

Resilience

*Charity
Report
2020*



KAMI MEMBA

P 神醫治, 我

醫院

1924-1929

The Beginning

The first Pastor, Rev. Dr. Henry (Schmidt) Schmitt, opened the first Penang Adventist Hospital in 1924 at 108 North Canal Road. The hospital was a small building with a few beds and a few staff members.

Rev. Dr. Schmitt was a German pastor who had been in Penang since 1914. He was a pioneer in the Adventist mission in the East. He was a man of great faith and courage. He was a man who was not afraid to stand up for his beliefs. He was a man who was not afraid to take risks. He was a man who was not afraid to die for his faith.

1930-1940

New Hospital and Clinic

The hospital, formerly situated on the site of the old hospital, was moved to its present site in 1930. The new hospital was a two-story building with a large hall and a few beds. It was a modern building for its time.

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1941-1944

Japanese Occupation during WW2

In 1941, the Japanese invaded Penang and took over the hospital. The hospital was used as a military hospital for the Japanese army. The hospital was a two-story building with a large hall and a few beds.

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1945-1957

After The War

After the war, the hospital was returned to the Adventist Church. The hospital was a two-story building with a large hall and a few beds. It was a modern building for its time.

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1958-1966

Expansion

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CELEBRATING 95 YEARS Penang Adventist Hospital OF CARING & HEALING

1980-1989

Breakthrough

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1990-2010

Years of Firsts

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2011-2018

Years of Firsts

The hospital was expanded in 2011. The new building was a two-story building with a large hall and a few beds. It was a modern building for its time.

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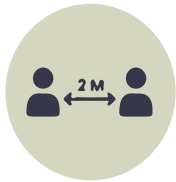
2019-Present

Years of Firsts

The hospital was expanded in 2019. The new building was a two-story building with a large hall and a few beds. It was a modern building for its time.

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WE ARE IN THIS TOGETHER



Re·si·lience

/rɪˈzɪliəns/

1. the capacity to recover quickly from difficulties; toughness.

CEO MESSAGE

2020, a fiscal year filled with unexpected challenges!

We have learned how to adapt to unprecedented events and navigate a whole new way of working and living. We as a society have struggled, but there's still a lot to be thankful for.

Our donors and supporters have gone above and beyond during the pandemic, though stretched beyond their financial abilities yet, their commitment to support our mission of reaching out to help needy patient warms my heart.

It is during times like these that I am proud to be a part of Penang Adventist Hospital. Our motto, God Heals, We Help truly come in play. We know that we will have to rise to the challenge every day, balancing operationally with mission and compassion. As front liners ourselves, we knew truly well that holding the fort will not be easy, what more the community who were not able to earn their living due to lock down. Partnering local leaders, we distribute packed food and care packs to those in need, playing our small part for our community.

Medical disbursement did not slow down when the covid-19 pandemic and the unexpected blow of the revocation of our tax-exempt status, due to the changes in the Guidelines of Inland Revenue. With donations plummet, we saw an increase of 15% in our charity patients. A total of RM 2,777,579 was disbursed last year for these purposes.

This year will not be easy. We know very well that each day is bringing significant challenges and pressures on the operations of not-for-profit organizations and its mission of helping the poor and needy. We also know that we will have to rise to challenges every day with ingenuity, compassion, resilience, fortitude, and integrity. In times like these, I humbly appeal to you to continue to partner us, enable us to play our part for our community.

1. Give online

Just as many organisations, we have pivoted to virtual fundraising strategies without our major fundraising events. Your generous donations are dedicated to help needy patients and NOT to cover our operational expenses.

2. Be our vocal advocate

Continue to talk about us, help us to create the much needed awareness on the availability of medical charities.

This year has been rough, but we hope that Penang Adventist Hospital charity has given you the confidence to continue to partner us for the benefit of the community. Stay home, stay safe, but stay active.

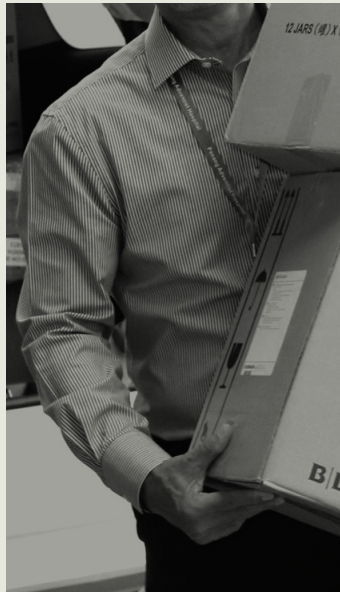


Mr. Ronald Koh
President / Chief Executive Officer



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RESILIENCE

LEADERSHIP



Penang Adventist Hospital's success throughout these 97 years is due to its belief in God, strong fundamentals and the vision for helping the community.

The hospital is supported by effective management through the knowledge, expertise and shared vision of its Board Members.

Being a not-for-profit, mission hospital, members of the Board of Trustees are volunteers from community and the Seventh-Day Adventist Church. They receive no remuneration for their services at the hospital. Surplus from the hospital operation is not given to stakeholders but used to enhance medical equipment, upkeep of the hospital development, and fund community outreach activities.

First row from left to right

Dr. Andrew Tay Kok Hin
Pr. Somchai Chuenjit (Chairman)
Mr. Ronald Koh
Pr. Abel Bana

Second row from left to right

Pr. Tan Meng Cheng
Pr. Edmund Liah
Dr. Danny Oh Siew Leng
Pr. Nelson G. Bendah
Mr. Atikom Sriratanaprat
Dr. Danny Rantung



VISION, MISSION & VALUES



Vision Statement

A people-centred teaching and learning healthcare system with international quality, wholistic care, delivering excellent experiences to the community and region.



Mission Statement

Penang Adventist Hospital is committed to demonstrating the love and healing ministry of Christ by providing comprehensive, competent and excellent healthcare for all.



Our Goal

Our goal is "To make man whole". It means to follow the ideals of God, the Creator and Master Physician, and to provide for a person's well-being by administering to his physical, spiritual and emotional needs, in modern and pleasant facilities.

Our Core Values

We are guided by a set of values which all staff adhere to and through which we collectively strive to deliver better outcomes and services. The values are:

- **C**ommunity mindset, building mutual trust, accountability and teamwork.
- **A**chievement of excellence, continuous assessment and strategic growth.
- **R**elevance in technology, enhancing services, and strengthening relationships.
- **I**ntegrity in word and deed, genuine and ethical stewardship.
- **N**urture through reinforcement and celebration of outstanding service.
- **G**odliness through compassionate care, reflecting the life of Christ.



FUND
RAISED

RM 1,863,980



FUND
DISBURSED

RM 2,777,579

OUR IMPACT

IN 2020



NUMBER OF
BENEFICIARIES
HELPED

2,179



FUND RAISED
FROM CARE CLUB

RM 30,520



NUMBER OF
CARE CLUB
MEMBERS

212



NEW DONORS

262



WISHING WELL
FUND RAISED

RM 40,424



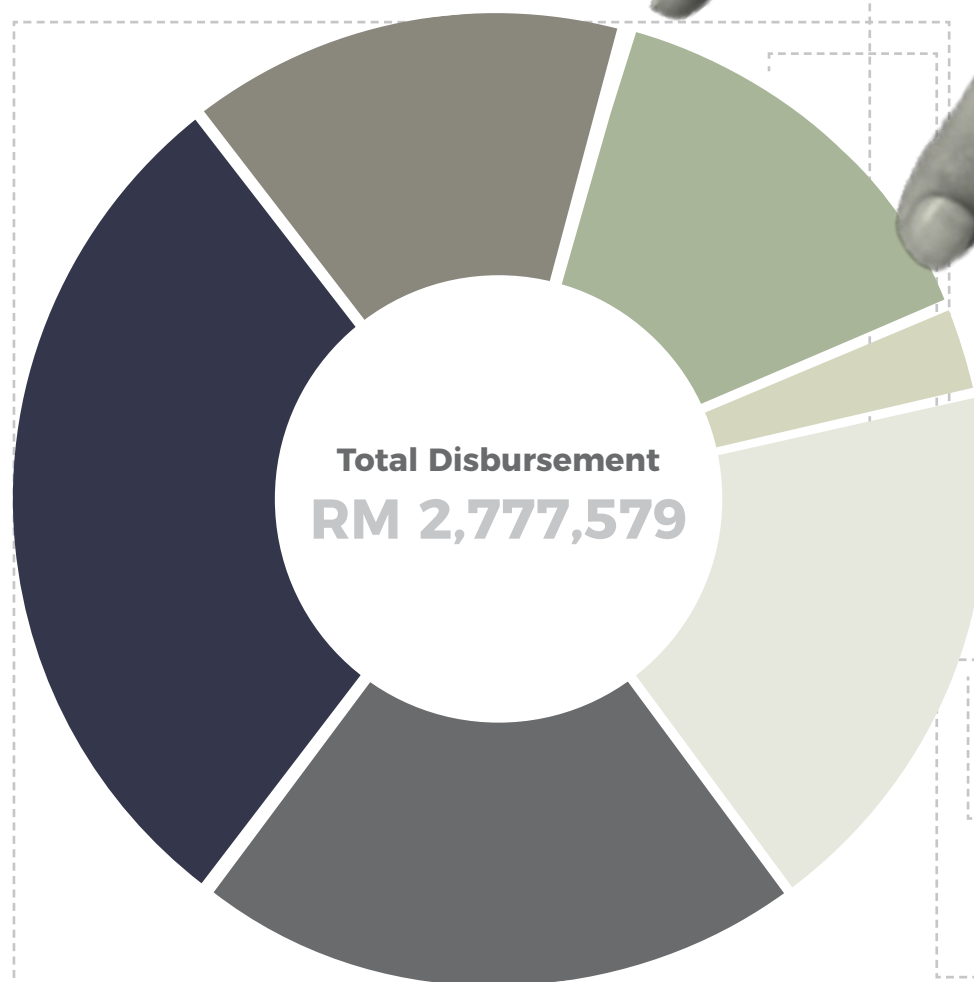
DISBURSEMENT CHART 2020

Development Charity Fund Committee Members of 2020

Mr. Ronald Koh
Dr. Thomas Tean
Dr. Dicky Ng
Mr. Albin Phua
Pr. Lawrence Randiq
Mr. Koay Swee Thye
Mdm. Boonsiri Somchit
Mdm. Catherine Lim
Dr. Khor Chai Tian
Mdm. Jenny Ooi

Welfare Fund Committee Members of 2020

Dr. Thomas Tean
Mr. Albin Phua
Dr. Daniel Yeoh
Pr. Sunny Tan
Mdm. Lee Mei Yin
Mdm. Janet Leong
Mdm. Jenny Ooi



General Fund

RM 840,000

30 Students

Dr. J. Earl Gardner Fund

RM 525,389

24 Patients

Cancer Fund

RM 439,714

20 Patients

Patient Heart Fund

RM 585,242

21 Patients

Welfare Fund

RM 351,014

82 Patients

Recycling Fund

RM 36,220

2011 Beneficiaries

FUNDS AVAILABLE



Dr. J. Earl Gardner Fund

Provides free or subsidised medical treatment to needy patients suffering from chronic illness in areas of tumour, cleft palate repair, major limb amputation, scoliosis, stroke etc.

Patient Heart Fund

Provides free or subsidised medical treatment to needy patients suffering from heart ailments.

Cancer Fund

Provide free or subsidised medical treatment to needy cancer patients to undergo cancer related treatment.

Welfare Fund

Income received by Hospital during Sabbath (sunset Friday to sunset Sunday) are channelled towards this fund which provides free or subsidised medical treatment to assists needy patients in dialysis, cataract surgery, admission bills and minor surgeries.

General Fund

Provides financial aid to support the development and expansion of the Hospital, upgrading of the facilities, training of staff and sponsorship of nursing students.

THE MEDICAL WELFARE SERVICES

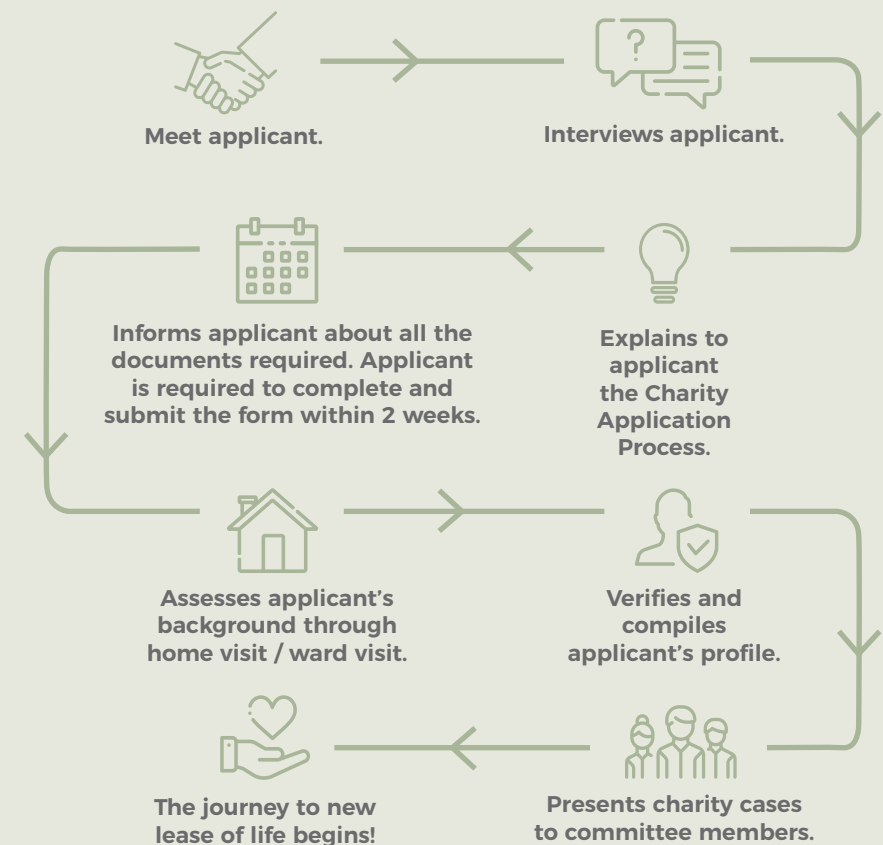
The hospital's Medical Welfare Services Unit was established in 1997 to help the poor and needy with financial assistance.

