUATHLON

Often when we exercise, we do it to improve our health, to look good, or to maintain an active lifestyle. For the fourth year in a row, PAH has organized an exercise event that doubled as a fundraiser for needy patients, with DU iT Charity Virtual Duathlon 2021 combining the love of exercise and giving back to the community.

The event saw us raise over RM 398,942 for Dr. J. Earl Gardner Fund. A big thank you to our donors who donated generously and the 118 participants for their enthusiastic response. The event would not be such an accomplishment without your ardent support!

It is heart-warming to see people from all walks of life come together for a good cause. The spirit of giving is extremely motivating during these difficult times. We look forward to holding more exercise events, such as this, and bringing more benefits to a wider range of disadvantaged patients.





YOU DU IT, WE RAISE IT

# PARTNERS& SPONSORS -

Adventist Health Services Malaysia Sdn. Bhd.

AM PM Pharmacy Sdn. Bhd.

Arati Village

Bake and Take Bakery

Baptain Hair Salon

Breakfast From The Barn

Brown Poodle

Can By Haru Hari

Entopia Butterfly Farm

Four Crumbs

Fuku Eatery and Desserts

Gurney Paragon

Gurney Plaza

Hair Story International

Howei (M) Sdn. Bhd.

Huat Heng Café

Idealite

Ingolf's Kneipe German Restaurant and Bar

JT Patisserie

Juspie Malaysia

K&S Sales Sdn. Bhd.

Macallum Connoisseurs

Mei Hotel

Mellowcup Coffee

Molly & Friends

Pasion Heart Café

Penang Time Square

Pinxin Vegan Cuisine

Pitaya by Juice Code

Prangin Mall

Queensbay Mall

Shell Malaysia (Pulau Tikus)

Soul Café

Straits Quay

Subway (full name?)

Sunshine Farlim

Sunshine Square

The Craftisan

Tsunami Village Café

Twiggy Hair Salon

Wave Salon

Wrappy Yappy

"No man is an island". Penang Adventist Hospital's existence is truly due to the ardent support of the corporate and community; financially and in kind.

We are also grateful to many who work hard in making our virtual fundraising events possible. Your support for our events enthuse your strong support.

We dedicated these next few pages to all of you and extend our heartfelt thanks for your continued support. Thank you!

### DONORS LIST

We are delighted to acknowledge the members of the community who have been very supportive to Penang Adventist Hospital throughout these 98 years. Every donation, small or big, means a lot to the hospital, more so to its needy patients. To each and every one, we thank you for the continuous faith in us.

ADM Design & Management Sdn Bhd Adventist Health Services Malaysia Sdn Bhd Affin Hwang Asset Management Berhad Akaun Khas Pusat Khidmat Kadun Sungai Puyu Ali Sumidjan Alvin Ouah Amiruddin Naufal Ikram

Andrew Ouah Ang Bee Ling Ang Chui Hong Ang Gim Teong Ang Phaik Khoon Ang Phaik See Ang Seok Looi Ang Shu Hoe Ang Yu Qing, Marion

Au Thien Poh, Jackson Au Yong Hui Nee Aurora Chemicals Sdn Bhd Beh Ai Nee

Benny Hew Kar Chee BHL Waterfront Sdn. Bhd. BJ Advanced Enterprise Sdn Bhd

Boey Zee Yeng Boon Yoke Fong Brown Poodle **Buddhist Disciples** 

Bukit Tinggi Construction (M) Sdn Bhd Bun Guan Brothers Sdn Bhd CAC Academy Sdn Bhd

Can On Cart Enterprise

Caroline Teh Carvn Neoh Chai Han Ying Chamelon Hair Salon Chan Boon Aun Chan Chee Choong Chan Chiew Ting Chan Chooi Yeei Chan Fai Keong Chan Hong Ee Chan Joo Moy Chan Kah Hoong Chan Kean Hong

Chan Keng Hung Chan Kok Leong Chan Lai Kueen Chan Roseline Chan Siew Yuen Chan Soke Jing Chan Vern-Han Chan Vern-Jian Chan Yi Qing Chang Kim Eng Chang Kim Min Chang Li Geng Chang Ming Kang Chang Yao Chong Chanthiran Nagappan N Chau Shin Yong Cheah Annie Cheah Bee Choo Cheah Chee Guan Cheah Chor Eng Cheah Eng Liat Cheah Hock Khoon Cheah Kok Seong Cheah Lay Chin, Crristinna Chee Di Wen Chee Hock Teik Chee Lay Guat Chee Wei Shin Chen Cheau Yin Chen Pau Lan Cheng Kuei Ling Cheong Choon Wee Cheong Lai Wan, Mandy Cheong Tien Lui Cheong Wei Lee Cheong Wei Wei Chew Chee Yeen, Peddy Chew Hooi Khoon Chew Kai Xin Chew Poh Teong Chew Shin Yi

Chew Sow Yik

Chia Choon Beng

Chia Hong Ting

Chia Mei Yee, Felicia Chia Yeap Chui Chian Eng Enterprise Chiang Yoong Fatt Chiew Lean Kheng Chin Kee Hau

Chin Siew Peng Chinese Methodist Church Jelutong Ch'ng Siew Poh

Chong Choon Yee Chong Lean Eng Chong Lily Teh Chong May Yin Chong Rui Yun Chong Yeow Hoong Choo Say Jin Choo Yee Ling Choo Yoke Lan Choo Yun Mann Choong Yean Yean Chooy Wei Seong

Chow Kam Ying Chow Shin Yuin Choy Sing Hon Chua Shan Ting Chua Thian Ann Chuah Chong Gee

Chuah Hui Kheng Chuah Phoay Yeong Chuah Teong He Chum Cecilia

Cyslyse Jane De Teh Ann Digital Music Systems Sdn. Bhd.

Ding Xuen Ling Dollie

Earth Food Sdn Bhd E-Geniuses Com Sdn Bhd

Chin Herr Industries (M) Sdn Bhd

Chin Kwee Heong, Wendy Chin Ming Chang

Ch'ng Wei Beng

Chun Teck Loon Cycle Trend Industries Sdn Bhd

Elreen Wong Guat Lun Eng Po Ling Er Kim Soi Er Pei Pei Er Shiaw Tze ESH Resource Management Sdn Bhd Esther Shin Chuang

Ewe Kim Siang Falim Development Sdn Bhd

Fam Poh Chun

Euro Valley Sdn Bhd

Farben Technique (M) Sdn Bhd Faruk Senan Bin Abdullah

Fong Ling Li Fong Ling Wooi Fong Mai Ying, Molly

Fong Pek Yong Foo Li Yin Foo Yi Yeh Foo Yoke Peng

Foong Bee Fong Freshly Made Sdn Bhd Friends of Sports

FTB Breakfast Station Fuku Eatery & Desserts

Gan Chook Tin Gan Kheng Hoo Geam Hsien Tat Goh Beatrice Goh Eng Heong

Goh Eng Leong Goh Jia Min Goh Lean See Goh Lee San

Goh Mimi Goh Ming Hong Goh Poh Lye, Michael Goh Seng Hong Goh Siew Hoon Goh Su Wei Goh Tvng Tvng

Great Breads Sdn Bhd Greatstate Assets Sdn. Bhd.

Han Hai Thon Happy Members Har Wai Keong Haryanto Lukman Hee Chung Yong Heh Jack Hong Heng Song Ling Heng Yong Sin Heong Siew Yong

Hew Khor Fong Hew Siat Ping Hing Yi Jie, Thomas Ho Chai Huey

Ho Hua Ying

Hoo Sang Nlee Hor Chee Peng Hor Fook Kheong How Fon Yee, Irene How Pui Yuen, Cindy Hup Huat Corporation Sdn Bhd

Hup Seng Perusahaan Makanan (M) Sdn. Bhd.

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IMO Chew Sim Chuan & Tan Phaik Gnoh IMO Chin Khum Cheen

IMO Chum Kon Yeat IMO Lee Ah Pah IMO Lee Teong Wan IMO Leong Thian Yoong IMO Liam Wei Kean

IMO Lim Lay Suat IMO Lim Mai Neah IMO Lim Seong Tnia

IMO Lim Yok Ying IMO Loh Hoo Huat IMO Ng Boon Heng IMO Ng Mei Woon IMO Ooi Chooi Gook

IMO Ooi Gaik Eng IMO Tan Bok Kee IMO Tang Ah Kuen IMO Teh Swan Sim IMO Thor Eng Guan IMO Yeoh Lean Chneah

IMO Yeoh Sim Kee & IMO Tan Cheng Kin

Isaac Jon Martin ISD Rekabina Sdn Bhd J Lee Hardware Jason Koay Kai Boon Jesselina Ann A/P Barthalom Jesslyn Joean Anak Jhon John Julian Copley Brinsden Joy Concept Sdn. Bhd. JT Patisserie Enterprise JusPie Malaysia Just Cut Salon

Jwennivive Viva Jackson Kam Poh Lin Kam Soo Yim Kang Swee Peng

Kavitha A/P Ramayah

Kanshen Design Construction Kathy Collection Kaur Hardev

Kee Soo Yeang Khaw Chin Ee Kho Hiaw San

Kho Swee Hwan Khoo Bee Jiong Khoo Boo Hock Khoo Chai Suan Khoo Chong Yih Khoo Khor Kee Meng

Khoo Yi Teng Khor Ah Check Khor Gaik Boon Khor Seok Ling Koay Ean Hooi Koay Hooi Ean Koh Sen Chun

Koh Yen Furn Kong Thiam Hock Kong Yik Kean Krishnan A/L Manickam Kuah Saw Kang

Kuaik Lay Kheng Kuok Foundation Berhad Kwan Kok Sun, Timothy

Kwan Win Nee Ladda Panomratanarak

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Lee Jin

Lee Kuan Liang, Juergen Lee Kwong Kin

Lee Ling Mieng Lee Ming Lee Lee Pei Xiong Lee Pui Teng Lee Seong Keat Lee Siew Lian Lee Tze Yin Leong Good Hoe Leong Peng Kee Leong Pooi Sang Leong Seng Printing Company Leong Sweet Ying Leong Teng How Leong Wan Ling Lew Lai Khuen Lew Yean Ming Lie Hendra Lukito Liew JiaOi Liew Kim Loong Liew Shook Chean Liew Yong Cha Lim Ah Looi Lim Bee Keow, Karen Lim Cheng Lim Chew Hon Lim Chiew Ngoh, Angie Lim Chin Hon Lim Chin You Lim Chooi Sin, Michelle Lim Eng Kee Lim Frederik Lim Gah Beng Lim Guat Suan Lim Hoay Chen Lim Huck Boon Lim Kelvin, K. J. Lim Kim Hoo Lim Lean Teng Foundation Lim Ling Soon Lim Pek Geok Lim Phaik Hoon Lim Siang Cheng Lim Son Hong Lim Suan Lin Lim Sue Ann Lim Sui Kee Lim Thean Hock Lim Tiow Hui Lim Wen Wen Lim Yew Cze Seen Lim Yih Sung, Ethan Linda Choo Ee Khiaw Ling Hui Lei Ling Kooi See Ling Mun Yen

Lions Club of Georgetown (District 308-B2) Lisa Tan Oi Lin Lo Pei Jiun Loh Bee Leng Loh Chee Wei Loh Chien Sern Loh Kian Chong Loh Lai Kwan Loh Seng Teong Lok Eng Hong Loke Guat Hong Loo Bee Geok Loo Nyok Yin Loo Paik Yeng Loo Peak Suan Loo Peak Yean Loo Phaik Ling Loo Soon Huat Looi Woon Leng Low Bee Yee Low En En, Florence Low Leng Eng Low Mooi Lan Low Peng Seong Low Seow Hoon Low Sok Fun Lye Kok Boon Mak Bee Lian Mak Lai See Masydzulhak Djamil Mahazan Medical Records Meh Chooi Fong Mellowcup Coffee Mok Vivien Mok Wai Kiong Mount Sand Capital Sdn. Bhd. (Idealite Auto City) Mum Pei Shan Nadarajah A/L Chrisnasamy Nanthakumar Naria Anak Asam Nasreen Bt Mydin Pillay Nasthisya A/P Nai Soo Thiap Natalie Turner Natjira Panyanak Neoh Foundation Neoh Hooi Khim Neoh Siew Hong \*\* Neoh Soon Gan Neoh Suat Leng, Daisy Ng Beng Hooi Ng Guat Tin Ng Hock Yang, Kenneth Ng Hsiao Yen

Ng Hui Chen, Evelyn Ng Jia Meng Ng Kar Foong Ng Lean Chye Ng Li Ai Ng Li Leng Ng Mee Mee Ng Shoak Pheng Ng Swee Leng Ng Vivien Ng Xiao Hui Ngan Mooi Kim Nor Azwan Bin Salleh Nour Alhabbal Nur Anny Lim Bt Abdullah Nurasakti Corporation Sdn Bhd Nurul Athika Binti Osman Oh Ah Boo Oh Phaik Im Oi Siew Lein One Pacific Hotel Ong Beow Chieh Ong Charn Hong Ong Choon Huan, Luke Ong Gaik Kee Ong Jia Ying Ong Kim Poh Ong Lay Kuan Ong Li Ting Ong Ling Shi, Stephanie Ong Poh Khim Ong Siew Geok Ong Siew Yen Ong Siok Liang Ong Sook Ngoh Ong Soon Teck Ong Woan-Jiun Ong Yeen Fen Ong Yi and Ong Zhi Ooi Boon Liang Ooi Cheng Chuan Ooi Eng Choy Ooi Her Yong Ooi Kean Huat Ooi Kim Ean Ooi Lee Chan Ooi Mong Chuen, Elaine Ooi See Eim Ooi Sok Koon Ooi Sook Mien Ooi Wooi Nee Ooi Yee Ching Oung Shao Phing

Ow You Jin

PAH doctors and staff

Pang Toh Tien Passion Heart Cafe Patricia Victor Peremala A/P Arimukam Perniagaan Sukida Petrik A/L Andrews Phang Siaw Phin, Geraldine Phee Chiew Lee Philip Atterbury Thomas Pitaya by juicecode Pong Mee Ching Pong Shi Yin Promserv Engineering Sdn Bhd Promserv Sdn Bhd Pui Bee Kim Pui Chai Fung Ouah Meow Khoon Ouah Suan Yeong Quek Kiah Ann Ouek Yan Xin, Ariane Rita A/P Stanleys Sandra Saw Wei Qing Saw Yar Fen Saw Yar Peh Seah Wee Keong See Cheng Chye See Kok Fai Selvanayagi A/P Karuppiah Seng Liang Seow Cheng Wah Seow Lean Guan Shanice Lim Shuet Min Siah Kean Wee Siah Zi Heng Siaw Lie Hwa Siew Eng Yap Sim Geik San Sim Jin Hwang Sim Yiu Kien Sim Ze Chuen Soegiarto Wargono Soh Guat Ha Song Suan Sim Song Swee Kuan Soon Bee Tin Soul Cafe South Island Building Sdn Bhd State Insurance Brokers Sdn. Bhd. Suherman Sur Usha Syarikat Ong Yoke Lin Sdn Bhd

Syarikat Unicorn Engineering

Tai Sue Mun

Tan Ah Mooi

Tan Chee Kian Tan Chei Leng Tan Chiew Shien Tan Ching Wern Tan Chong Yeng Tan Ewe Chhong Tan Gaik Heong, Marcus Tan Geok Hwa Tan Heng Lai Tan Hoay Leng Tan I Yeing Tan Jee Jen Tan Jun Ji Tan Kah Suan Tan Kar Pin Tan Kay Siang Tan Kiah Sai Tan King Seng Tan Kok Pooh Tan Lay Khoon Tan Lee Siam Tan Lip Khai Tan Pei Yan Tan Peng Lam Tan Poh Ean Tan Pway Koon, Cynthia Tan See Him Tan Seok Leng & Mr. Lau Siow Chin Tan Sewe Kim Tan Siew Geok Tan Song Ming Tan Suan Bee Tan Suan Sim Tan Sue Chein Tan Ting Ting Tan Wee Lee Tan Yeong Foong Tang Ching Siang Tang Peik Har Tang Yak Ming Tasty Subs Sdn Bhd Tay Yee Xian Tee Ivv Tee Kuan Gim Tee Siew Mun Tee Teng Chong Teh Ah Kow Teh Chai Luang Teh Chen Theam Teh Choon Hee Teh Eng Ghin Teh Eng Suan Teh Hon Jeh

Tan Boey Yen

Tan Boon Hock

Teh Hooi Koon Teh Hui Leng Teh Meng Boon Teh Saw Ai Teh Saw Pheng Teh Sheng Boon Teh Siew Kee Teh Siew Peng Teh Soi Mooi Teh Ying Xuan Teng Cheng Seng Teng Siew Ping Teng Sooi Sen Teo Kay Cheong Teo Kok Khoon Teo See Kian Teo Wei Sing Teoh Chai Ning Teoh Chuin Jim Teoh Chuin Wah Teoh Hun Pin Roger Teoh Keng Eng Teoh Kooi Eng Teoh Pei Sze Teoh Souk Tiang Teoh Sui Lynn Teoh Wan Xian Teoh Yee Tung, Jasslyn Ter Thian Soon Tey Boon Kiat The Craftisan The Lite (Gelugor) Sdn. Bhd. The Lite (Qbay) Sdn. Bhd. Thong Yue Leong Timothy Ng Hsien Liang Tiu Yong Hau Tiurland Simbolon Toh Koh Hui Tong Bee Yoke Tong Sian Teng Tony Teoh Tow Karen Tsang Grace TSH Resources Berhad TT Packaging Sdn Bhd Tung Loon Pew Tutor's Fund Tye Phaik Suat Tye Sook Chien Ung Ban Chuan VC Prakash A/L VK Chacko VOLTZ Engineering Sdn Bhd Wai Chiu Aun Wan Yin Wai Wishing Well Collection