The Medical Welfare Services team assists patients and/or patients' relatives in seeking the appropriate healthcare treatment in PAH. The Medical Welfare Officer also liaises with doctors, nurses, other health professionals, as well as community resources and welfare agents in providing solutions for patients who are unable to meet medical costs. The Medical Welfare Services unit is a caring and responsive team that serves the local community who are in need of medical assistance by offering medical financial aid.

As responsible stewards of the charity funds, the team ensures that there is accountability and visibility for each case that is presented to the relevant committee for fund disbursement.

Charity Application Procedure

The following flow chart shows the procedure that the Medical Welfare Services team goes through for reviewing, assessing, and verifying charity application from applicants:



COMPASSION | MISSION



Our Mission continues despite the pandemic.

The world has come to a standstill as we stand together against Covid-19. Many of us are experiencing Movement Control Order for the first time and it is understandable for one to feel insecure, lost and in despair. But rest assured that there will always be sunshine after a storm. Despite the world declaring a pandemic, our mission in reaching out to our community remains unwavering.

During this trying moments; we take time to reach out to the needy



CONNECT | OUTREACH



971

loaves of Adventist
Wholemeal Bread



2011
families helped



3208
Packed Food



40

Pack
Adult Diapers



115

Buns



839

Care Pack



Recycling
Fund

RM 38,913

State Assemblyman Partnership: 11

- YB Chong Eng
- YB Chris Lee
- YB Daniel Gooi
- YB Jason Ong
- YB Joseph Ng
- YB Kumaresan Arumugam
- YB Lim Siew Khim
- YB Phee Boon Poh
- YB Soon Lip Chee
- YB Yeoh Soon Hin
- YB Zairil Khir Johari

NGO Partnership: 4

- Gan En Zhi Jia
- House of Hope
- Penang Buddhist Association Senior Citizen Home
- Penang Meijiayuan Disadvantaged Child Welfare Organization



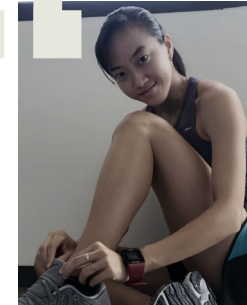


Pandemic Version

At the beginning of the year, the idea of a high-impact fast-paced charity cycling challenge with a purpose began taking shape. Unfortunately, ideas and plans, which were shaping up into a one of a kind fundraiser, were shaken apart, on account of Covid-19 and our idea had been revised into a charity virtual ride. Despite these difficult and challenging times our world has been thrown into, we are truly blessed to have those who have continued to believe in our cause and support our event. From those who are completely new to supporting Penang Adventist Hospital's charity, to regular donors and to charity patients, this event was made a possibility because of them.

A bicycle ride of 30km is not an easy task for anyone to accomplish be it a complete newbie to veteran bicycle riders. While some took it as a chance for them to take a friendly ride with their close one, others pushed themselves to the limits, choosing to ride up slopes and hills rather than the conventional sidewalk paths; all for a purpose! Through this new normal, Why I Ride gained the opportunity to broaden its horizons by having participants from out of state and out of country.

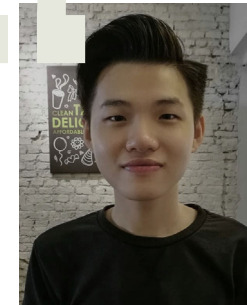
“



I've always believed in giving back and my goal is to inspire others to do the same. Why I ride is for a good cause which I am proud to be a part of. To be inspired is great, but to inspire others is an honor. Aspire to inspire is WHY I RIDE!

- Ms. Low Wee Wern,
professional squash.

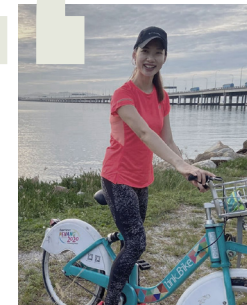
“



Cycling helps to keep me healthy and this is WHY I RIDE!

- Mr. Wee Chun Xien,
a grateful charity
heart patient.

“



PAH Charity shows me that giving back is essential; as charity fund enable them to continue to assist public who need medical support. With the heart of gratitude, hoping this small footstep of mine will make this event successful. Giving back with a heart of gratitude is WHY I RIDE!

- Ms. Lee Chih Hui, daughter
of a grateful charity
patient

“



It is my pleasure to be able to join and contribute a small part to this event and I want to thank PAH for giving me the opportunity to be part of this heartwarming fundraising event. Paying forward is WHY I RIDE!

- Mdm Tan Siew Kheng, a grateful charity cancer survivor since 2015

“



Cycling is a bonding time with my kids, to see the excitement on their faces is WHY I RIDE!

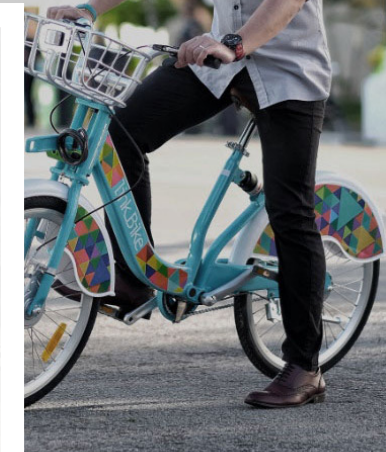
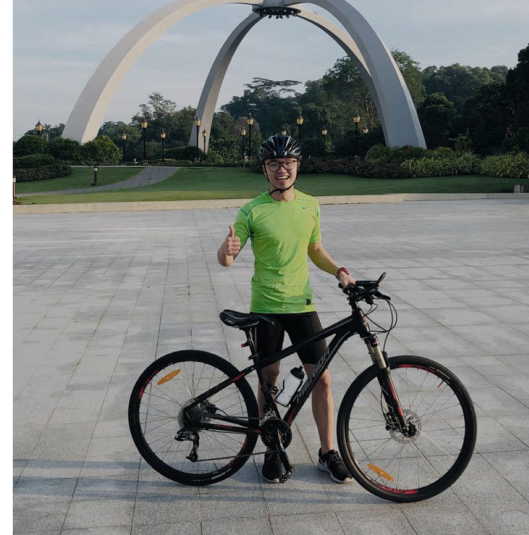
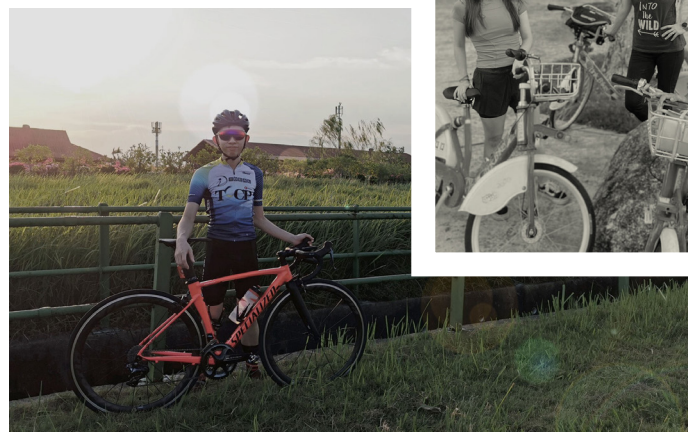
- Ms. Goh Lee San, first charity heart patient back in 1999.

“

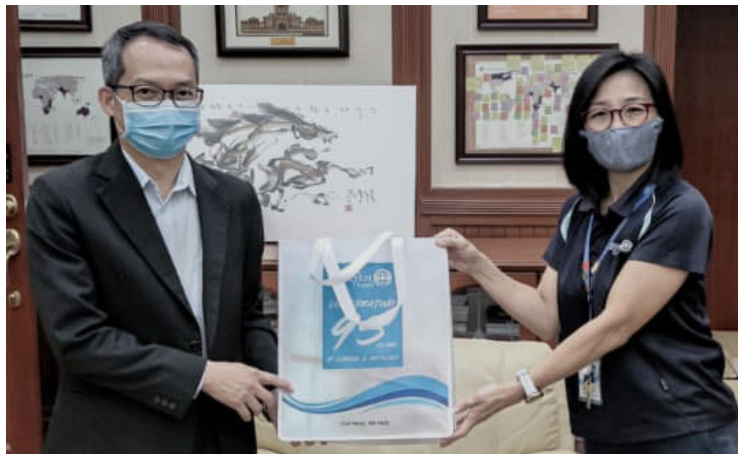


Cycling is a bonding time with my kids, to see the excitement on their faces is WHY I RIDE!

- Mr. Jeremy Ng, WHY I RIDE Virtual Participant



As the charity arm of a mission hospital, we strive to be that HOPE for the patients, the needy and the underserved. Partnering Penang Adventist Hospital's Volunteer Crafters, Crafting Hope does not only have the aim of raising funds, but aim to channel hope through items lovingly hand-crafted and generously donated to us, to be gifted to our donors who donate.



CRAFTING HOPE

Threading Love and Generosity for The Needy



Who are the faces behind the PAH Volunteer Crafters?

They are a group of homemakers, retired professionals and craft lovers came together to take their love for crafting to a new height; sewing for charity!



Seeing our hand-crafted items being appreciated is the greatest joy for us. We hand-made soft toys to bags to smocks and many other items. We love to try and explore sewing new items. We have among us a team member who is very creative and she led us in exploring many new items. Seeing these items being used in homes, dressed by pretty little girls made us feel happy and proud that our each and every needle work is well worth it. All the materials we use are either donated to us or many a time, out of our own pockets but these are the little contributions we can offer, knowing that our craft items will bring in some donations to help the needy patients.

- Madam Grace Yeap

PARTNERS & SPONSORS

Adventist Health Services Malaysia Sdn. Bhd.
Bake and Take Bakery
Childhood Garden
Enrico Trading
Entopia Butterly Farm
Gurney Paragon Mall
Gurney Plaza
Howei (M) Sdn. Bhd.
Huat Heng Café
Ingolf's Kneipe German Restaurant and Bar
KDU University College
K&S Sales Sdn Bhd.
PAH Volunteer Crafters
Penang Time Square
Prangin Mall
Queensbay Mall
Shell Malaysia (Pulau Tikus)
Straits Quay Marina Mall
Sunshine Farlim
Sunshine Square
Tsunami Village Café
Tune Hotel

DONOR LIST

ADM Design & Management Sdn Bhd
Adventist Health Services Malaysia Sdn Bhd
Agnes Mary
Ai Lay
Alvin Cheong
Amon Lim
Amy Lim
Ang Hui Qin
Ang Shu Hoe
Ang Soon Ghee
Anitha Rudis
Anjelei
Anuar
Ashton Gan
Asiatic Engineering Sdn. Bhd.
Au Thien Poh, Jackson
Audrey Toh
Aye Myat Mon
Azuin Binti Ambun
Beerow Yin
BJ Advanced Enterprise Sdn Bhd
Boey Kong Wei, Gregory
Bok Julie
Bong Yong Chuan
Boon Yoke Fong
Bun Guan Brothers Sdn Bhd
Caleb William Andrews
Caroline Choong Mei Ling
Cassandra Andrews
Cassandra Sinding
Catherine Tan
Chai Hong Inn
Chan Chee Choong
Chan Chiew Hoon
Chan Chiew Ting
Chan Fai Keong
Chan Foong Yee
Chan Hong Ee
Chan Huey Ching
Chan Joo Moy

Chan Kok Leong
 Chan Lai Kueen
 Chan Meei Yuan
 Chan Siew Yuen
 Chan Sum Moi
 Chan Vern-Han
 Chan Vern-Jian
 Chan Yi Qing
 Chang Li Geng
 Chang Xin Yi
 Chang Yao Chong
 Chang Yoong Sien
 Chaw Pei Yee
 Cheah Chor Eng
 Cheah Hock Khoon
 Cheah Kam Fong
 Cheah Pei Pei, Pamela
 Chee Hock Teik
 Chee Lay Guat
 Cheng Yen Zhuen
 Cheong Kok Heng
 Cheong Lai Wan, Mandy
 Cheong Tien Lui
 Chew Bee Chin
 Chew Chean Nuan
 Chew Chee Yeen, Peddy
 Chew Shin Yi
 Chia Hooi Keng
 Chia Mei Yee, Felicia
 Chia Yeap Chui
 Chian Eng Enterprise
 Chin Cheen Choo, Bernadette
 Chin Kwee Heong, Wendy
 Chin Lai Yee
 Chin Ming Chang
 Chin Siew Peng
 Chinese Methodist Church Jelutong
 Chiuk Hoi Yan, Clarice
 Chiuk Hoi Ying
 Ch'ng Cheng Eng
 Chng Dicklin
 Ch'ng Hooi Peng
 Ch'ng Hui Ju
 Ch'ng Jia Ying
 Chong Yok Mooi
 Choo Say Jin
 Choo Yee Ling
 Choo Yen Chan
 Chow Kam Ying
 Choy Sing Hon
 Christina
 Chua Bee Lian
 Chua Thian Ann