Wo Mei Yoke Wong Bee Ean, Jeniffer Wong Boon Poh Wong Check Nan Wong Hok Yim Wong Hui Lin Wong Jee Lan Wong Kam Ying Wong Kem Chew Wong Kit Woon Wong Mine Chae Wong Tze Ken Wong Vin Keong Wong Yan Heng Wong Yih Tsyr, Angie Wong Yoon Kam Wong Zhan Yi Woo Yin Kit Wrappy Yappy Enterprise Xtrategize Technologies Sdn Bhd Yansen Banny Yap Booi Lek Yap Cemerlang Agency Yap Cheng Yee Yap Chin Kong Yap Hooi Peng Yap Li Li Yau Jolene Yau Sau Wan Yaw Lee Lan Yeap Hoey Eam Yeap Lay Suat Yeap Leong Huat Yeap Pey Shym Yeap Say Hong, Hazell Yeap Yew Tat Yen Chin Mun Yeo Eng Hau Yeo Jyy Chyi Yeoh Bing Fan, Martin Yeoh Eng Huat Yeoh Lav Chin Yeoh Lay See Yeoh Saw Tuan Yeong Kam Foong Yew Taan Kee Yew You Hann Yong Hun Wah Yong Mai Fang Yong Tien Shin, Daniel Yong Yin Wah You Ze Horng Yu Suey Yin Zeal Group Sdn. Bhd.

Zene Swardy Bin Zakaria

A Harithas S/O Ahumoolom Agnes Anak Suel Ahmad Fairuz Bin Shaik Sultan Ahthisaravanan A/L Vellosamy Albin Phua Tuan Hui Ammi Anak Jacky Amurdha A/P Tanimalai Amyta Binti Jaipah Andrea Kimberly Anak Pasong Ang Poh Gaik Ang Wan Ling Angela Ann Anak Richard Ingkar Anitah Bt Dairoah Astoetie Binti Abidin Azliza Binti Abdul Aziz Barbara Easter Niyam Beh Bee Bee Caroline Choong Mei Ling Caroline Manrus Chai Han Ying Chai Mei Gie Chan Foong Yee Chan Hai Chin Chan Huey Ching Chan Yee Leng Chang Ling Sim Charlotte Lee Min Yi Cheah Kam Fong Chen Ean Leng Chew Bee Chin Chew Phaik Ying Chiew Hui Ling Chin Meng Kim Ch'Ng Yew Keong Chong Yoke Kian Choo Yong Chek Choong Suan Shian Chow Kit Seong Chow Mei Chin Chua Chee Kuan Chve Mooi Choo Damayanti Binti Mohd Raji Daniel Yeoh Chung Boo Dennis Ak Dempi Devaraj A/L Jeyaraman Dorothy Goh Elsie Nathan Elynna Anak Thompson Ranum Eva Maya Anak Diyuk Eveline Elvira Felicia Ang Li Chen Flora Triyanti Prayogo Flordalija Mondala

Fredoline Majorie Omar Binti Saiking Ganesan A/L Ramasamy Goh Ai Lay Goh Phaik Leng Grace A/P P. K. Pillay Grace Mary A/P Asirvatham Gunawathy A/P Gunasekaran Gunewaty A/P Rajendran Hor Lay Chen Jacqueline Ko Hui Sze Jaenitah A/P Janarthan Jananeswary A/P S.K. Rajendran Janet Joseph Sameh Jariza Bt Man Jazreel Anak Jacky Jeevita A/P Loganathan Jeffrina Jimmy Jesslyn Joean Anak Jhon Jimmy Ooi Teik Gee Joanne Lim Phaik Kit Juanita Pragasini A/P Yesupatham Jukphin A/P Ban Ket Juliyana Binti Haron Juneta Balacuit K Sevagame A/P K Karuppiah Kam Suet Yin Kamsiah Binti Zainul Kartini Bt. Zainul Keddly Fenddy Friday Kelly Carroline Galantas Khoo Cheen Hoe, Alex Khoo Kay Soon Khor Lee Nee Kim Lay Hong Koay Boon Kweng Koay Yeong Cheh Koe Hooi Fen Koganeswaree A/P P.Nagaswaran Kong Yue Li Lea Victoria Duanis Lee Beng Hong Lee Mei Yin Lee Oi Wah Lee Shee Zhee Lee Wen Ming Leong Chew Yan Leong Kok Mun Liaw En Cheong Liew Cheng Hock Lim Hooi Peng

Lim Phaik Suan

Lim Theng Chuin

Lim Saw Kim

Liwina Anak Atang Loh Saw Tin Loo Wei Beng Low Mooi Lan Low Sooi Nai Lynne Yong Ee Lin Magendrarajan PV M A/L M Muniandy Malinah Sarik Malini A/P Morgesen Martini Binti Salag Mary Stella A/P Antony Dass Mershel Anak Sunang Muhamad Aiman Bin Mohamad Noor Murni Bte Sulaiman Nancy Bernice A/P Santhanasami Nasthisya A/P Nai Soo Thiap Ng Pae Yi Ng Seet Fong Nirmala Devi A/P Veerasamy Nomi Ak Tako Noor Azizan Binti Mat Nor Amira Binti Mat Desa Noraidah Bte Guntalib @ Lissda Norihaf Binti Ab Wahab Norlinah Binti Isa Nurbaya Binti Abdul Halim Nurul Athika Binti Osman Nurul Hawanis Binti Rahim Nurul Syabanu Binti Shukuri Ong Ab Bey Ong Lay Tin Ong Pai San Ong Tze Yun Ooi Ann Pheng Ooi Hooi Suen Ooi Lay Koon Ooi Teng Hong Oon Yeong Heuy Pandian A/L Vagraveloo Peter Anak Jimbon Poh Sing Sim Poh Yean Hoong Poo Geok Wah Priccela Sougian Priscilla Elvina Jolius Puspavalli A/P Rajendran Ouah Yew Choo Quah Zhi Wei Racheal Pang Ling Wei Rajeshwary A/P Muniandy Randy Afandi B.Rupin Richel Anak Ayah

Roland Mondala

Rujia Bte Bilu Safarina Binti Baharudin Sanyin Ak Bayang Sarvesvari A/P Arujunen Saw Lye Huat Shanice Lim Shuet Min Sharon A/P Anthony Dass Shawn Chong Syn Nyee Sherarossa Eldana Junor Sietra A/P Tanimalai Sim Gaik Mua Sim Kar Huey Sithama A/P K. Mathavanair Siti Fatimah Binti Abidin Siti Noraidah Binti Piee Siti Zaleha Binti Othman Sivamalar A/P G. Rajappa Stanley A/L Seekaran Stella Jothi A/P Mariappan Syed Azhar Al-Gadrie Bin Syed Alwi Tan Ah Gin Tan Hooi Hong Tan Sue Ling Tan Weng Lean Tan Yean Ching Tan Yen Wen Tang Chun Xian Tay Chuan Keat Tean Chooi Sean Teoh Ai Chen Teoh Boon Loon Teoh Chee Seng The Siao Ying Thian Su Nee Vanita Khoo Suan Imm Vijay Raj A/L Thagga Rajoo Vilma Binti Madin Viviana Anak Jack Edward Voon Siew Phay Winnie Anak John Timban Wong Khang Yuen Wong Yin Yin Yeap Bee Li Yesupatham S/O Joseph Yew Suat Hong Zurina Pillai A/P S.Paramanathan

Ronnie Khoo Boo Jin

# CARE CLUB LIST

The Care Club – an employeegiving campaign was established in 2005 by the hospital's employees with the aim of encouraging giving to the hospital's charity funds. In year 2021, the Care Club has 209 members, donated RM 26,911

# CAPITALIZIANG THE NEW SPIRIT OF LIFE - FEELING RE-ALIVE



As we are able to smell and breath freely, the air we all cherish to live our lives, the thrill of breathing clean and fresh air, makes us enjoy our life even more. However, do you know that there are certain people losing their sense of smell due to nature of work?