Chuah Ewe Ting
 Chuah Siew Yen
 Chuah Soo Cheng
 Chuah Teong He
 Chuah Yee Khai
 Chuah Yee Pin
 Chuah Yee Wen
 Chun Teck Loon
 Chye Mooi Choo, Irene
 Ciciani
 Cristila Arnilah Jolius
 CS Hui Holdings Sdn Bhd
 Darmin Darran Pilly A/L Gesagaran
 De Teh Ann
 Deepa Bhupalan
 Della Gente Sdn Bhd
 Devrarny Binti Rozei
 Dorothy Goh
 Dr. Earl Aagaard
 Effendy Idris
 Elena Holland
 Ellis Ammey
 Elsie Nathan
 Elynna Anak Thompson Ranum
 Er Kim Soi
 ESH Resource Management Sdn Bhd
 Euro Chemo-Pharma Sdn. Bhd.
 Euro Valley Sdn Bhd
 Evelyn M Pereira
 Falim Development Sdn Bhd
 Fanieta M.D
 Farben Technique (M) Sdn Bhd
 Fast Rent Bike (PG) Sdn Bhd
 Feng Mao Enterprise
 Flywire
 Fong Ling Li
 Fong Ling Wooi
 Fong Pek Yong
 Foo Gee Jen
 Foo Li Yin
 Foo Yi Yeh
 Friends of Sports
 Gan Chye Seah
 Ganasan A/L Sahalingam
 Geam Hsien Tat
 Gemoi Anak Nayos
 Geriamed Sdn Bhd
 GH Consultants Sdn Bhd
 Gobby A/L Perumal
 Goh Cheng Siew
 Goh Choon Chay
 Goh Chut Chong
 Goh Foo Eng
 Goh Hock Im

Goh Hua Kooi, Kenny
 Goh Kean Yeong
 Goh Kim Ngho
 Goh Lee San
 Goh Poh Lye, Michael
 Goh Seng Hong
 Goh Siew Hoon
 Goh Teng Whoo
 Goh Wei Kang, Isaac
 Goy Seok Keow
 Greatstate Assets Sdn. Bhd.
 Green Valley
 Guan Ee Lin
 Guan Yong Khee
 Culongan James
 Han Hai Thon
 Hanis Najwa Bt. Mohd Khir
 Happy Members
 Hew Siat Ping
 Hiew Kai Ming
 Hjh Rosie Densham
 Ho Chai Huey
 Ho Chiew Nyuk
 Ho Shan Shan
 Hor Chee Peng
 Hor Fook Kheong
 Hou Mi Mi
 How Chin Yee
 Hunlede Tonou Komlan
 Hup Huat Corporation Sdn Bhd
 Hup Seng Perusahaan Makanan (M) Sdn. Bhd.
 Ian K. E. Ong
 In Memory of Cecelia Teh Yew Leng
 In Memory of Cheah Chin Keah
 In Memory of Goh Ah Moi
 In Memory of Khoo Hong Hoe
 In Memory of Koh Moh Tin
 In Memory of Loh Ang Guan
 In Memory of Low Ah Heow
 In Memory of Sam Khoo Yang Teik
 In Memory of Sam Khaw Har
 In Memory of Soo Siew Eng
 In Memory of Tan Bok Kee
 In Memory of Tan Keng Beng
 In Memory of Tan Suat Eng
 In Memory of Teh Swan Sim
 Irdina Sumayyah Bti Jis
 Irene Yeoh
 Ivy Arezona Doupin
 Janet Leong
 Jannette Chew
 Jee Say Loo
 Jefferson N. Bondah
 Jelisiah Lamait

Johnson Residence Sdn Bhd
 Jok Siew Chian
 Jothi Muniandy
 Jukphin Ban Ket
 Juliana Pamo
 Juneta Balacuit
 Kalina Binti Zainul
 Kang Tan Hooi Leng
 Karen
 Kartini BT. Zainul
 Kee Chiap Siang
 Kee Moi Ing
 Ken Poh Chye, Leonard
 Khamani A/P Sathasivam
 Khoo Aik Kooi
 Khoo Boo Hock
 Khoo Boo Seng
 Khoo Chai Suan
 Khoo Cheen Hoe, Alex
 Khoo Ken Lee, Jason
 Khoo Wen Li, Nicole
 Khoo Wong & Chan
 Khor Ah Check
 Khor Aik Siew
 Khor Gaik Boon
 Khor Li Li
 Kim Bee
 Kim Lay Hong
 Kim Ngoh
 Koay Ean Hooi
 Koay Hooi Ean
 Koay Saw Ping
 Koay Saw Tee
 Koh Sen Chun
 Koh Wah Heng, Ronald
 Kok Pei Woon
 Kong Yik Kean
 Kong Zheng Yi, Desmond
 Koo Kah Joon
 Koo Sock Huan
 Ku Cherk Yee
 Kuah Saw Kang
 Kueh Mei Ling
 Kuhaneshan A/L Subbramani
 Kuok Foundation Berhad
 Kwan Kok Sun, Timothy
 Lai Steven
 Lai Yuet Kim
 Lalitha
 Lam Wai Seak
 Lam Yat Fou
 Lau Chuan Aik
 Lau Eng Kong

Lau Saw Khim
Lau Ying Hui
Law Choo Kiang
Law Guat Eng
Law Poh Ling
Lee Bee Bee
Lee Bun Aik, Lloyd
Lee Chee Keong
Lee Chih Wee
Lee Chin Wee
Lee Chong Yeow
Lee Choon Seng
Lee Czen Ning, Nicole
Lee Czen Shing, Samantha
Lee Czen Yhi, Bridgette
Lee Ean Teng
Lee Hock Seng
Lee Jer Shuhn
Lee Jin
Lee Jing Lin
Lee Kaa Ngo
Lee Kooi Thing
Lee Kuan Liang, Juergen
Lee Li Ping
Lee Ming Tatt
Lee Pui Teng
Lee Say Moi
Leong Chew Yan
Leong Good Hoe
Leong Kah Yee
Leong Lai Pheng
Leong Mei Ting
Leong Pooi Sang
Leong Sai How
Leong Sweet Ying
Leong Teng How
Leow Chooi Peng
Lester Milfred Saiking
Lew Shaw Boon
Liew Kim Loong
Liew Yeat Peng
Lim Chee Tong
Lim Cheng
Lim Chiew Ngoh, Angie
Lim Chin Hon
Lim Chooi Kim
Lim Chooi Sin, Michelle
Lim Eng Kee
Lim Eu Jin
Lim Fong Cheng, Catherine
Lim Gah Beng
Lim Guat Suan
Lim Heok Chye

Lim Hooi Ching
Lim Hooi Peng
Lim Hooi Sun
Lim Huck Boon
Lim Hui Sae
Lim Kah Chye
Lim Kean Seng
Lim Kiang Hong, Darren
Lim Kok Heng
Lim Lay Hua
Lim Ling Soon
Lim Paik Gaik
Lim Pei Khim
Lim Phaik Kit, Joanne
Lim Saw Ean
Lim Song Hai
Lim Sue Ann
Lim Sui Kee
Lim Tek Lin
Lim Tiow Hui
Lim Weng Kiam
Lim Xin Qi, Julia
Lim Yee May
Lim Yoke Yang
Lim Zheng Xun
Lim Zi Yun
Ling Hui Lei
Loh Chee Wei
Loh Hong Soon
Loh Kam Weng, Eric
Loh Kian Chong
Lok Lai Leng
Loo Nyok Yin
Loo Soon Heng
Loo Soon Huat
Loo Sze Sun
Love & Care Women's Association Butterworth
Low Mooi Lan
Low Seow Hoon
Low Sooi Nai
Low Tai Wai
Low Zhen Yee, Crystabel
Lui Man Hon, Francis
Lye Kok Boon
Mak Lai See
Malaysia Smelting Corporation Bhd.
Mar Kheng Tat
Maria Amali Michael
Medelya Terry Annis
Meelashini Letchumanan
Meh Chooi Fong
Mershel Anak Sunang
Michal Solomon A/L Michal Thevesittham

Mogen
Mohd Jeffry Bin Hassan
Murli A/L Naraindas
Nancy Bernice A/P Santhanasami
Naria Anak Asam
Nationgate Solution (M) Sdn Bhd
Natjira Panyanak
Nelson Yunos
Neoh Caryn
Neoh Foundation
Neoh Hooi Khim
Neoh Siew Hong
Neoh Soon Gan
Neoh Suat Leng, Daisy
Ng Chin Kiat
Ng Hock Yang, Kenneth
Ng Hui Chen
Ng Kar Foong
Ng Li Ai
Ng Mei Woon
Ng Shoak Pheng
Ng Siew Huah
Ng Sin Joe
Ng Swee Lin
Ng Teik Kee, Dicky
Nicholas Koh
Noor Azlina Suhada
Noordin Bin Ibramsa
Noraidah Bte Guntalib
Nur Anny Lim Bt Abdullah
Nur Shafira
Nurasakti Corporation Sdn Bhd
Nurhaziqah Bt. Roslan
Nurhazwani -
Nurshafika -
Nurul Syabanu Bt Shukuri
Nurul Syafikah
Oh Ah Boo
Oh Phaik Im
Oi Siew Lein
OJ. Lister Jimal
Ong Alicia
Ong Boey Eong
Ong Charn Hong
Ong Choon May
Ong Chye Lee
Ong Gaik Kim
Ong Kim Poh
Ong Lay Kuan
Ong Lim Poh
Ong Ling Shi, Stephanie
Ong Poh Khim
Ong Siew Fong

Ong Siew Yen
Ong Soon Teck
Ong Yi and Ong Zhi
Ooh Kier Heng
Ooi Boon Liang
Ooi Chai Pitt
Ooi Her Yong
Ooi Kean Huat
Ooi Kim Ean
Ooi Lay Koon, Jenny
Ooi Siaw Ling
Ooi Soak Mien
Ooi Suat Yin, Rosalind
Ooi Vivian
Oon Kim Suan
Oon Lat Ean
Oon Lay Kim
Orra Nalesa
Ow Yeang Seok Wan
Pang Tuan Saek
Pang Ying Leong
Patricia Victor
Perfect Homes Sdn Bhd
Perniagaan Sukida
Peter Rajan
Phaik Leng
Phee Boon Jin
Phee Chiew Lee
Phor Li Wei
Phua Tuan Hui, Albin
Phuah Bee Chew
Pnneh Zhing Boon
Pong Mee Ching
Prakash Chacko
Pravin Pratheep
Pravitha A/P Pratheep
Promserv Engineering Sdn Bhd
Promserv Sdn Bhd
Pui Bee Kim
Quah Chun Kooi
Quah Suan Yeong
Rema
Richard David
Richel Anak Ayah
Rokiah Binti Musa
Rozita
Safarina Binti Baharudin
Sally Tang
Samuel Lim
Sanyin Ak Bayang
Satishkumar
Saw Din
Saw Eng Lock

Saw Guat Bee @ Lim Phaik Sim
 Saw Hooi Peng
 Saw Yar Fen
 Saw Yar Peh
 Seah Meng Trading
 See Cheng Chye
 See Hui Na, Imelda
 Seen Mor Wee
 Seow Cin Yin
 Seow Lean Guan
 Serena Ng
 Seva
 Sherra
 Siah Zi Heng
 Sietra A/P Tanimalai
 Siew Eng Yap
 Sim Jin Hwang
 Sim See Yen
 Sin Lean Kee
 Siow Chih Pheng
 Sivamalar A/P C. Rajappa
 Soh Guat Ha
 Soh Yeong Kwee
 Song Suan Sim
 Soo Bee Chin
 Soon Bee Tin
 Soon Po Seng
 Sooriapragass Anithinarayanan
 Speed Concrete Industries Sdn Bhd
 St. Nicholas' Home, Penang
 Stephany Hilda anak Charles
 Stephen Yee
 Steven
 Subatra -
 Sumati Pala
 Susan Lee
 Suwinta Ismail
 Swain Industry (M) Sdn Bhd
 Syarikat Ong Yoke Lin Sdn Bhd
 Syarikat Unicorn Engineering
 Tai On Yong
 Tan Ah Gin, Sharon
 Tan Beng Keat
 Tan Benjamin
 Tan Boon Hock
 Tan Chang Soong
 Tan Chee Keong
 Tan Chee Kian
 Tan Chee Seong
 Tan Ching Wern
 Tan Chooi Suan, Janet
 Tan Chuan Hock
 Tan Gaik Heong, Marcus