Mr. Zakaria bin Abdul Kadir, one of our charity patients had been securing his employment with a garment and textile factory in Penang since he finished his secondary school in year 1978. The factory he was working for was specialized in permanent fabric dyes for clothing and all sort of materials. Mr. Zakaria was assigned to dyes the fabrics in the factory. He was exposed to hot water with high pressure machineries and chemicals. Coming from a medium poor family, Mr. Zakaria did not demand much, he did not priorities himself except for being grateful for having a job with a permanent basic salary to support himself, his parent, himself and his little niece's school fees

During those days, people were not paying attention to safety precautions. With that amount of exposure to a harmful chemicals and high temperature pressurized machineries', no proper safety gears were given to the employees by the management for safety protection. Mr. Zakaria only wore thin face mask during the time when he needs to pour the chemical

into the machine manually. He worked in the factory for more than 20 years, by doing the same routine 8 to 9 hours daily with one rest day a week.

The factory closed down in year 2000. He moved to another factory to work as a security guard. Occasionally, Mr. Zakaria shared to his family that he could not smell properly. Until the pandemic hits us in 2020, we all started wearing the face mask without a doubt. The family members noticed that he sounded weird like a nose block. It surprised the niece when she learnt that he has lost his sense of smell for almost 40 years. It was heart-breaking moment to receive this information.

The niece decided to bring patient to see Dr. Deong Kee Kong, Jonathan, Consultant Otorhinolaryngologist in PAH. The family was worried of the cost of the treatment since Mr. Zakaria does not have any insurance coverage. At the same time, they do understand that health is more important than money. Hence, Mr. Zakaria decided to see Dr. Deong to receive proper treatment. Dr Deong did all the necessaries test to confirmed his nose was more than 85% of blockages. From the CT scan, he found that he had a cyst in the nose and suffered from obstructive rhinosinusitis. He needed the operation as soon as possible. The family was referred to Charity Department. The surgery went successfully with the help from Charity

Department, RM9,000 has been disbursed to Mr. Zakaria and family.

One week after surgery, when Mr. Zakaria's sister was cooking fish curry in the kitchen, he almost shed a tear because it was the first time ever since the past forty years, he could finally smell food! He felt re-alive, he is grateful that he can enjoy the smell of good food especially his sister's cooking. He is also able to smell soaps, perfume, garbage, smell of everything that he came across in his daily life. He is living like normal human being now. He said he can taste his food last time but nothing alluring because everything he eats have no smells.

Heart was weeping when listening to his statement. We are happy to see Mr. Zakaria is happier now and enjoying the part of his life he missed out during his youth. He kept describing everything he smells, that shows how joyful, blessed and grateful for regaining that value of his life back.





# GAR



RIGHT
TO AN
OPINION
DOES NOT
MAKE THE
OPINION
RIGHT

Hearing the gossips that she was **pregnant at her late 40s** was not a pleasant thing for Mdm. Vijaya. She had a visibly big tummy that akin a pregnant lady but all Mdm. Vijaya thought off was she had gained some weight, thus she brushed off any notion of medical issues until what she thought was a menstrual cycle that did not end for more than two weeks.

Worried for her condition, she consulted a gynecologist and it was discovered that Mdm. Vijaya has a massive fibroid in her uterus and surgery at a hospital was inevitable. The amount of blood she had lost over the two weeks made Mdm. Vijaya very weak. Not taking any chances, they went to a private hospital for consultation and expecting a surgery but to their disappointment, they were sent home with medication with no further explanations.

Mdm. Vijaya's husband who is the sole breadwinner for the family lost his job during the pandemic and pressed for finances, the family had decided to give traditional medications a go. There was little improvement but they know that matter at hand is the removal of enlarged uterine mass. Helpless, Mdm. Vijaya's family sort help for other private hospital which can help them as time is of essence. An article about PAH's medical welfare gave Mdm. Vijaya's family the hope. After an enquiry with the medical welfare staff, the rest they say, it's a history. The medical welfare team assisted the family through consultations with the right specialists and proposed the case of Penang Adventist Hospital Charity Fund Committee. With the medical charity approved at RM23,000 (74% of surgery cost), surgery was arranged immediately.

Mdm. Vijaya is now gaining strength after her surgery and has never been happier going about her daily routines and do not have to worry about any gossips any more.

# GARDNER FUND

### FATE CAN BE ALTERED



Eight-year-old Nur Balqis is still so lovable, shy, but her eyes are so clear and bright. As she grins, she shows her white teeth. I believe everyone will like her when they see her. But the difference is that now she is showing everyone her side of confidence that she had never seen before she undergoes surgery three years ago.

when this cute little girl born to this world, the family members found that there were a few physical impairments in her body. She had a half-length right leg without ankles and toes, webbed index finger and a middle finger on her right hand (Syndactyly), webbed index finger, middle finger and ring finger on left hand. God has given her a healthy left leg, which can allow her to kneel and crawl for the past six years. Otherwise, her life will be even more miserable.

Gratefully, Nur Balqis received a prosthesis installed before year 2019 with the support of a charity organization. With the help of her grandmother, she finally took the first step in life and no longer became the attention of people. With the help of prosthesis, she can live a normal life, but again, the family was so helpless when they learn that Nur Balqis could not hold a pencil and she was unable to go to the kindergarten like normal children. The grandparent thought that this little granddaughter will not be able to go to school for the rest of her life.



A few months later, the grandparent was overjoyed when they heard that Dr. Danny Oh, consultant plastic surgeon at Penang Adventist Hospital could do syndactyly surgery to split her little fingers evenly. This has lightened up their hope. With the help of Charity Department, RM20,000 from Dr. J Earl Gardner Fund has been disbursed to her to undergo surgery.

Today, we revisit this little girl again who has turned eight years old. She is so well-behaved and obedient, she is good little helper for her grandparent. Before she goes for school, she will accompany them to the nasi lemak stall to help fold and wrap nasi lemak wrapping paper. She is the joy of everyone in the family. Nur Balqis also happy to share that her dream has finally came true-she could grasp a pencil to draw her favourite cartoon character now!

The grandparent who take care of her said that three years ago, they never imagined that this day would come. Although Nur Balqis was born with birth defects, there are many kind-hearted people and organizations in this world, which rewrote the fate of her granddaughter.

"Some may say that forgetting the gratitude we once felt for others is purely human nature. But we must have a grateful heart, grateful for those who have helped us, for those who helped without ever wanting anything in return. Only when you learn to be grateful will there be people willing to help and support you. There will be a sense of happiness, and we will be warm and content. Gratitude is no false ritual; it is to remember the warmth that haunts the heart."

GRATITUDE FOR A LIFETIME The above are the words of Mdm Teh, a 65-year-old single mother suffering from stage 4 ovarian cancer. Her husband passed on when their daughter was only 6 years old, leaving her to raise their child alone. Mdm Teh, with her love of children, began working as a volunteer, and used her financial ability to help support several orphans as they grew up and started their own careers. Alongside volunteering, she worked as a babysitter for an OKU adult to make a living, and support others.

In the beginning of 2022, she came to PAH for consultation because she has not been feeling well for a while. She was then faced with the unfortunate news that she had ovarian cancer, and regrettably, the cells had metastasised. Under the arrangement of Dr. Ang Soo Fan, the Consultant Medical Oncologist, Mdm Teh underwent chemotherapy and oral chemotherapy. Her condition gradually improves with treatment.

Mdm Teh is persisting in her treatment because of her daughter, she wants to make sure that she watches her daughter live life to the fullest. Due to the high cost of the treatment, Mdm Teh used up the savings left by her husband for her and her daughter. When she was anxious that she wouldn't be able to pay for her treatment, PAH extended a helping hand. A total of RM17,359.52 was disbursed to Mdm Teh under the hospital's cancer fund.

She is very grateful to all the doctors in PAH. She says that her condition and health gradually improved because of their careful treatment and explanations. She also extends her gratitude the donors for their kind donation to the charity fund. Because of their generosity, she has been given the opportunity to recuperate with a peace of mind.



# CANCER



When Mdm Ying was diagnosed with breast cancer at the young age of 17, she felt as though the entire world had collapsed on top of her. At the time, she had no choice but to undergo a mastectomy and radiotherapy if she wanted to live. Thankfully, after the treatment, she regained her health and continued living peacefully.

Mdm Ying became a married woman in 2009, and the couple lived happily, but their happiness was short-lived. Just as Mdm Ying and her husband thought they were ready to start a family, she was diagnosed with ovarian cancer. Due to her history with breast cancer, she was not eligible for any medical insurance coverage. Through the years, she and her husband consulted many oncologists in Penang GH and different private hospitals throughout Penang to try and find a solution. It was advised that the best option would be to remove her ovary. Mdm Ying underwent the surgery, and continued with chemotherapy treatment.

In December 2020, unfortunately the tumour relapsed. Although she has removed her ovary in the past, she was advised to remove the tumour. Mdm Ying had to undergo another surgery to remove the tumour and underwent chemotherapy treatment again.