Tan Geok Hwa
 Tan Hee Juwa
 Tan Hoay Leng
 Tan Hui Lee
 Tan Hwa Cheng
 Tan I Yeing
 Tan Jia Pei
 Tan Jia Ying Aiwin
 Tan Jin Keat
 Tan Joo Chuan
 Tan Kah Suan
 Tan Kar Pin
 Tan Khoon Seng
 Tan Kiah Sai
 Tan Kim Moy
 Tan Kock Nang
 Tan Kok Heng
 Tan Kok Pooh
 Tan Kwok Wei
 Tan Lee Siam
 Tan Li Ean
 Tan Oi Lin Lisa
 Tan Pway Koon, Cynthia
 Tan Siew Kheng
 Tan Siew Kim
 Tan Sin Hong
 Tan Sui Yong
 Tan Swee Ean
 Tan Swee Gim
 Tan Swee Im
 Tan Weng Lean, Kelvin
 Tan, Corina Suan Sim
 Tang Ah Kuen
 Tang Peik Har
 Tang Sooi Nya & Oon Lay Kim
 Tarren Tan
 Tay Yee Xian
 Tee Kuan Gim
 Teh Angela
 Teh Cheng Keong
 Teh Eng Chin
 Teh Eng Suan
 Teh Geok Hoon
 Teh Goay Lin
 Teh Hon Jeh
 Teh Meng Boon
 Teh Pei Ling
 Teh Saw Pheng
 Teh Sheng Boon
 Teh Siew Siew
 Teh Soi Mooi
 Teh Tik Hong
 Teh Ying Xuan

Teh Zhe Xi, Joseph
 Teng Cheng Seng
 Teng Wai Fong
 Teo Kok Khoon
 Teoh Ah Leong
 Teoh Boon Loon, Dylan
 Teoh Chui Ying
 Teoh Hun Pin Roger
 Teoh Keng Eng
 Teoh Saw Boey
 Teoh Tseh Sheng
 Ter Thian Soon
 Tey Boon Kiat
 Thamil Chelvi A/P Supramaniam
 Thliynathan A/L Markandah
 Thum Soon Yin
 Ting Siang Jin
 Ting Siang Kong
 Toh Koh Hui
 Tong Sian Teng
 TT Packaging Sdn Bhd
 Tung Loon Pew
 Tutor's Day Fund
 Ung Ban Chuan
 Vanise
 Vijayaletchumi R. Selvanathan
 Vinnie
 Vishnu
 Vivian Tan
 Vivy Edora Binti Gsus
 VOLTZ Engineering Sdn Bhd
 Wai Chiu Aun
 Waterlink Technologies Sdn Bhd
 Wee Seng Whatt
 Wee Siew Jin, Andy
 Whitney
 Widjajanto Rahardjo
 Win Maung Aung
 Wishing Well Collection
 Wong Check Nan
 Wong Hok Yim
 Wong Kim See
 Wong Kit Woon
 Wong Lai Cheng
 Wong Mei Cheen
 Wong Mei Lin
 Wong Meng Chye
 Wong Miew Choo
 Wong Wai Yoong
 Wong Yin Yin
 Woo Chun Yan
 Woo Yin Kit
 Yap Cemerlang Agency

Yap Chong Jin
 Yap Hooi Peng
 Yap Sau Moi
 Yap Soon Hin
 Yasmin Binti Faiz
 Yau Sau Yeng
 Yaw Poh Hock
 Yeap Bee Sun
 Yeap Kai Yee
 Yeap Kai Ying
 Yeap Lay Suat
 Yeap Pey Shym
 Yee Yong
 Yeoh Chiew Lean Kheng
 Yeoh Joo Geok
 Yeoh Lay Chin
 Yeoh Lay See
 Yew Suat Hong
 Yong Fong PNG Logistics
 Yong Yin Wah
 You Ze Horng
 Young Ming Hoe
 Yu Suey Yin
 Yvonne
 Zul Amirul
 Zuliani Binti Abdul Hamid
 Zulina Binti Abdul Hamid
 Zuraidah Binti Ramli

CARE CLUB LIST

A Harithas S/O Ahumoolom
 Agnes Anak Suel
 Ahmad Fairuz Bin Shaik Sultan
 Ahthisaravanan A/L Vellosamy
 Albin Phua Tuan Hui
 Ammi Anak Jacky
 Amurdha A/P Tanimalai
 Amyta Binti Jaipah
 Ang Poh Gaika
 Anitah Bt Dairoh
 Astoetie Binti Abidin
 Atricia Chairmine Hamit
 Azliza Binti Abdul Aziz
 Barbara Easter Niyam
 Beh Bee Bee
 Caroline Choong Mei Ling
 Caroline Manrus
 Chai Mei Gie
 Chan Foong Yee
 Chan Hai Chin
 Chan Yee Leng
 Chang Ling Sim
 Charlotte Lee Min Yi
 Cheah Kam Fong
 Chen Ean Leng
 Chew Bee Chin
 Chew Phaik Ying
 Chiew Hui Ling
 Chin Meng Kim
 Ch'Ng Yew Keong
 Chong Yoke Kian
 Choo Yong Chek
 Choong Suan Shian
 Chow Kit Seong

Chow Mei Chin
 Chua Chee Kuan
 Chye Mooi Choo
 Damayanti Binti Mohd Raji
 Daniel Yeoh Chung Boo
 Dennis Ak Demp
 Devaraj A/L Jeyaraman
 Dorothy Goh
 Dr. Alex Khoo Cheen Hoe
 Dr. Murli A/L Naraindas
 Elsie Nathan
 Elynna Anak Thompson Ranum
 Eva Maya Anak Diyuk
 Eveline Elvira
 Felicia Ang Li Chen
 Flora Triyanti Prayogo
 Flordalija Mondala
 Fredoline Majorie Omar Binti Saiking
 Ganesan A/L Ramasamy
 Goh Ai Lay
 Goh Chong Mun
 Goh Phaik Leng
 Grace A/P P. K. Pillay
 Grace Mary A/P Asirvatham
 Gunawathy A/P Gunasekaran
 Gunewaty A/P Rajendran
 Hor Lay Chen
 Jaenitah A/P Janarthan
 Jananeswary A/P S.K. Rajendran
 Janet Joseph Sameh
 Jariza Bt Man
 Jazreel Anak Jacky
 Jeevita A/P Loganathan
 Jimmy Ooi Teik Gee
 Joanne Lim Phaik Kit
 Joemmaicca Augustta Ak Jogger
 Juanita Pragasini A/P Yesupatham
 Jukphin A/P Ban Ket
 Juliyana Binti Haron
 Juneta Balacuit
 K Sevagama A/P K Karuppiah
 Kam Suet Yin
 Kamala Thevi A/P S Pitchay
 Kamsiah Binti Zainul
 Kartini Bt. Zainul
 Keddy Fenddy Friday
 Kelly Carroline Galantas
 Khoo Kay Soon
 Kim Lay Hong
 Koay Boon Kweng

Koay Yeong Cheh
 Koe Hooi Fen
 Koganawaree A/P P.Nagaswaran
 Kong Yue Li
 Law Poh Ling
 Lee Beng Hong
 Lee Mei Yin
 Lee Oi Wah
 Lee Sheau Wei
 Lee Shee Zhee
 Lee Wen Ming
 Leong Chew Yan
 Leong Kah Yee
 Leong Kok Mun
 Leong Soon Yeng
 Liaw En Cheong
 Liew Cheng Hock
 Lim Hooi Peng
 Lim Phaik Suan
 Lim Saw Kim
 Lim Theng Chuan
 Liwina Anak Atang
 Lloyd Lee Bun Aik
 Loh Kam Weng
 Loh Saw Tin
 Loke Keng Phew
 Loo Wei Beng
 Low Mooi Lan
 Low Sooi Nai
 Lynne Yong Ee Lin
 Magendrarajan P V M A/L M Muniandy
 Malinah Sarik
 Malini A/P Morgesen
 Martini Binti Salag
 Mary Stella A/P Anthony Dass
 Melvin Lim Yong Ming
 Mershel Anak Sunang
 Muhamad Aiman Bin Mohamad Noor
 Murni Bte Sulaiman
 Nancy Bernice A/P Santhanasami
 Ng Pae Yi
 Ng Seet Fong
 Nirmala Devi A/P Veerasamy
 Nomi Ak Tako
 Noor Azizan Binti Mat
 Nor Amira Binti Mat Desa
 Noraidah Bte Guntalib @ Lissda
 Norihaf Binti Ab Wahab
 Norlinah Binti Isa
 Nurbaya Binti Abdul Halim

Nurul Hawanis Binti Rahim
 Nurul Syabanu Binti Shukuri
 Ong Ab Bey
 Ong Lay Tin
 Ong Pai San
 Ong Tze Yun
 Ooi Ann Pheng
 Ooi Hooi Suen
 Ooi Lay Koon
 Ooi Teng Hong
 Oon Yeong Heuy
 Pandian A/L Vagraveloo
 Parithi Vannan A/L Vijian
 Peh Mei Har
 Peter Anak Jimbon
 Poh Sing Sim
 Poh Yean Hoong
 Poo Geok Wah
 Priccela Sougian
 Priscilla Elvina Jolius
 Puspavalli A/P Rajendran
 Quah Yew Choo
 Quah Zhi Wei
 Racheal Pang Ling Wei
 Rajeshwary A/P Muniandy
 Randy Afandi B.Rupin
 Richel Anak Ayah
 Roland Mondala
 Ronnie Khoo Boo Jin
 Rujia Bte Bilu
 Safarina Binti Baharudin
 Sanyin Ak Bayang
 Sarvesvari A/P Arujunen
 Saw Lye Huat
 Sharon A/P Anthony Dass
 Shawn Chong Syn Nyee
 Sietra A/P Tanimalai
 Sim Gaik Mua
 Sim Kar Huey
 Sithama A/P K. Mathavanair
 Siti Fatimah Binti Abidin
 Siti Noraidah Binti Piee
 Siti Zaleha Binti Othman
 Sivamalar A/P G. Rajappa
 Stanley A/L Seekaran
 Stella Jothi A/P Mariappan
 Stephen Yee Loi Choong
 Sweeney Ku Shen Kait
 Syed Azhar Al-Gadrie Bin Syed Alwi
 Tan Ah Gin

Tan Hooi Hong
 Tan Kok Wah
 Tan Sue Ling
 Tan Weng Lean
 Tan Yean Ching
 Tan Yen Wen
 Tang Chun Xian
 Tay Chuan Keat
 Tean Chooi Sean
 Teoh Ai Chen
 Teoh Boon Loon
 Teoh Chee Seng
 The Siao Ying
 Vanita Khoo Suan Imm
 Venisri A/P Shanmugavelu
 Vijay Raj A/L Thagga Rajoo
 Vilma Binti Madin
 Viviana Anak Jack Edward
 Voon Siew Phay
 Winnie Anak John Timban
 Wong Khang Yuen
 Wong Kim See
 Wong Wee Nee
 Wong Yin Yin
 Yeap Bee Li
 Yesupatham S/O Joseph
 Yew Suat Hong
 Zurina Pillai A/P S.Paramanathan

CARE CLUB

In 2020, the Care Club has 212 members, pledging over RM 30,520

A mini heart-shaped pin was given to all **Care Club members** as a token of appreciation for their act of kindness.

We are proud to have our own staff joining hands with us in helping the needy. We greatly encourage more staff to come on board. Together, we can touch lives.

The Care Club – an employee-giving campaign, was established in 2005 by the hospital's employees with the aim of encouraging giving among employees to the hospital's charity funds.





A TOUCH OF HOPE

For ever new parent, the day they finally get to hold their first born in their arms is filled with much anticipation. Baby Chong Jian, who lit up his parents' lives, was no different. It common, among breast fed babies, for rashes to develop rashes on their faces, therefore Baby Chong Jian's parents did not worry incessantly. However, as the rashes persisted for a week, and Baby Chong Jian developed difficulty breathing, his parents rushed him to our ER.

Chong Jian was swiftly admitted into the NICU and administered antibiotics, with the hospital bill taking only a handful of days to swell up beyond belief. As new and young parents, they were heartbroken seeing their precious bundle of life more tube than a child, living of

oxygen support, struggling to stay alive. They had never felt so terrified. They were very appreciative of the encouragement and support from doctors and nurses in our NICU, as they were trying to stay strong for their baby.

As new parents with minimal savings, they were ultimately worried for the inevitability of the hospital bill. Our nurse in-charge briefed the parents on availability of medical charity to assist Baby Chong Jian's medical expenses, and a total of RM18,700 was disbursed to cover his bill.

In March, Baby Chong Jian celebrated his 1st birthday. His smile radiates delight and he is the apple of his parents' eyes. We pray that Baby Chong Jian will continue to grow up healthy and be the joy of his family.

15 years ago, Madam Lee had undergone posterior spinal fusion but in 2017 she started to develop pain in her back again. Despite the pain, she had to care for her husband, who was unable to walk due to a major accident. Both Madam Lee and her husband rely on their children for household expenses and daily groceries.

As the pain continued, she tried all sorts of treatment, including acupuncture and physiotherapy, but her condition did not improve enough for her to even be able to walk. Despite the pain she was facing, she did not want to see any doctor as she knew her family's financial situation would not be able to support the treatment cost.