Mdm Ying thought that would be the end of her journey against cancer, which is why it was so heartbreaking to receive the news that the cancer cells returned merely four months after her treatment was completed. The cost of the treatments needed nearly made Mdm

Ying give up. Instead, the couple prayed, asking God for wisdom and guidance in their decision. A relative of theirs, who was a patient under Dr Kiley Loh recommended that Mdm Ying seek a second opinion. After meeting with Dr Kiley, she decided to continue on with the treatment, starting from the beginning with another surgery to get rid of the tumour, and another six cycles of chemotherapy.

Being a preschool teacher only brought in basic income, and Mdm Ying had already used up her and her husband's savings, to the point that they had to take out a loan from the bank. When they heard that PAH was providing a cancer fund, they jumped at the opportunity to apply. With financial assistance provided, she could continue her treatment at PAH. Today, Mdm Ying is 43 years old. She spent over half her life, 26 years, in a tortuous fight against cancer. Mdm Ying remains hopeful and prays that her condition would improve in the near future.

# THE ONLY GUARANTEE FOR FAILURE IS TO STOP TRYING

## HEART

F U N D

THERE
WILL
ALWAYS
BE A WAY
AVAILABLE
TO YOU



"I was in pain and breathless, rushed to 3 private hospitals in Penang but to no avail, I was told that my temperature was high and ICU rooms are full. Only PAH allowed me to admit, it was PAH who saves my life."

Said a grateful heart patient, Mdm Gunasundari.



On 1st January 2022, while everyone was celebrating the beginning of new year, to Mdm Gunasundari, it was the most helpless day in her life. She was having symptoms of shortness of breath and tiredness, consulted general physician at clinic and was told having gastric. After taking medication for 2 days, her condition was not improving. She was rushed to 3 private hospitals prior to PAH on 3rd Jan but to no avail. When she arrives at PAH ER, Consultant Cardiologist, Dr. Tan Chiang Soo confirmed that she was having 50% to 90% heart blockage, without further delay, she

was rushed to operation theatre for Percutaneous Coronary Intervention (PCI, formerly known as angioplasty with stent).

When the husband and her thought that her medical bill could be covered by company insurance, the couple was taken aback when they were told that

PAH is not under panel hospital, and hence, the factory that Gunasundari has been working with for the past 25 years was not going to cover the medical expenses. They were even more

disappointed when her insurance agent told her that she is not eligible to claim from medical insurance as she just bought the insurance not long ago.

"How can we pay the medical expenses that incurred after surgery? It was close to RM52,000!"

Gunasundari's husband had no choice but to walk into a pawnbroker to pawn his gold ring. However, the money he got was not even cover 10% of the bill. PAH staff referred Gunasundari to Medical Welfare Officer from charity department. After going through the documents thoroughly, it was found that Gunasundari was highly eligible for Patient Heart Fund. A total of RM50,000 has been disbursed to her to cover her medical bill.

Gunasundari is very grateful that PAH has lend a helping hand to her and her family. As she is recovering from her surgery, she is thankful that she could go back to her normal life and enjoy leisure time with husband by having tea time and cooking together.



The parents of Muhamad Ryszard were overjoyed at the birth of their son, until two weeks later, when they were told he was suffering from patent ductus arteriosus. There was a hole in his heart that wasn't closing up, making him tired extremely easily, even if he was just playing around with his brother.

For two years, it was a constant back and forth from the doctor's office to monitor his heart and make sure his condition didn't evolve into something more serious. However, disaster struck one day, when the doctor noticed that his heart was swollen and affecting the valve, surgery was inevitable for Muhamad Ryszard. As money was tight for this simple family and their insurance does not cover congenital diseases, they reached out to Medical Welfare team for help.

Today, four years later, Ryszard is as active and cheeky as any other 6-year-old boy. His favourite playmate is his older brother; from taking care of their pet cat to exploring the never ending possibilities of Lego sets together or even editing all their videos from mobile phone, Ryszard always has his brother to keep company.

A new challenge, awaits this chatty and active little one, as he attends kindergarten.



## A HEART IS A HEAVY BURDEN

"Seeing that my baby who was once so breathless at the slightest activity is growing up healthy and active is beyond words for me and my husband. This is the best gift any parent would have asked for and we have the donors who belief in the work of Penang Adventist Hospital to thank for. We are truly grateful forever."

Damayanthi, Ryszard's mother.

## HEAR

F U N D

# THE FUTURE IS BUILT ON THE KINDNESS OF THE PRESENT

Five years old can be a really fun age! A child loves to play, full of creativity, imagination and lives a carefree childhood. However, being at five years old was not so pleasant to Hepshibah D/O Jeyabalan, as **she was suffered from ventricular septal defect (VSD) in her pulmonary atresia.** She had to go through an extremely complex heart surgery with a pulmonary homograft valve conduit transplant. Hepshibah's surgery lasted nearly 10 hours, and the first of its kind to be carried out at PAH and in the state at that point of time. Fortunately, the surgery went successfully, with the medical expenses fully sponsored by PAH Gift of Life Programme and the tissue donated by the Alabama Tissue Centre (ATC) in April 2003.

Subsequently after the surgery, Hepshibah needs to follow up with PAH Consultant Paediatric Cardiologist and Paediatrician, Dr. Mary Antony and Consultant Cardiologist, Dr. Calvin Tean as she is having cardiac arrhythmia (irregular heartbeat). PAH has been supporting her medical fees for the past 11 years for RM36,439.15.

Today, Hepshibah is 24<sup>th</sup>, she has grown up to be a young lady who is pursuing Business Administration course in one of the reputed private colleges in Penang. As she grown up, she understands it was the greatest blessing for her to be able go through the heart surgery with all the help from various organizations, she has been living her life to the fullest by traveling interstate during her college trimester break. In

order to reduce her family's burden on her tuition fees, she has been working part-time at one of the fast food chains in Penang despite the busy coursework. She is enjoying her current life as much as she could by taking good care of her own health, be it physically and mentally. She loves outdoor. She loves hiking to Penang hill, the highest hill in Penang. She was elated to share with us her first experience wearing sari to join her grandparents' anniversary dinner.

Hepshibah's case reminds us of how fragile life is. We sometimes take life for granted and forgot to appreciate what we already have. We should stop once in a while and look around we have and count our blessings.







## NEW LEASE OF LIFE FOR 20 NEEDY HEART PATIENTS FROM PENANG GENERAL HOSPITAL

























20 adults with heart-related defects have undergone free open heart surgeries at Penang Adventist Hospital (PAH) in December 2021. The 20 surgeries were fully sponsored by the hospital's Patient Heart Fund and Gift of Life Fund, in collaboration with the Rotary Club of Penang. This project came about as PAH saw the urgent need to help alleviate backlog of urgent heart cases at Penang General Hospital due to pandemic

This project saw both PAH's patient heart fund and the Rotary Club of Penang disbursed RM1 million for these 20 open heart surgeries. These patients who are referred from Penang GH mainly has more than 3 arteries blocked and are classified as requiring urgent surgery.

Mr. Ronald Koh, President & Chief Executive Officer of Penang Adventist Hospital, said: "The free heart surgeries is one of the many charity initiatives undertaken by the hospital during this 2 years of pandemic. We are happy to be given the opportunity to help provide these heart patients an opportunity to lead a normal and healthy life."

## WELFARE

F U N D

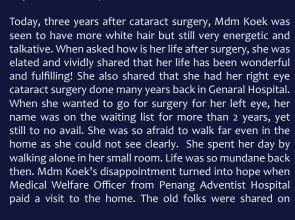


"This place is going to be my last stop on the journey of my life, I want to cherish everything I have, including my body and mind, and the time I have while I am still alive and to spend every day of my life meaningfully and happily."



Said an 85-year-old senior citizen from The Penang Buddhist

Association Senior Citizens' Home, who received cataract surgery assistance from Penang Adventist Hospital Charity Department in 2019.



the Charity and Welfare Fund from the hospital. The person in charge from Penang Buddhist Association was happy to receive the news and without further delay, he helped all the old folks who suspected to have blurry vision to apply for the charity fund. Within a month, Mdm Koek has successfully underwent eye assessment and followed by cataract surgery.

After surgery, Mdm Koek finally regain her full vision, she could see everything clearer now. Mdm Koek is grateful for all the help she received from Penang Adventist Hospital, if not, she would have missed so many beautiful things in this world. During her leisure, she would read the Buddhist Chant, take part in the activities organised by Penang Buddhist Association, and indoor entertainment such as Karaoke weekly. She also likes to do gardening and take care of the flowers and trees in the yard to create a pleasing small garden.

She shared that life in Senior Citizen's home is very happy, peaceful and harmony. They provided her with meals, a safe shelter and unconditional care. Mdm Koek is being satisfied with her life at the current stage, she will continue to enjoy life and make it worthwhile. She wishes PAH to continue to reach out to more needy patients in near future.



# WELFARE

## I CHOOSE TO BE HAPPY

Last year, Mdm Yeoh, while walking along the beach, stepped on sand and accidentally created a small wound on her left foot. Seeing the size of it, she decided not to pay much attention to it, and to just let it heal on its own. However, the wound didn't go away, instead it led to a constant pricking sensation, and the skin of her foot began to turn black. She immediately went to Penang Adventist Hospital to get it treated. The X-ray detected gangrene, caused by Mdm Yeoh's diabetes, and she was admitted for de-sloughing and debridement, which was followed by amputation of the toe. After the surgery, a CT scan showed that the damage of the wound had spread to her nerves and bone. The doctor proposed a below-knee amputation to completely remove the damage, but this only depressed Mdm Yeoh. She needed her leg to continue working as a babysitter, to be able to continue as the breadwinner for herself and her husband, how could she lose her leg?

F U N D

Her insurance has already been depleted to treat her diabetes since she needed insulin injections to control her glucose levels, even if it was a viable option, it would be incredibly difficult to finance the cost of an amputation. After much consideration, Mdm Yeoh eventually decided that the best option would be to get an amputation. Her doctor referred her to PAH's Charity Department to apply for the welfare fund. After her application was approved, she underwent surgery.

Life after the amputation wasn't easy. The day she was discharged, she found that her life had now made a complete 180. Now she had to rely on her husband for food, and even to go to the washroom. Instead of moaning and groaning, Mdm Yeoh told herself to be strong, she wasn't at the end of her life yet, there was still more to experience. The next day, she reached out to an NGO to apply for a prosthetic leg.

Today, Mdm Yeoh is able to walk slowly to the kitchen to do some simple cooking, and only requires minimal supervision from her husband to do things independently. Even though she had lost her left leg, Mdm Yeoh accepted her reality and cherished every moment that life gave her.

Although it feels helpless, the loss has become the reality. She still have to move on with her journey of life, every day has to be lived. There is a day with happiness, and here is a day with unhappiness, why choose a day with unhappiness?

"After pondering on the subject for a long time, I finally figured out how to let go and be kind to myself,"





# THE HURDLES WE OVERCOME ARE OUR SUCCESSES

Vianney Lola Laidis, the second of nine children, had chosen to study nursing in Adventist College of Nursing & Health Sciences, because it is a Christian-based school stuck out the most. Over the years, through all types of hurdles, she has persevered, gained many new and useful skills, and hasn't regretted the path she picked.

Her path to a nursing degree hadn't been smooth sailing. As Vianney had lived in a dormitory throughout her teen years, she'd assumed living in a different state would be a fun and exciting experience. She couldn't have been more wrong, living in a dorm a little ways away from had been nothing compared to being hundreds of miles away, and it took some time for her to fully adjust to being in a new, strange environment, making new friends and working out a new comfort zone.

Clinical sessions also provided another stumbling block for Vianney. For a selfproclaimed introvert who had a hard time speaking with those she doesn't know, clinical sessions that required a great deal of speaking could be Hell. She had a difficult time explaining things to the patients and never seemed to have enough words to give proper explanations. It took a long time for her to be able to be comfortable holding conversations, but through consistent practice, she has gotten to the point where she finds it easy to approach others and converse with them.

Despite her introverted tendencies, Vianney was involved in numerous clubs during college, including the Penang Adventist College Student Association, where student leaders help students to adapt to school life and act as their advocates by passing on their needs imperatively to the higher ups. She also worked to assist in organizing college events for celebrations, such as Chinese New Year, Hari Raya and Deepavali.

Just as things had been going well, March 2020 came crashing down. Vianney had never been one to slack off in class, but with the introduction of online classes, she found herself sleeping through lessons. She couldn't focus and struggled with the classwork. The fear of failing that pushed her to work harder than ever still lurks in her mind. At Graduation, the past December, Vianney didn't expect to win a single award, and had made predictions as to who she expected would win. Which is why it came as such a surprise when she won 3 awards; Ms. Leow Memorial Awards for Best Clinical and Good Citizen and CMC Vellore Award for best outgoing student. To top it off, she graduated with the highest grades of the 10 Kuok Foundation scholarship holders.

Vianney expresses her gratitude to Kuok Foundation which granted her the opportunity to further her education in nursing with full scholarship, her tutors and clinical instructors, who shared stories of failure and finding success during times where she felt like giving up; and to the senior nurses of Surgical 2, where she is currently serving, who are willing to use their experience to help teach her. She aims to continue polishing her skills in delivering care and hopes to explore nursing in different places all around the world.

	2020 <b>RM</b>	2021 <b>RM</b>	
DONATIONS RECEIVED			
Patient Heart Fund	274,475	346,957	
Dr J. Earl Gardner Fund	683,849	654,074	
Cancer Fund	65,655	275,117	
General Fund	840,000	840,000	
Welfare Fund	351,014	313,552	

Total Donations Received	2,214,994	2,429,700	
DONATIONS DISBURSED			
Patient Heart Fund	585,242	1,123,871	
Dr J. Earl Gardner Fund	525,389	481,767	
Cancer Fund	439,714	409,871	
General Fund	840,000	840,000	
Welfare Fund	351,014	313,552	
Total Donations Disbursed	2,741,360	3,169,060	

# GIFTS AND DONATION REPORT

The spirit of giving is one of life greatest treasures.

God Heals, We Help personify Penang Adventist Hospital. All doctors, staffs and volunteers of the PAH share this sentiment every day as we serve the community. We invite you to view the 2021 Gifts and Donations Report and Community Benefit Report, to see how the spirit of giving and compassion is women throughout our organization and in the hearts of our employees and volunteers.

We are committed to continue the spirit of giving and caring throughout the coming years, with a continued focus on providing the best and most trusted healthcare for the community.

Year 2021 continued to witness our donors' strong support and generosity towards the Hospital's charity funds. We raised a total of RM 2,116,149 and disbursed RM 3,233,568 within the year. Donations were received throughout the year from public, corporations Foundations and also proceeds from the hospital's charity events.

PAH also contributed charity care to the community through collections received during Sabbath hours (Sunset Friday until Sunset Saturday). A total of RM 4.06 million was collected for the Sabbath Fund now knows as Welfare Fund. The Welfare Fund had increased 13% as compared to year 2020 of RM 3.59 million.

# COMMUNITY BENEFIT REPORT

PAH is a not-for-profit hospital and is not required to return profits to shareholders like taxable organizations. We reinvest revenue in excess of expenses to enhance our capacity to delivery high quality healthcare to the community we serve. These resources provide for a long-term focus on charity care, the recruitment and retention of outstanding medical professionals, employee training programmes, new facilities and service. In addition, such resources also enable us to provide numerous other community health programmes that benefit the public.

In year 2021 PAH invested RM 34 million in Community Benefit Activities. From this amount, RM 8.3 million was allocated for the hospital's support services, community health education, health screenings, outreach activities and discounts to patients and corporate who met certain criteria.

	2020	2021
	RM	RM
NON-BILLED SERVICES		
Hospital Support Services	1,287,827	1,265,130
Health Education/Screenings/Prevention/Promotion	12,940	27,322
Charity Care and Discounts	3,711,974	7,052,700
Sub Total	5,012,740	8,345,152
Public Funds Disbursement	2,390,345	2,855,508
Scholarship/Training for Staff (skills upgrading and further education)	1,869,064	1,892,054
Education (College of Nursing)	3,271,952	3,176,842
Equipment and Programme Enhancement	19,254,692	17,838,592
Fotal	31,798,794	34,108,148

## OUR DOCTORS



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Dr Amaleswaran A/L Anbarasan 阿马勒斯瓦兰医生

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Visiting Consultant Orthopaedic Surgeon 骨科矫形专科客卿顾问 Konsultan Kunjungan Spesialis Bedah Tulang



**Dr Gurmeet Singh** 葛米星医生 MBBS (Dacca), MSOrtho (UKM), Fellowship of Foot & Ankle Surgery (MOH, Germany)

Visiting Consultant Orthopaedic Surgeon (Foot & Ankle) 骨科矫形专科客卿顾问 (脚与脚踝) Konsultan Kunjungan Spesialis Bedah Tulang (Kaki & Pergelangan Kaki)



**Dr Tang Weng Chong** 陈荣宗医生 BSc (Med), MBBS (NSW), FRCS (IRE), MSc Sports & Exercise Medicine (Bath, UK), AOA fellowship in Arthroscopy (Melbourne)

Consultant Orthopaedic & Sports Injuries Surgeon 骨科与运动损伤外科专科顾问 Konsultan Bedah Ortopedi & Cedera Olahraga