When she could not stand the pain any longer, Madam Lee was rushed to the ER of Penang Adventist Hospital where the results of her MRI showed that there was a restriction of blood flow in the L3 and L4 of her spine (which plays an important role in supporting the weight of the torso and protecting nerves that descend from the spinal cord). She had to undergo two surgeries which consisted of an Oblique Lumbar Interbody Fusion, a posterior spinal fusion with 8 screws inserted and a bone graft in order to stabilize her spinal structure.

The total cost of the surgery had come up to almost RM 30,000 and Madam Lee's children were not able to pay as they had spent most of the money on her first surgery. With the help from charity assistance, Madam Lee was granted a total of RM 20,000 for her surgery.

Now, after months of physiotherapy, Madam Lee has recovered well and is truly grateful that she is able to walk straight without having to press her back when it hurts. She had a rough journey but her resilience put her back on track. With her head held high and a smile on her face, she has bounced back to her daily routines of caring for her family. The family decided to give back to the community by making a small contribution every month as a sign of reciprocation for the help they had been given from the charity fund.



RESILIENCE



OPEN INTO A NEW LIFE

Mr. Ng had been rushed to our ER due to a bloated stomach and difficulty breathing. These symptoms had persisted for the whole week but he had brushed them aside, thinking they are common among a diabetic survivor or tiredness due to long hours of work. An angiogram confirmed the blockage of three arteries between 80% to 100%.

Open heart surgery was unavoidable. Although Mr Ng had insurance, it was not sufficient to cover the estimated RM80,000 of the operation. Thinking of his children, who were only making enough to support themselves, Mr. Ng gave up hope and left his life to the hands of fate. Mr. Ng's children were deeply saddened by their father's decision. They wished to appeal to the public for funding through newspapers, but worried that their father would not be happy with such an approach.

It was their insurance agent who highlighted to the family that PAH had a fund for needy heart patients. That brought much hope back to the family. Mr. Ng's case was tabled to the charity committee and was granted approval of RM25,000 from our Patient Heart Fund.

Without any delay, Mr. Ng was scheduled for surgery, and we were ecstatic that his surgery was a success. 6 months after his surgery, Mr. Ng has resumed work, full of vigor.

Mr. Ng's daughter, who quit her job to care for her father full time, is deeply grateful for the medical charity granted by our Patient Heart Fund. Seeing her dad recover, day by day, getting back to making a living for the family, she looks forward to wonderful times that they will be able to spend together.

A NEW BEGINNING



Mr. Vidyakumara is a devoted father of 4 young children between the ages of 4 to 14, and is the sole breadwinner of his family. 2017, he was diagnosed with 1 artery blockage, and, unfortunately, the angioplasty that was scheduled at a government hospital did not proceed successfully. Mr. Vidyakumara was prescribed medication to control his condition.

For the next 3 years, Mr. Vidyakumara occasionally experienced breathing difficulty during work and was often sent to the nearest government hospital for treatment. Each time laying at the hospital bed, Mr Vidyakumara always wondered if he will be strong enough to recover and step out of hospital. His thoughts have always been of his 4 young children and his wife who will struggle to provide for them alone.

Day by day, Mr. Vidyakumara struggled through, trying his best to provide for his family. Unfortunately, in June 2020, he fell victim to sudden heart pain. He was rushed to the government hospital, where he was then diagnosed of the blockage of three arteries, ranging from 80% to 99%. Although his condition stabilized after medication, angioplasty was the only way forward. The waiting list was not on his side, however, and he would have queue for 7 months; until January 2021.

After the incident, Mr. Vidyakumara was not medically fit for work, so he had to stop and that meant no income to support his wife and four young children. He had no choice but to borrow from his employer to cover the family's living expenses.

A neighbor came to know of their condition and suggested PAH's availability of medical fund. Mr. Vidyakumara knew that he had to enquire and apply for medical assistance immediately. Within the next few days, Mr. Vidyakumara was granted RM50,000 medical charity assistance and the angioplasty was underway.

Today, Mr. Vidyakumara has resumed work, where he radiates good health and his home is filled with much laughter again. Mr. Vidyakumara knows very well that he has been granted second chance at life. He said "PAH not only saved me, the hospital also saved my whole family". He knows that saying thank you will never be enough, therefore he has decided that he will donate what he can on a monthly basis, paying forward so that many others will have the opportunity to experience what he did.

COURAGEOUS

“Courage doesn’t always roar. Sometimes courage is the little voice at the end of the day that says I’ll try again tomorrow.” – Mary Ann Radmacher


Mdm Ng was first diagnosed with Stage 2 Breast Cancer in 1994, when she was just 34. She was in shock when she received her diagnosis, and refused to accept it as she thought this situation was something she would never experience. As treatments drained her energy and the side effects began taking a toll on her, she unfortunately had to stop working. Married with no children, her husband has been her undying pillar of moral support since she was first diagnosed.

Unfortunately, throughout the course of 26 years, her cancer had metastasized to her lungs, liver, lymph nodes and bones. She sought out various hospitals for treatments and had already spent their lives savings in attempts to get rid of the cancer. In 2017, a cancerous tumor was found in her brain, but at the time it was too small to be operated on. Constant monitoring was required, and unfortunately, over the years, it grew to the point where surgery was necessity. The surgery was a challenging one, but she came out victorious.

RM 25,700 had been approved for Mdm. Ng’s surgery to ease her financial burden. She continues to go for treatments, such as radiotherapy and oral chemotherapy in our Oncology Centre, and despite everything that Mdm. Ng has been through, she remains optimistic and hopeful that she will get better. She is a fighter; someone who does not give up easily and will continue to strive to live. Her advice for those fighting against cancer is to have a strong mind, so that you would be able to positively deal with cancer, to eat healthily and exercise for the betterment of your body.



OUR MISSION CONTINUES DESPITE THE PANDEMIC



Tinagaran's world came to a standstill when he was told of his diagnosis of Stage 4 Ewing Sarcoma, a type of bone or soft tissue cancer. What seemed to be muscle pain at his right thigh after a football match turned out to be Stage 4 Ewing Sarcoma. Tinagaran recalled the ordeal when he was delivered the news. His first thought, as a young and rising professional footballer, playing with PJ City, was if he would ever be able to play football again? Football to him is not just a hobby, but a way of life; the only source of income for his young family.

Tinagaran was told of the long fight ahead. His treatment plan consisted of 6 cycles of chemotherapy, surgery, ** times of radiotherapy and followed by chemotherapy. In the midst of him struggling to source the finances for his treatment, he always had his family as the priority. He knew very well that he would have to fight this fight and come out victorious in order to be able to provide for his family. His family has continued to be his biggest motivator in facing the cancer treatment.

PAH through our cancer fund had disbursed RM50,000 to assist Tinagaran for his chemotherapy treatment while many other organizations had also came forward in full support, donating towards his cancer treatment.

Today, a year after his diagnosis, Tinagaran is undergoing chemotherapy after his surgery and he is responding well to his treatment. He has come to accept the fact that he will never play professional football again, and the one thing in his mind now, is to get well and get back to his family as a healthy man.

STRIVE FOR TOMORROW



The life of dialysis patient is never easy, with the lifelong treatment takes up majority of one's time and energy. Mr. Zahry who was diagnosed with End Stage Renal Failure in 2017 has been receiving his dialysis treatment at Penang Adventist Hospital for the past 3 years. His wife, the sole breadwinner of the family who works at her brother-in-law's small eatery, found dialysis treatments three times a week difficult to support. Being an amputee, his daily routines have to be supported by his wife, who also has to look after their 14-year-old son who is a high school student.

Although life has been hard on them, Mr. Zahry and his family did not give up on his dialysis treatments. Yes, at times he would feel discouraged as he is unable to help around the house as much as he wants to, but he continues to be thankful for the support of his wife and son, which are his motivating factors. Wanting to look for further financial help, Mr. Zahry was referred to our medical welfare services to inquire about financial assistance for his dialysis treatment.

After going through the necessary application process, and with the help of the Welfare Fund, Mr. Zahry has been able to continue his dialysis treatment with an annual disbursement that helps ease the burden of medical cost. We pray that Mr. Zahry and his family will remain strong through their hardships.

TRIPPING OVER NO MORE



Our society, there are many who are in need of medical assistance. Mdm Wong had been diagnosed with acute diabetes 13 years ago, and as her glycemic index continuously increased, three years ago she began to inject insulin daily. At the beginning of the year, she had to triple her daily dose.

Unfortunately, Mdm Wong was diagnosed with cataract two years ago as a result of her acute diabetic condition. Her vision in her right eye was lost completely, and she was left with shadow vision in her left. Because of this, she relied on her hearing ability to distinguish between objects, but all too often she would knock against walls and furniture, causing multiple injuries. Due to that, she had to rely on her husband and her daughter to assist her around the house.

Mdm Wong had been to Penang General Hospital (GH) many times to seek treatment; unfortunately, due to her high blood sugar level at the time, cataract surgery was simply impossible. From the beginning of the year, GH had not provided her with any consultation dates, and Mdm Wong felt like she had lost all hope.

Feeling helpless, Mdm Wong had chanced upon YB Lim Siew Khim. YB Lim connected Mdm Wong to us and assisted her in applying for medical welfare assistance for cataract surgery on both her eyes. After a consultation with our Internal Medicine Specialist and Ophthalmologist, Mdm Wong's case was presented and approved in less than two days.

A total amount of RM15,000 was approved from our Welfare Fund to assist Mdm Wong in both stabilising her blood sugar and her cataract surgeries.

In the week following her operations, our Welfare Officers could hear the joy and excitement in her voice when they had their follow up call with her. Her first comment to our welfare officer was "I can now see very clearly how handsome you are when we meet. My surroundings are beautiful." She poured out her sincere feelings to us and they warmed our hearts.

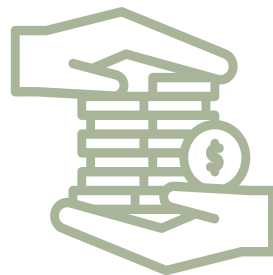
Since her surgery, Mdm Wong has bid a cheerful goodbye to her long and gloomy days. Gone are the days when she was constantly knocking into things because her vision was impaired. Her cataract surgeries siphoned normalcy back into her life; she is able to go to the market on her own volition, prepare meals for her family, and do chores independently.

After rain, there is a rainbow. Mdm Wong's husband has returned to work, and we believe there are many happier days to come for Mdm Wong and her family.



GENERAL FUND

Kuok Foundation since 2011



Total Disbursement from Kuok Foundation To-Date:

RM 5,880,000



Number of students assisted under Kuok Foundation's sponsorship:

100 students

Adventist College of Nursing & Health Sciences established since:

1993

Diploma in Nursing graduate from 1993 - 2020:

958



Assistant Nurse graduate from 1993 - 1998:

425

Total Alumni: **1383**

INTERVIEW WITH KUOK FOUNDATION

01

A brief introduction of Kuok Foundation Scholarship and the inspiration behind its setup.

There's an old saying, "Give a man a fish, and you feed him for a day. Teach a man to fish, and you feed him for a lifetime." This is the general principle behind the setting up of Kuok Foundation scholarships and various study awards. We believe strongly in the alleviation of poverty through education. By helping the poor and under-privileged to attain higher levels of education like a nursing diploma, we have equipped them with the knowledge and skill set that will allow them to get better paying jobs. With this, we also hope that it will break the cycle of poverty. - Mr. Ng Teck Seng

02

Kuok Foundation's support for Adventist College of Nursing & Health Sciences (ACNHS) started way back in 2011; what inspired Kuok Foundation's continual support for ACNHS?

Education is not merely providing the students with the knowledge to pass their examinations and pass out with a piece of paper i.e. degree or diploma. It is more than that, we hope the process of education will also shape the character of the students and develop them holistically. ACNHS's ability to provide holistic education to develop servant leaders in their nurses inspired Kuok Foundation to continue our support for ACNHS. - Mr. Ng Teck Seng



(Seated)

Mrs. Lynette Ng, Kuok Foundation Trustee

(Standing)

Mr. Ng Teck Seng, Kuok Foundation General Manager

03

What part of our work in Penang Adventist Hospital or Adventist College of Nursing & Health Sciences interests you most.

Both, Penang Adventist Hospital and ACNHS, are not-for-profit organizations.

ACNHS continuous efforts to reach out to the poor especially those in rural Sabah and Sarawak to bring them out and train them as competent and knowledgeable nurses. - Mr. Ng Teck Seng

04

What are Kuok Foundation trustee's aspiration for ACNHS Kuok Foundation's recipients?

Kuok Foundation hopes that her scholarship recipients in ACNHS will live up to their calling to take up this very noble and challenging profession. May they never forget that Nursing is not just a job but a mission that will demand much self-sacrifices, all the patience and compassion that they can muster to alleviate the pain, suffering, fears and loneliness of their future patients.

The current pandemic has highlighted touching stories of the dedication, self-sacrifices and compassion of front liners, in particular nurses. It illustrates the crucial roles nurses have to play not just in times of crises but in everyday life. Their rewards will not be measured in dollars and cents but in the eternal gratitude of the patients that they have lovingly cared for.

May our recipients too live a meaningful life of dedicated service to their fellow men and women. May each of them be remembered one day as an Angel of Mercy following the footsteps of the great Florence Nightingale. - Mrs. Lynette Ng,

GIFTS AND DONATION REPORT

The spirit of giving is one of life's greatest treasures.

God Heals, We Help personify Penang Adventist Hospital. All doctors, staff and volunteers of the PAH share this sentiment every day as we serve the community. We invite you to view the 2020 Gifts and Donations Report and Community Benefit Report, to see how the spirit of giving and compassion is woven throughout our organization and in the hearts of our employees and volunteers.

We are committed to continue the spirit of giving and caring throughout the coming years, with a continued focus on providing the best and most trusted healthcare for the community.

Year 2020 continued to witness our donors' strong support and generosity towards the Hospital's charity funds. We raised a total of RM 1,863,980 and disbursed RM 2,741,360 within the year. Donations were received throughout the year from public, corporations, Foundations and also proceeds from the hospital's charity events.

PAH also contributed charity care to the community through collections received during Sabbath hours (Sunset Friday until Sunset Saturday). A total of RM 3.59 million was collected for the Sabbath Fund now known as Welfare Fund. The Welfare Fund had decreased 43.9% as compared to year 2019 of RM 6.42 million.

	2018 RM	2019 RM	2020 RM
DONATIONS RECEIVED			
Patient Heart Fund	932,874	1,059,992	274,475
Dr J. Earl Gardner Fund	401,497	741,180	683,849
Cancer Fund	54,339	351,551	65,655
General Fund	645,132	843,308	840,000
Welfare Fund	4,813,672	6,422,719	3,597,429
Total Donations Received	6,847,514	9,418,750	5,461,409

DONATIONS DISBURSED			
Patient Heart Fund	867,996	710,019	585,242
Dr J. Earl Gardner Fund	650,101	553,715	525,389
Cancer Fund	268,389	359,681	439,714
General Fund	660,057	840,000	840,000
Welfare Fund	533,658	456,833	351,014
Total Donations Disbursed	2,980,200	2,920,247	2,741,360

Total disbursement for year 2020 amounted to RM 2.7 million and the undisbursed funds are held by PAH for future charity disbursement.



COMMUNITY BENEFIT REPORT

PAH is a not-for-profit hospital and is not required to return profits to shareholders like taxable organizations. We reinvest revenue in excess of expenses to enhance our capacity to deliver high quality healthcare to the community we serve. These resources provide for a long-term focus on charity care, the recruitment and retention of outstanding medical professionals, employee training programmes, new facilities and service. In addition, such resources also enable us to provide numerous other community health programmes that benefit the public.

In year 2020, PAH invested RM 31 million in Community Benefit Activities. From this amount, RM 5.01 million was allocated for the hospital's support services, community health education, health screenings, outreach activities and discounts to patients and corporate who met certain criteria.

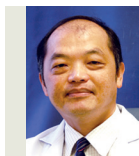
	2018 RM	2019 RM	2020 RM
NON-BILLED SERVICES			
Hospital Support Services	1,403,823	1,658,963	1,287,827
Health Education/Screenings/Prevention/Promotion	26,225	82,205	12,940
Charity Care and Discounts	6,150,288	5,438,062	3,711,974
Sub Total	7,580,335	7,179,229	5,012,740
Public Funds Disbursement	2,446,542	2,463,414	2,390,345
Scholarship/Training for Staff (skills upgrading and further education)	1,790,743	1,656,485	1,869,064
Education (College of Nursing)	4,161,380	3,223,910	3,271,952
Equipment and Programme Enhancement	34,063,755	31,258,149	19,254,692
Total	50,042,757	45,781,188	31,798,794

OUR DOCTORS



Dr Khoo Boo Boo
邱武武医生
MBBS (S'pore), M Med (S'pore), DA (UK),
FFARCS (Ire), AM (M'sia)

Consultant Anaesthesiologist
麻醉专科顾问
Konsultan Anastesi (Bius)



Dr Tan Teik Ee
陈得意医生
MBChB (Dundee), FFARCS (Ire), AM (M'sia)

Consultant Anaesthesiologist
麻醉专科顾问
Konsultan Anastesi (Bius)



Dr Cheng Pui Kong, Esther
庄佩光医生
MBBS (Madras), M Med (Anaes) (S'pore)

Consultant Anaesthesiologist
麻醉专科顾问
Konsultan Anastesi (Bius)



Dr Chong Kean Liang
张建亮医生
MD (Hons) (UKM), M Med (Anaes) (UKM)

Consultant Anaesthesiologist
麻醉专科顾问
Konsultan Anastesi (Bius)



Dr Yeoh Aik Hoe
杨益荷医生
MD (USM), M Med (Anaes) (UKM)

Consultant Anaesthesiologist
麻醉专科顾问
Konsultan Anastesi (Bius)



Dr Teoh Swee Heap
张瑞协医生
M.D (UKM), M.MED (Anaes) UKM

Consultant Anaesthesiologist
麻醉专科顾问
Konsultan Anastesi (Bius)



Dr Cheng Ming Hann
庄明翰医生
M.D (UNIMAS), Master of Medicine Emergency Medicine (UM)

Visiting Consultant Emergency
Medicine Physician
急诊医学科客卿顾问
Konsultan Kunjungan Internis Pengobatan Darurat



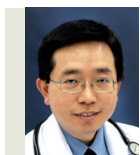
Dr Tuan Jiun Haur
段君豪医生
MBChB (Glasg), MRCP (UK),
MD (Cardiac Electrophysiology), CCT (UK)

Consultant Cardiologist & Electrophysiologist
心脏及心电生理学专科顾问
Konsultan Spesialis Jantung & Elektrofisiologis



Dr Tean Kim Nyin, Calvin
邓金源医生
MBBS (Vellore), MRCP (UK), MRCP (Ire), AM (M'sia)

Consultant Cardiologist & Internal Medicine
心脏及内科专科顾问
Konsultan Spesialis Jantung & Penyakit Dalam



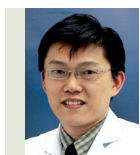
Dr Teh Aik Seng
郑逸生医生
MBBS (Hons) (Aust), MRCP (UK), FRCP (Edin),
FCCP (USA), FNHAM, AM (M'sia)

Consultant Cardiologist & Internal Medicine
心脏及内科专科顾问
Konsultan Spesialis Jantung & Penyakit Dalam



Dr Tan Chiang Soo
陈昌赐医生
MBBS (Hons) (Aust), MRCP (UK), FAMS Cardiology (S'pore)

Consultant Cardiologist & Internal Medicine
心脏及内科专科顾问
Konsultan Spesialis Jantung & Penyakit Dalam



Dr Chang Sau Kong
曾守光医生
MD (USM), MRCP (UK), AM (M'sia)

Consultant Cardiologist & Internal Medicine
心脏及内科专科顾问
Konsultan Spesialis Jantung & Penyakit Dalam



Dr Yeoh Choong Yan, Simon
杨壮仁医生
MBBS (Vellore), FRCS (Edin), FRCSEd (C/Th), FAMS (C/Th)

Consultant Cardiothoracic Surgeon
心脏及胸腔外科专科顾问
Konsultan Spesialis Bedah Jantung & Torak



Dr Talal Reda Mahmoud
达拉尔医生
MB BCh (Egypt), MSc General Surgery (Egypt),
PhD of Cardiothoracic Surgery (Egypt)

Consultant Cardiothoracic Surgeon
心脏及胸腔外科专科顾问
Konsultan Spesialis Bedah Jantung & Torak



Dr Lynne Yong Ee Lin
翁逸琳博士
AB (USA), MA (USA), PhD (USA)

Consultant Clinical Psychologist
临床心理专科顾问
Konsultan Psikologis Klinis



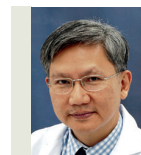
Assoc. Prof Dr Prem K Chandrasekaran
瑟然古玛医生
MBBS (M'pal), M Psych Med (Malaya),
F'ship Neuropsych (Melb), FAMM

Consultant Neuropsychiatrist
心理保健专科顾问
Konsultan Psikiater Klinis



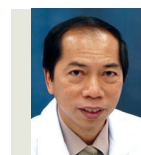
Dr Ang Ghee Aik, KMN, PKT, PJK
洪义益医生
BDS (S'pore), D D Orth. RCPS (Glasg), D Orth RCS (Eng)

Consultant Orthodontist
矫形齿科专科顾问
Konsultan Spesialis Gigi & Orthodonsi



Dr Heng Swee Heong
王瑞雄医生
BDS (Malaya), MSc Oral Surg. (London),
FDSRCS (England), FFDRCS (Ireland), AM (M'sia)

Consultant Oral - Maxillofacial Surgeon
口腔颌面外科专科顾问
Konsultan Spesialis Bedah Mulut, Rahang & Gigi



Dr Loh Khuan Fatt, Peter
罗群发医生
DMD (Phil), Dr Med Dent (PhD Ortho, Germany),
Orthodontic Post-Graduate Lecturer

Consultant Orthodontist
矫形齿科专科顾问
Konsultan Spesialis Gigi & Orthodonsi



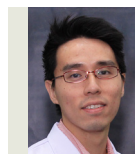
Dr Khoo Heng Hoon
邱杏云医生
BDS (UK), FICD, FADI

General Dental Practitioner
牙科医生
Dokter Gigi Umum



Dr Yeap Chun Hean, Edric
叶俊贤医生
DDS (UKM)

General Dental Practitioner
牙科医生
Dokter Gigi Umum



Dr Yeap Chee Keong
叶智强医生
BDS (Aust)

General Dental Practitioner
牙科医生
Dokter Gigi Umum



Dr Eunice Ham Su Yee
谭淑怡医生
BDS (Penang International Dental College Malaysia)

General Dental Practitioner
牙科顾问
Dokter Gigi Umum



Dr Rajinderpal Singh, Ryan
杨进德医生
BDS (Manipal), M.ClinDent Orthodontics (London), M.Orth R.C.S (Edin)

Visiting Consultant Orthodontist
矫形齿科专科顾问
Konsultan Kunjungan Spesialis Gigi & Orthodontisi



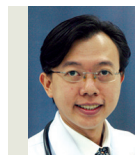
Dr Khoo Siew Swan
邱秀璿医生
MBBS (UM), MRCP (UK)

Consultant Dermatologist
皮肤专科顾问
Konsultan Spesialis Kulit



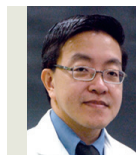
Dr Khaw Chong Hui
许崇慧医生
MBBCh, BAO (Dublin), MRCP (Ireland), F'ship-Endocrinology (Aust & M'sia)

Visiting Consultant Diabetologist & Endocrinologist
糖尿病与内分泌专科客卿顾问
Konsultan Kunjungan Spesialis Diabetes & Endokrin



Dr Teoh Kum Faut, PKT
张锦发医生
MD (UKM), MRCP (UK), FAMS Gastroenterology (S'pore), AM (M'sia)

Consultant Gastroenterologist
肠胃及肝脏内科专科顾问
Konsultan Spesialis Pencernaan (Lambung, Usus & Hati)



Dr Gooi Boon Hui
魏文辉医生
MBBS (Mal), FRCS (Ire), Fellowship in Colorectal Surgery (Hull, UK)

Consultant General & Colorectal Surgeon
外科及结直肠专科顾问
Konsultan Spesialis Bedah Umum & Usus



Dr Murugan A/L Peria Samy
慕鲁根医生
MD (UKM), MS (UKM), FRCS (Ire), FRCS (Edin), Dip & Fellowship in Endoscopy & Minimally Invasive Surgery (India), Fellowship in Thoracic Surgery (S'pore & Japan)

Consultant General, Minimally Invasive & Thoracic Surgeon
外科及微创专科顾问
Konsultan Spesialis Bedah Umum, Minimalis Invasif & Rongga Dada



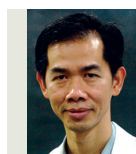
Dr Murli Naraindas Lakhwani, PKT
穆尔利医生
MBBS (Mal), FRCS (Glasg), AM (M'sia), Dip Palliative Care Med (Flinders Uni)(Aust), Vascular Fellow (Monash Uni. Australia)

Consultant Vascular & General Surgeon
外科及血管手术专科顾问
Konsultan Spesialis Bedah Umum & Pembuluh Darah



Dr Lim Shyang Yee
林祥裕医生
M.D (USM), M. Med. Surgery (USM), FRCS (Ireland), Clinical Fellowship in Upper GI Surgery (HKU)

Consultant General & Upper GI Surgeon
普通及上消化道外科专科顾问
Konsultan Spesialis Bedah Umum & Pencernaan Atas



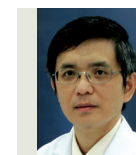
Dr Cheong Yew Teik
张友德医生
MBBS (Malaya), FRCS (Ireland)
Visiting Consultant Breast, Endocrine and General Surgeon
乳房及外科专科 / 内分泌外科客卿顾问
Konsultan Kunjungan Bedah Umum, Payudara & Endokrin



Dr Wong Mei Wan
王美云医生
M.D (UKM), MSurg (UKM)
Visiting Consultant Breast, Endocrine and General Surgeon
乳房及外科专科 / 内分泌外科客卿顾问
Konsultan Kunjungan Bedah Umum, Payudara & Endokrin



Dr Chong Seng Fook
莊星福医生
MD (USM), FRCS (GLASG), AM (MAL), Fellow in Surgical Oncology NCCS
Visiting Consultant Breast & General Surgeon
乳房及外科客卿顾问
Konsultan Kunjungan Bedah Umum & Payudara