Dr Deong Kee Kong, Jonathan MRRS (Manipal) (AM) Misia MSORI-HNS (Malaya)

Consultant Otorhinolaryngologist, Head & Neck Surgeon 耳鼻喉及头颈内外专科顾问 Konsultan Spesialis Bedah THT



**Dr Sow Yih Liang** 苏毅良医生 MBBS (UM), MS ORL HNS(UM)

Consultant Otorhinolaryngologist, Head & Neck Surgeon 耳鼻喉及头颈内外专科顾问 Konsultan Spesialis Bedah THT



**Dr Aloysius Lee Mun Loy** 李万来医生

MBBS(India), AM, MORL-HNS (Malaya), Clinical Fellow - Sleep Surgery & Head Neck Surge (Hong Kong)(Taiwan)

Consultant Otorhinolaryngologist, Head & Neck Surgeon 耳鼻喉及头颈内外专科顾问 Konsultan Spesialis Bedah THT



Dr Tammy Teoh Han Qi 张瀚琦医生

MD (USM), M.PAED.SURG (UM)

Visiting Consultant Paediatric Surgeon 儿科外科客卿顾问 Konsultan Kunjungan Spesialis Bedah Anak



**Dr Khaw Poh Guan** 

许保元医生 MD (UKM), MRCPCH (UK), AM (M'sia)

Consultant Paediatrician 儿科专科顾问 Konsultan Spesialis Anak



Dr Tan Pek Yong

陈柏荣医生 MBBS (IMU), MRCPCH ( UK)

Consultant Paediatrician 儿科专科顾问 Konsultan Spesialis Anak



Dr Pong Kwai Meng 庞贵明医生

FRCPCH, MBBS (Mal), FRCP (Glasg), FRCP (Edin), MRCP (UK), M.Med. (Paeds), FAMM, CHSE, FRCP (London)

Consultant Paediatrician & Neonatologist 儿科及婴儿专科顾问 Konsultan Spesialis Bayi & Anak Certified Healthcare Simulation Educator 认证医疗模拟教育导师 Pengajar Simulasi Kesehatan (Bersertifikat)



Dr Mary Antony 陈玛利医生

MRRS, DCH MD (Paed) (Vellore). MRCP (UK), Paediatric Cardiology (Glasg)

Consultant Paediatric Cardiologist & Paediatrician 小儿心脏及儿科专科顾问 Konsultan Spesialis Anak & Jantung Anak



Dr Oh Siew Leng, Danny

胡寿龄医生 BA, MD (USA), FACS

Consultant Plastic Surgeon 整容矫正外科专科顾问 Konsultan Spesialis Bedah Kosmetik. Bedah Plastik & Rekonstruksi



**Dr Ng Hian Chan** 

黄献赞医生 MBBS (UM), MS (USM)

Consultant Plastic Surgeon 整容矫正外科专科顾问 Konsultan Spesialis Bedah Kosmetik, Bedah Plastik & Rekonstruksi



Dr Loh Kok Beng

骆国明医生 MBBS (UM), MRAD (UM)

Visiting Consultant Diagnostic & Interventional Radiologist 放射诊断与介入性放射客卿顾问 Konsultan Kunjungan Spesialis Radiologi

Diagnostik & Intervensi

Prof (Clinical) Dr Teh Siew Guan, William, PJK 郑秀源医生 Consultant Diagnostic &





Dr Sharon Tan @ Ling Ling

陈琳琳医生

MD (UPM), MRad (UM)

Visiting Consultant Radiologist (Breast Imaging) 放射学客卿顾问 (乳房摄影) Konsultan Kunjungan Radiologi (Pencitraan Payudara)



Dr Alex Lee Fook Seng

Diagnostik & Intervensi

李福成医生 Fellowship in Musculoskeletal Radiology (Mal), MD (Universiti Malaysia Sarawak); MMed (Radiology) (USM)

**Consultant Clinical Radiologist** 放射学专科顾问 Konsultant Spesialis Radiologi



**Dr Tan Eng Liang** 

陈荣量医生

MRRS (Melaka Maninal) MD M MED (LIKM) Fellowship in Respiratory Medicine

Consultant Respiratory Medicine & Internal Medicine 呼吸系统内科专科顾问 Konsultan Spesialis Pernapasan Nedis & Penyakit Dalam



**Dr Chew Kee Hock** 

Dr Kooi Eng San

Consultant Radiologist

桂荣山医生

放射学专科顾问

周枝福医生 MBBS (Mal), M. Med. (Rad) (UKM), AM (M'sia)

Consultant Radiologist 放射学专科顾问 Konsultan Spesialis Radiologi

MD (UKM), M. Med. (Rad) (USM), AM (M'sia)

Konsultan Spesialis Radiologi



Dr Teh Chu Leong

郑子龙医生

MBBS (NSW), FRCS (Edin), Endourology (USA)

**Consultant Urologist** 泌尿手术专科顾问 Konsultan Spesialis Urologi & Bedah Batu Ginjal



Dr Teoh Boon Wei

张文蔚医生

MBBS (Vellore), M.Med (Surg) (USM), Cert (MBU), FRCS (Urol) (Glasg), Fellowship in Urology (Melb)

Consultant Urologist 泌尿手术专科顾问 Konsultan Spesialis Urologi & Bedah Batu Ginjal

## COMMUNITY OUTREACH & HEALTH ACTIVITIES

BY COMMUNITY HEALTH DEPARTMENT



- Healthy Cooking with Chef Eliza
- Staff Health Talk by Dr. Diong Seng Kwol
- Public Health Class
- World Cancer Day Public Health Talk by Dr. Alex Khoo
- World Cancer Day
- Public Health Talk by Dr. Dicky Ng
- Staff Health Talk by

  Dr. Loo York Chop
- Public Health Talk by Dr. Jason Khor and Ms. Helen
- Online Antenatal Class

MARCH

- Postnatal Pelvic Floor
   Postnatal Pelvic Floor
- Online Antenatal Class
- Healthy Cooking with Chef Eliza
- Health Talk by Dr. Diong Seng Kwok
- World Cancer Day Conversation Sharing by Dr. Kiley Loh, Dr Chew and Dr. Ang
- Free Flue Vaccination
- Capsize diabetes with exercise by Dr. Edward and Ms. Beatrice
- Shed if Off Weight Loss Competition
- Lion Clubs ScreeningCampaign

## From El. Vancinatio

 Public health talk by Dr. Lynn Yong and Dr. Dicky Ng

**APRIL** 

- Healthy Cooking with Chef Eliza
- Breastfeeding Health Talk
- Public Health Talk by Dr Lim Shyang Yee an YB Chris Lee
- Staff Health Talk by M Khoy Wen Lee and Ms. Beatrice Goh
- Public Health Screening
   for MPKK

## 05

## MAY

## 06

#### JUNE

- Online Antenatal Class
- Staff Health Talk by Dr. Edward
- Healthy Cooking with Chef Eliza
- Dr. Edward
- World No Tobacco Da Coloring Contest
- Health Tall
- Public Health Talk b



- SMK Bukit Gambier Health Talk
- Community Health Talk by Dr. Yeap Chee Keong
- Your Heart, Your Engine
- Health Talk at Silterra & Molex
- Public Health Talk by Dr. Lynne Yong and YB Chris Lee
- Community Health Talk by Dr. Evelyn Chan

- Health Talk for Zebra
- Health Talk for Inti College
- Online Antenatal Clas
- Online Cooking Demo for Dell
- Community Health Talk by Dr. Pong Kwai Meng

- World Heart Day Workout
- Your Heart, Your Engine Sharing by Dr. Talal Red Mahmoud
- Your Heart, Your Engine Sharing by Dr. Tuan Juin Haur
- Your Heart, Your Engine Sharing by Ms. Loretta Rays
- Your Heart, Your Engine Sharing by Dr. Mary Antony
- Mega Heart Virtual Tour

- Staff Health Talk by Dr. Loo Yoke Chon
- Pink October Community Health Talk by
   Dr. Kiley Loh
- Climb, Spot & Win
- Healthy Virtual Cooking for Dell (Malaysia) by Annie Yee
- Community Health Tall by Dr. Mueli
- Online Antenatal Class
- Health Talk by Dr. Dicky Ng
- Healthy Talk by Annie Yee
- Community Health Tal by Dr. Cheok Chee Yev
- Health Talk for MBPF by Ms Ooi Teng Hong
- Dance with Diabetic

- Community Health Talk by Dr. Diong Seng Kwo
- Beyond the Ordinary Diabetes Care Online Programe.
- Public Health Sharing
- Staff Health Talk by
- Public Health Sharing
- Corporate Heart Screening for Roberth Borch (M) Sdn Bhd
- Kangaroo Club
   Breastfeeding Suppo
   Group Gathering

## CHAPLAINCY

## Interview with Pastor Sunny Tan

Restoring hope through the healing ministry.

Chaplains offer critically needed spiritual and emotional support; ministering to patients, their families and medical staff with unconditional love, sacrifice, and service.



### Q1: How important is the role of chaplain in a hospital?

Patients who are hospitalized especially those with severe or terminal illnesses may feel completely alone and isolated. If they are lucky, they have family members or loved ones who visit them from time to time to cheer them up. But many patients don't have anyone to lift their spirits. This is why our hospitals provide chaplaincy service to those who are in need.



### Q2: What are the services offered by Chaplaincy Team?

- Provides pastoral care services to patients in various situations such as undergoing surgical procedures, facing end of life issues or involved in traumatic accidents.
- Provides comfort and support to patients' families and friends.
- Provides calming support to angry/distraught family members and friends.
- Responds to urgent situations, including, but not limited to, medical emergencies (Code Blue) or deaths at the request of administrative coordinators, nurses, family etc.
- 24/7 Bereavement Care Arranging undertaker and helping those who grieve.
- Works with individuals from diverse cultural, racial and religious backgrounds.
- Works with hospital staff to enhance their sensitivity to the spiritual concerns of patients/families experiencing terminal illness and loss.
- Conducts religious services in the hospital chapel.
- Providing pastoral care & counseling to staffs as well as physicians.



66

## Q3: Who and when can one request for a Chaplain service?

The hospital chaplain offers emotional and spiritual support to staff patients and their families. Our service is from 8am-5pm. However, an on-call chaplain is available for urgent matters when our office is closed.

66

## Q4: Share with us a / some heart-warming moment (s).

The most rewarding thing about being a chaplain is reaching patients and their families on a level that brings them closer to each other. In some instances, we help patients reconnect with estranged family members as they approach the end of their lives, allowing for healing and reconciliation. Chaplains are often thanked by patients who are grateful to have a listening ear, but the spiritual encounters we have with patients on a regular basis has a huge impact on us as well.

66

## Q5: What are some challenges faced by Chaplain team?

We understand that many new patients may not be aware chaplain visit is an additional service which is available to them during their stay in hospital. As part of our rounds, we make every effort to visit each patient in the hospital. We'll also pay special visits to patients if a nurse or family member suggests that the patient could use our services.



## WAYS TO

## MAKE A DIFFERENCE



#### Refer A Patient

If you know of any patient with a life-threatening medical condition who needs financial assistance, have the patient or guardian contact the Medical Welfare Services at (+604) 222 7604 / 7605

#### Contribution

The simplest method of providing support for the Penang Adventist Hospital Charity Fund is through gift contribution – whether cash, personal cheque, credit card authorisation, money order, bank draft or electronic fund transfer. You may use the Donation Reply Slip inserted in this annual report to make a contribution.

Cheques can be sent to Penang Adventist Hospital, Charity Department and made payable to: Penang Adventist Hospital Charity Fund

Kindly indicate your choice of fund behind the cheque.



#### CIMB A/C No : 8605007005

Kindly specify your choice of in the e-mail or Donation Reply Slip.

#### **Become a Corporate Sponsor**

A sponsorship or partnership in our fundraising events add value to your company's Corporate Social Responsibility efforts. A tax-deductible receipt will be issued for every donation.

### Volunteer your time and talent

The hospital needs part-time volunteers for the short and long term to help its full-time employees in making a difference to the community. Internships from colleges and universities are also welcomed.



### **ONE-CLICK AWAY TO MAKE A DIFFERENCE!**

DONATE TO HELP NEEDY PATIENTS





53

# ACCREDITATION/ HOSPITAL ACHIEVEMENTS



(5<sup>TH</sup> CYCLE, 2019-2022)

In 2007, Penang Adventist Hospital received the Joint Commission International (JCI) accreditation. JCI is the leader in accreditation, with more than 10 years experience across the full spectrum of healthcare organisations. JCI accreditation represents the "Gold Seal of Approval" in healthcare and provides the most comprehensive evaluation process.



**MSQH** (6<sup>TH</sup> CYCLE, 2019 – 2023)

The Malaysian Society for Quality in Health (MSQH) is an independent, not-for-profit organisation working actively in participation with healthcare professionals to ensure safety and continuous quality improvement in providing healthcare facilities and services in the country.



(5<sup>TH</sup> CYCLE, 2017-2022)

The Baby-Friendly Hospital Initiative (BFHI) was launched by the World Health Organisation (WHO) and United Nations Children's Fund (UNICEF) in 1991, following the Innocenti Declaration of 1990. The initiative is a global effort implementing practices that protect, promote and support breastfeeding.



(3<sup>RD</sup> CYCLE, 2021 –2024)

Penang Adventist Hospital has just become a member of the Health Promoting Hospital Network (HPH) - the very first hospital in Malaysia, as of January 2013. Initiated by World Health Organization, the mission of HPH network is to improve the quality of health care of both hospital patients and staff through evidencebased health promotion services. As an accredited HPH hospital, PAH strives to achieve better health gain for our patients and staff with an integrated and comprehensive health promotion services.





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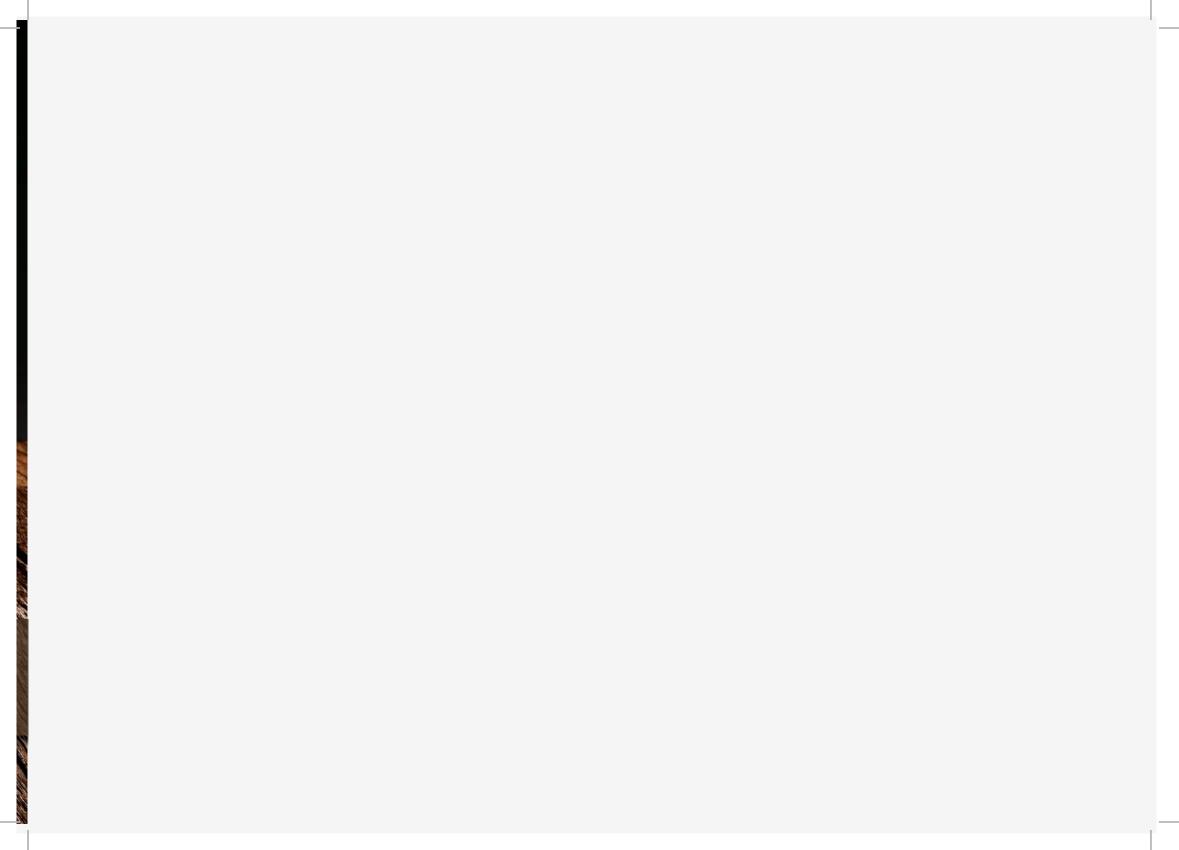




- ✓ Trans Fat Free 无反式脂肪
- ✓ Cholesterol Free 无胆固醇
- ✓ High Protein 高蛋白
- ✓ High Antioxidants 高抗氧化剂
- ✓ High Fiber 高钎维
- ✓ Low Glycemic Index (GI) 低糖指数
- ✓ Low Fat 低脂













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