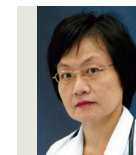
Dr Loo Yock Chon
吕荣春医生
MBBS (Mal), MRCP (UK), AM (M'sia)

Consultant Internal Medicine
内科专科顾问
Konsultan Spesialis Penyakit Dalam

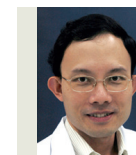


Dr Evelyn Chan Kam Yeen
陈金燕医生
MBBS (Vellore), MRCP (UK), M.MED (Singapore)

Consultant Internal Medicine
内科专科顾问
Konsultan Spesialis Penyakit Dalam



Dr Lim Hooi Leng
林慧铃医生
MBBS (Mal), MRCP (UK)
Consultant Nephrologist & Internal Medicine
肾脏及内科专科顾问
Konsultan Spesialis Ginjal & Penyakit Dalam



Dr Ng Cheok Man
伍佐珉医生
MBBS (Malaya), M.Med (Surgery) (S'pore), FRCS (Edin), CMIA, AM (M'sia), Neurosurgical Fellowship (Aust)
Consultant Neurosurgeon
脑神经外科专科顾问
Konsultan Spesialis Bedah Saraf & Otak



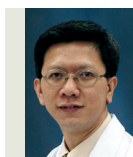
Dr Alex Khoo Cheen Hoe
邱进和医生
MBBS (Malaya), MMed in Nuclear Medicine (USM), FANMB, AM, FEBNM
Consultant Nuclear Medicine Physician
核医学内科专科顾问
Konsultan Nuklir Medis & Penyakit Dalam



Dr Hor Jyh Yung
何治融医生
BMedSc (UPM), MD (UPM), MRCP (UK), MMed (Int Med)(S'pore), Fellowship in Neurology & Neuroimmunology (Oxford)
Visiting Consultant Neurologist & Internal Medicine
脑神经内科专科客卿顾问
Konsultan Kunjungan Spesialis Syaraf



Dr Zokhumi Poey
贝佐薇医生
MBBS (Vellore), FRCOG
Consultant Obstetrician & Gynaecologist
妇产专科顾问
Konsultan Spesialis Kandungan

**Dr Low Chin Soon**

刘进顺医生

MD (UKM), MRCOG (UK)

Consultant Obstetrician & Gynaecologist

妇产专科顾问

Konsultan Spesialis Kandungan**Dr Selma Ng Sze Chuen**

黄诗娟医生

MD (Canada), MRCOG (UK), MIS Fellowship (S'pore)

Consultant Obstetrician & Gynaecologist

妇产专科顾问

Konsultan Spesialis Kandungan**Dr Diong Seng Kwok**

张承国医生

MB BCH BAO (Ire), MMed O&G (UM)

Consultant Obstetrician & Gynaecologist

妇产专科顾问

Konsultan Spesialis Kandungan**Dr Soon Su Seong**

孙书祥医生

MBBS (UM), MMed (O&G) (UKM), MRCP (Ireland), MRCOG (UK), Fellowship in Gynaecological Oncology (S'pore)

Consultant Obstetrician & Gynaecologist,
General Obayn, Gynaecological Oncology

妇产专科, 普通妇产, 妇科肿瘤顾问

*Konsultan Spesialis Kandungan &
Onkologi Kandungan***Dr Chew Ghee Kheng**

周仪卿医生

MBBS (Adelaide), FRCOG (London),
MD (Aberdeen), FAMS (Singapore)

Consultant Gynaecologist

(General/ Gynaecological Oncology Surgery)

妇科 (普通/ 妇科肿瘤) 顾问

*Konsultan Spesialis Kandungan**(Umum / Bedah Onkologi - Ginekologi)***Assoc Prof Dr Sivakumar S. Balakrishnan**

希华古玛医生

MD (USM), MOG (UM), Fellowship in Urogynaecology

Visiting Consultant O & G / Urogynaecologist

妇科泌尿专科客卿顾问

*Konsultan Kunjungan Spesialis Kandungan**Saluran Kemih Wanita***Dr Ng Teik Kee, Dicky**

黄泽奇医生

BSc (Toronto), MBBS (Vellore),
MHSc (Occ Med, Health & Safety), (Perth),
DiplBLM (Korea) AOEMM & ACOEM

Occupational Health Doctor /

Lifestyle Medicine Doctor

Vice President for Wellness

职业保健专科顾问 / 养生医学医生

*Dokter Penjagaan Kesehatan /**Dokter Pengobatan Gaya Hidup***Dr Edward Nathan**

艾德华医生

MBBS (Vellore), MPH (LLU, USA), DrPH (Loma Linda)

Public Health Doctor

保健医生

Dokter Kesehatan Masyarakat**Dr Li Zi-Huey**

黎子慧医生

MD (Crimea)

Wellness Doctor

保健医生

Dokter Kesehatan Umum**Dr Khaw Hun Wei**

许涵薇医生

MD (MMA), OHD (NIOSH)

Wellness / Occupational Health Doctor

保健 / 职业保健专科顾问

Dokter Kesehatan / Penjagaan Kesehatan**Dr Tang Weng Heng**

邓永兴医生

MBBS (Malaya), M. Clin. Onco (Malaya)

Consultant Clinical Oncologist & Radiotherapist

临床肿瘤及癌症放射治疗专科顾问

*Konsultan Spesialis Kanker (Onkologi Klinis)**& Radioterapis***Dr Prashant Narhari**

普拉香特·纳哈里医生

M.D (USM), MMed Ortho (USM), Fellow in Ortho Onco (UK),
Fellow in Bone & Soft tissue sarcoma (Mumbai)Visiting Consultant Orthopedic,
Traumatologist & Orthopedic Oncologist

骨科、创伤骨科和骨肿瘤科客卿顾问

*Konsultan Kunjungan Ortopedik,**Traumatologis & Ortopedik Onkologis***Dr Gokula Kumar Appalanaidu**

高库拉古玛医生

MD (USM), FRANZCR (Radiation Oncology),
Clinical Fellowship NCIS (S'pore)

Visiting Consultant Radiation Oncologist

放射肿瘤专科客卿顾问

Konsultan Kunjungan Spesialis Onkologi Radiasi**Dr Kiley Loh Wei-Jen**

罗伟仁医生

MBBS (Melb), FRACP (Medical Oncology),
FAMS Subspecialty in Breast Cancers

Consultant Medical & Breast Oncologist

肿瘤及乳腺癌专科顾问

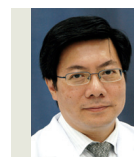
Pakar Perunding & Onkologi Payudara**Dr Ang Soo Fan**

洪纾凡医生

MBBS (UM), MRCP (UK), FAMS Medical Oncology (S'pore)

Visiting Consultant Clinical Radiologist

肿瘤专科客卿顾问

*Konsultan Kunjungan Spesialis Kanker**(Onkologi Medis)***Dr Leow Thye Yng**

廖泰茨医生

BSc (HONS) Optometry, MB BCH BAO (Ireland),
Dip. Opt., MCOptom (Lond.), MRCOphth (Lond.),
FRCS Ophthalmology (Glasgow)

Consultant Ophthalmologist - General

Ophthalmology, Optometry, Vitreo-Retinal Surgery

普通眼科 / 光学 / 视网膜外科顾问

Konsultan Spesialis Mata & Bedah Retina**Dr Tah Kheng Soon, Raymond**

苏庆春医生

MBBS (Manipal), FRCS (Glasgow),
Ophthalmology Cert. Refractive Surgery (Ulster, UK)

Consultant Ophthalmologist - General

Ophthalmology, Refractive Surgery

普通眼科 / 激光视觉矫正顾问

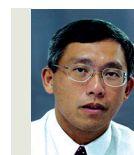
Konsultan Spesialis Mata & Bedah Refraktif**Dr Wong Ching Lin**

黄清莲医生

MD (UKM); MSurg (Ophthal)(UKM)

Consultant Ophthalmologist

眼科专科顾问

Konsultan Spesialis Mata**Dr Lou Kean Keong**

刘健强医生

MBBS (Delhi), MS Ortho (Mal), AM (M'sia)

Consultant Orthopaedic Surgeon

骨科矫形专科顾问

Konsultan Spesialis Bedah Tulang**Assoc. Prof Dato' Dr Alif**

Carr Karim DSPN, DJN

阿里夫医生

MBBS (Malaya), FRCS (Glasgow), CMIA

Consultant Orthopaedic Surgeon

骨科矫形专科顾问

Konsultan Spesialis Bedah Tulang**Dr Cheok Chee Yew**

卓志耀医生

MBBS (UM), MS Ortho (UM), CMIA, AM (M'sia),
Fellowship in Spinal Surgery (HK),
Fellowship in Traumatology (Germany)

Consultant Orthopaedic & Spine Surgeon

骨科矫形, 脊椎手术专科顾问

*Konsultan Spesialis Bedah Tulang &
Tulang Belakang***Dr Ajay Kumar Sharma, DJN**

阿杰古玛沙玛医生

MBBS (Mangalore), MS. Ortho (UKM), CMIA,
Spine Fellowship (Munich, Germany) (Denver, USA)

Consultant Orthopaedic & Spine Surgeon

骨科矫形, 脊椎手术专科顾问

*Konsultan Spesialis Bedah Tulang &
Tulang Belakang*

**Dr Tan Chun Ee**

陈俊宇医生

MD (UKM), MS Ortho (UKM), CMIA,
Fellowship in Spinal Surgery (Hong Kong)Consultant Orthopaedic & Spine Surgeon
骨科矫形, 脊椎手术专科顾问
*Konsultan Spesialis Bedah Tulang &
Tulang Belakang***Dr Tang Weng Chong**

陈荣宗医生

BSc (Med), MBBS (NSW), FRCS (IRE),
MSc Sports & Exercise Medicine (Bath, UK),
AOA fellowship in Arthroscopy (Melbourne)Consultant Orthopaedic & Sports Injuries Surgeon
骨科与运动损伤外科专科顾问
Konsultan Bedah Ortopedi & Cedera Olahraga**Dr Deong Kee Kong, Jonathan**

张其光医生

MBBS (Manipal), (AM) M'sia MSORL-HNS (Malaya),
FAAO HNS (USA), Cert. Balloon Sinuplasty (USA)Consultant Otorhinolaryngologist,
Head & Neck Surgeon
耳鼻喉及头颈内外专科顾问
Konsultan Spesialis Bedah THT**Dr Sow Yih Liang**

苏毅良医生

MBBS (UM), MS ORL HNS(UM)

Consultant Otorhinolaryngologist,
Head & Neck Surgeon
耳鼻喉及头颈内外专科顾问
Konsultan Spesialis Bedah THT**Dr Aloysius Lee Mun Loy**

李万来医生

MBBS(India), AM, MORL-HNS (Malaya),
Clinical Fellow – Sleep Surgery & Head Neck Surgery
(Hong Kong)(Taiwan)Consultant Otorhinolaryngologist,
Head & Neck Surgeon
耳鼻喉及头颈内外专科顾问
Konsultan Spesialis Bedah THT**Dr Tammy Teoh Han Qi**

张瀚琦医生

MD (USM), M.PAED.SURG (UM)

Visiting Consultant Paediatric Surgeon
儿外科客卿顾问
Konsultan Kunjungan Spesialis Bedah Anak**Dr Tan Yao May, Agnes**

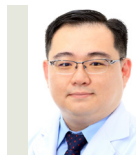
陈姚美医生

MD (M'sia), MRCP (Paed) (UK)

Consultant Paediatrician
儿科专科顾问
Konsultan Spesialis Anak**Dr Khaw Poh Guan**

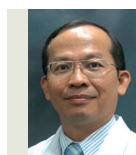
许保元医生

MD (UKM), MRCPCH (UK), AM (M'sia)

Consultant Paediatrician
儿科专科顾问
Konsultan Spesialis Anak**Dr Tan Pek Yong**

陈柏荣医生

MBBS (IMU), MRCPCH (UK)

Consultant Paediatrician
儿科专科顾问
Konsultan Spesialis Anak**Dr Pong Kwai Meng**

庞贵明医生

MBBS (Mal), FRCP (Glasg), FRCP (Edin), MRCP (UK),
MRCPCH, M.Med (Paeds), FAMM, CHSEConsultant Paediatrician & Neonatologist
儿科及婴儿专科顾问
Konsultan Spesialis Bayi & Anak
Certified Healthcare Simulation Educator
认证医疗模拟教育导师
Pengajar Simulasi Kesehatan (Bersertifikat)**Dr Mary Antony**

陈玛利医生

MBBS, DCH MD (Paed) (Vellore),
MRCP (UK), Paediatric Cardiology (Glasg)Consultant Paediatric Cardiologist & Paediatrician
小儿心脏及儿科专科顾问
Konsultan Spesialis Anak & Jantung Anak**Dr Oh Siew Leng, Danny**

胡寿龄医生

BA, MD (USA), FACS

Consultant Plastic Surgeon
整容矫正外科专科顾问
*Konsultan Spesialis Bedah Kosmetik,
Bedah Plastik & Rekonstruksi***Dr Ng Hian Chan**

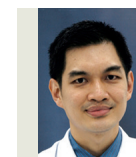
黄献赞医生

MBBS (UM), MS (USM)

Consultant Plastic Surgeon
整容矫正外科专科顾问
*Konsultan Spesialis Bedah Kosmetik,
Bedah Plastik & Rekonstruksi***Dr Chew Kee Hock**

周枝福医生

MBBS (Mal), M. Med. (Rad) (UKM), AM (M'sia)

Consultant Radiologist
放射学专科顾问
Konsultan Spesialis Radiologi**Dr Kooi Eng San**

桂荣山医生

MD (UKM), M. Med. (Rad) (USM), AM (M'sia)

Consultant Radiologist
放射学专科顾问
Konsultan Spesialis Radiologi**Prof (Clinical) Dr Teh Siew Guan, William, PJK**

郑秀源医生

MD (Phil), MRAD (M'sia), AM (M'sia), FVIR (S'pore)

Consultant Diagnostic & Interventional Radiologist
放射诊断与介入性放射专科顾问
*Konsultan Spesialis Radiologi
Diagnostik & Intervensi***Dr Alex Lee Fook Seng**

李福成医生

MD (Universiti Malaysia Sarawak, MMed (Radiology) (USM)

Consultant Clinical Radiologist
放射学专科顾问
Konsultan Spesialis Radiologi**Dr Loh Kok Beng**

骆国明医生

MBBS (UM), MRAD (UM)

Visiting Consultant Diagnostic &
Interventional Radiologist
放射诊断与介入性放射客卿顾问
*Konsultan Kunjungan Spesialis Radiologi
Diagnostik & Intervensi***Dr Sharon Tan @ Ling Ling**

陈琳琳医生

MD (UPM), MRad (UM)

Visiting Consultant Radiologist (Breast Imaging)
放射学客卿顾问 (乳房摄影)
*Konsultan Kunjungan Radiologi
(Pencitraan Payudara)***Dr Tan Eng Liang**

陈荣量医生

MBBS (Melaka Manipal), MD, M.MED (UKM),
Fellowship in Respiratory MedicineConsultant Respiratory Medicine & Internal Medicine
呼吸系统内科专科顾问
*Konsultan Spesialis Pernapasan Nedis &
Penyakit Dalam***Dr Teh Chu Leong**

郑子龙医生

MBBS (NSW), FRCS (Edin), Endourology (USA)

Consultant Urologist
泌尿手术专科顾问
Konsultan Spesialis Urologi & Bedah Batu Ginjal**Dr Teoh Boon Wei**

张文蔚医生

MBBS (Vellore), M.Med (Surg) (USM), Cert (MBU),
FRCS (Urol) (Glasg), Fellowship in Urology (Melb)Consultant Urologist
泌尿手术专科顾问
Konsultan Spesialis Urologi & Bedah Batu Ginjal

Adventist

HEALTH MISSION CSR

Community is about caring for each other.

Our Community work does not limit us to Penang but spread across some peninsular states, Sabah & Sarawak.

OUTREACH

- Health Screening for Office Staff

JANUARY

OUTREACH

- Health Screening for Office Staff

FEBRUARY

OUTREACH

- Health Screening for Office Staff
- Deliver Protective Equipment to Support Frontliners

MARCH

OUTREACH

- Health Screening at PMC
- Health Screening at Tuaran Town
- Health Screening at Tamparuli Town
- Health Screening at Telipok Town

VIRTUAL

- Online Stream Inhalation Program
- Mental Health Awareness
- Online Bakery Demonstration
- Immune Boosting Diet
- Prayer, Praise and Healing for COVID-19
- Online Hot Fermentations Demonstration
- Community Empowerment in the Fight of COVID-19
- Vegan Cheesecake Baking Demonstration
- Parenting in Time Of Crisis
- Charcoal Therapy 1.0

MAY

VIRTUAL

- Sanity Guide
- Chinese Traditional Dim Sum Cooking Demonstration
- Positivity & Health in New Norm
- Charcoal Therapy 2.0
- Health Toolbox and Comprehensive Health Ministry
- Vegetarian Rice Dumpling Cooking Demonstration
- Comprehensive Health Ministry
- Sexual Abuse Prevention Program
- The Psychology of Lifestyle Change
- Charcoal Therapy 3.0

JUNE

OUTREACH

- Health Screening at Telipok Town
- Health Screening at Tuaran Town
- Health Screening at Tamparuli Town
- First Aid and CPR Class

OUTREACH

- Health Screening at Tuaran Town
- Health Screening at Tamparuli Town
- Health Screening at Telipok Town
- Health Screening at Adventist Primary School Health

OUTREACH

- Health Screening at Adventist Primary School Health
- Health Screening at Kota Belud
- Simple Healthy Cooking



VIRTUAL

- Virtual International Cooking Show
- Pumpkin Party Cooking Demonstration
- PEM Health Leaders 2020 Meeting
- Sore Ear Solution
- Hydrotherapy – Hot Foot Bath

JULY

VIRTUAL

- Family Health & Fitness
- Financial Abuse
- Self-Neglect Abuse

AUGUST

VIRTUAL

- Disaster Don't Wait, Make Your Plans Today
- Virtual Olympic

OUTREACH

- Health Screening for Office Staff
- Local Church Health Activities
- Visitation and health screening for church members
- Health Screening for Public

SEPTEMBER

VIRTUAL

- We care for your Mental Health
- Health Screening for staff

OUTREACH

- Visitation and Health Screening for Church Members
- Health Screening for public

VIRTUAL

- Fight Mental Illness Stigma
- Understanding Mental Health
- Supporting Youth How to Survive and Thrive
- Managing Stress during Pandemic

OCTOBER

VIRTUAL

- Lifestyle Medicine and Natural Remedies
- Obesity

OUTREACH

- Visitation and Health Screening for Church Members

VIRTUAL

- Drug Abuse Prevention Week
- How to Evoke Behaviour Change

NOVEMBER

OUTREACH

- FoodBank Community Outreach

VIRTUAL

- Resilience in Times of Adversity
- The Basics of Plants – Based Cooking
- Power in Positivity

DECEMBER

OUTREACH

- FoodBank Community Outreach



PENANG ADVENTIST HOSPITAL

COMMUNITY HEALTH OUTREACH



outreach **24** / **68** virtual

NUMBER OF COMMUNITY OUTREACH

JANUARY

OUTREACH

- Community Health Talk for Penang Hikers
- AIA Health Screening
- Antenatal Class
- Kangaroo Club Gathering
- Health Talk for Hilton Penang
- Health Talk for Ohana Confinement Villa
- Public Health Class
- Health Talk for Staff

FEBRUARY

OUTREACH

- Health Talk for Bayview Hotel
- Health Screening for TNB
- Health Talk for Staff
- Health Screening at USM
- Health Talk for Ohana Confinement Villa
- Public Health Screening
- Health Screening for Prai Optics

MARCH

OUTREACH

- Health Screening for RHB Bank
- Health Talk for Convent Datuk Keramat
- Health Screening at Sunshine Baby Expo
- Health Talk at Double Tree Hotel
- Health Screening for International Hearing Day
- Health Screening for FMM
- Health Talk for Jen Hotel

APRIL

VIRTUAL

- Diabetes and Ramadan Q & A Session

MAY

VIRTUAL

- Online Live Q&A with Paediatricians
 - with Dr. Tan Pek Yong
 - with Dr. Khaw Poh Guan
 - with Dr. Mary Anthony
- Facebook Live Session: Healthy Lifestyle for Diabetes
- Zoom Health Talk for Staff
- Facebook Live Session: World No Tobacco Day

JUNE

VIRTUAL

- Virtual Health Talk for MSU College
- Facebook Live Health Talk for Public
- Online Health Talk for Prudential
- Online Antenatal Class
- Zoom Health Talk for Staff
- Zoom Online Gathering for Cancer Support Group

JULY

VIRTUAL

- Zoom Health Talk for Staff
- Facebook Live Health Talk for Public
- World Breastfeeding Week Campaign

AUGUST

VIRTUAL

- Facebook Live Health Talk
- Zoom Health Talk for Staff
- Online Antenatal Class
- Facebook Live Health Talk for Public
- Online Doctor Medical Talk Show - with Dr. Diong Seng Kwok

SEPTEMBER

VIRTUAL

- Webinar Health Talk for Fairview International School
- Facebook Live Health Talk for Public
- Online Doctor Medical Talk Show - with Dr Sow Yih Liang
- Zoom Health Talk for Staff
- Webinar Awareness on Organ Donation
- Webinar Community Health Talk by - Dr. Li Zi-Huey
- Facebook Online Sharing by Doctor
- World Heart Day Video Sharing by - Dr. Ng Hian Chiang

OCTOBER

VIRTUAL

- Doctor Medical Talk Show - with Dr. Chong Seng Fook
- Pink October Month Live Sharing - with Dr. Kiley Loh
- Zoom Health Talk for Staff
- Corporate Health Talk
- Quick Facts - with Dr. Ang Soo Fan

NOVEMBER

VIRTUAL

- Facebook Live Sharing on Diabetes
- Online Antenatal Class
- Facebook Live Health Talk for Public
- Doctor Medical Talk Show
- Zoom Health Talk for Staff
- Dance with Diabetes 2.0 Virtual
- Online Doctor Medical Talk Show with - Dr. Lim Shyang Yee

DECEMBER

VIRTUAL

- Facebook Live Sharing from - Dr. Lim Shyang Yee - Dr. Teoh Boon Wei
- Zoom Health Talk for Staff - from Dr. Muzlifa
- Zoom Christmas Celebration for Cancer Support Group
- Zoom Christmas Celebration for Kangaroo Club Breastfeeding Support Group
- Zoom Diabetes Health Talk



We offer hope through compassion and the power of prayer

The Chaplaincy programmes (pastoral care) at Penang Adventist Hospital are key services in total patient care. Total patient care provides for an individual's spiritual as well as physical and mental needs.

When lives are in the balance and uncertainty overcomes a person, a kind word, gentle touch, whispered prayer or an empathic presence can sooth a soul and bring efficacy to the healing process.

During such moments, chaplains offer critically needed spiritual and emotional support; ministering to patients, their families and medical staff with unconditional love, sacrifice and service. Due to the patients' diverse cultural and religious backgrounds, chaplains can help to connect patients with their own spiritual beliefs.



CHAPLAINCY

Restoring hope through the healing ministry

ACCREDITATION/ HOSPITAL ACHIEVEMENTS



JCI
(5TH CYCLE,
2019-2022)

In 2007, Penang Adventist Hospital received the Joint Commission International (JCI) accreditation. JCI is the leader in accreditation, with more than 10 years experience across the full spectrum of healthcare organisations. JCI accreditation represents the "Gold Seal of Approval" in healthcare and provides the most comprehensive evaluation process.



MSQH
(6TH CYCLE,
2019 - 2023)

The Malaysian Society for Quality in Health (MSQH) is an independent, not-for-profit organisation working actively in participation with healthcare professionals to ensure safety and continuous quality improvement in providing healthcare facilities and services in the country.



BFHI
(5TH CYCLE,
2017-2020)

The Baby-Friendly Hospital Initiative (BFHI) was launched by the World Health Organisation (WHO) and United Nations Children's Fund (UNICEF) in 1991, following the Innocenti Declaration of 1990. The initiative is a global effort implementing practices that protect, promote and support breastfeeding.



HPH
(3RD CYCLE,
2021 -2024)

Penang Adventist Hospital has just become a member of the Health Promoting Hospital Network (HPH) – the very first hospital in Malaysia, as of January 2013. Initiated by World Health Organization, the mission of HPH network is to improve the quality of health care of both hospital patients and staff through evidence-based health promotion services. As an accredited HPH hospital, PAH strives to achieve better health gain for our patients and staff with an integrated and comprehensive health promotion services.

WAYS TO MAKE A DIFFERENCE

Refer A Patient

If you know of any patient with a life-threatening medical condition who needs financial assistance, have the patient or guardian contact the Medical Welfare Services at **(+604) 222 7604 / 7605**

Contribution

The simplest method of providing support for the Penang Adventist Hospital's charity fund is through gift contribution – whether cash, personal cheque, credit card authorisation, money order, bank draft or electronic fund transfer. You may use the Donation Reply Slip inserted in this annual report to make a contribution.

Cheques can be sent to Penang Adventist Hospital, Charity Department and made payable to:

- ✎ **'Patient Heart Fund'** for the Patient Heart Fund
- ✎ **'Adventist Hospital & Clinic Services (M)'** for the Dr. J. Earl Gardner Fund, Cancer Fund and General Fund.

Kindly indicate your choice of fund behind the cheque.

CIMB Bank. A/C No : **7020587108** for the Patient Heart Fund
AmBank. A/C No : **082 -201 - 200213 - 6** for Adventist Hospital & Clinic Services (M)

Become a Corporate Sponsor

A sponsorship or partnership in our fundraising events add value to your company's Corporate Social Responsibility efforts. A tax-deductible receipt will be issued for every donation.

Volunteer your time and talent

The hospital needs part-time volunteers for the short and long term to help its full-time employees in making a difference to the community. Internships from colleges and universities are also welcomed.





danke

TEŞEKKÜR EDERİM

PALDIES *grazas*
obrigado

ขอขอบคุณ

merci

спасибо NA GODE

多謝

DANK U

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YOU

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MULTUMESC

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TAK

hvala



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