



GIFT | CHARITY REPORT 2019

VISION, MISSION

*God Heals,
We Help*

& GOALS

VISION STATEMENT

A people-centred teaching and learning healthcare system with international quality wholistic care, delivering excellent experiences to the community and region.

MISSION STATEMENT

Penang Adventist Hospital is committed to demonstrating the love and healing ministry of Christ by providing comprehensive, competent and excellent healthcare for all.

OUR GOAL

Our goal is "To make man whole". It means to follow the ideals of God, the Creator and Master Physician, and to provide for a person's well-being by administering to his physical, spiritual and emotional needs, in modern and pleasant facilities.

OUR CORE VALUES

We are guided by a set of values which all staff adhere to and through which we collectively strive to deliver better outcomes and services. The values are:

- C**ommunity mindset, building mutual trust, accountability and teamwork.
- A**chievement of excellence, continuous assessment and strategic growth.
- R**elevance in technology, enhancing services, and strengthening relationships.
- I**ntegrity in word and deed, genuine and ethical stewardship.
- N**urture through reinforcement and celebration of outstanding service.
- G**odliness through compassionate care, reflecting the life of Christ.



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MESSAGE FROM CEO

A GIFT is something that has two perspectives. We often view gifts as only something for the giver to concern oneself with, a one-way glass; but in actuality, gifts can be viewed from two very different sides, the person who gifted them and the person who receives them. We, in Penang Adventist Hospital (PAH) have taken it upon ourselves since our inception to make gifting our culture and mission, acting as the intermediary between our magnanimous donors and our needy patients.

In the beginning of 2019, we undertook the making of a giant mosaic from coins, aptly named Charity Teddy Coin Mosaic, which was the first of its kind. This, painstakingly pieced together coin by coin by our volunteers, showcased how each and every donation, no matter how small, when they are placed together, create a concerted effort to reach out to more and broaden the efforts of PAH. They come together to strengthen the abilities of PAH as a whole despite being given individually, the same way people are stronger together.

From there we moved on to our Charity Light Run, wherein participants had a headlamp and ran for charity in the dark of the night rather than the usual early morning participation that came with most charity runs. With headlamps shining bright in the darkness, over 1,800 participants were a physical representation of the hope that lights up for our patients with every donation made their way.

And as a way to wind up the year, we held a celebration and charity dinner for PAH's 95th anniversary where we were able to reflect on how it has been through the constant giving of our donors that PAH has been able to continue with our founder's mission – to be of service to the community – for all this time and echoed the sentiments of the community's support as a GIFT.

The money raised by our fundraising team totaled to RM3.02 million and from there, we were able to disburse RM2.77 million to the needy patients. Babies are given a second chance at life, and we are blessed to see them blow out the candles on their birthday cake year after year. An accident victim can go from recovering after a major surgery back to their normal life. A child born with a hole in the heart is now a full-fledged marathon runner. None of these would have been possible without the donors, without their gifts, towards the needy patients of PAH. It is only through the support of the community and our donors that we have had such resounding success in all that we do.

Finally, I want to thank God, for His GIFT for us to continue to be of service, to serve the community, and I pray for a healthy & blessed 2020 for all. I look to our donors for their continuous support, so that we may be able to continue our partnership well into the coming years and continue spreading GIFTS towards the community.



Mr. Ronald Koh
President / Chief Executive Officer



LEADERSHIP

Penang Adventist Hospital's success throughout these 96 years is due to strong fundamentals and the vision for helping the community.

The hospital is supported by effective management through the knowledge, expertise and shared vision of its Board Members.

Being a not-for-profit, mission hospital, members of the Board of Trustees are volunteers from the community and the Seventh-Day Adventist Church. They receive no remuneration for their services at the hospital. Surplus from the hospital operation is not given to stakeholders but used to enhance medical equipment, upkeep of the hospital and fund community outreach activities.



BOARD OF TRUSTEES

First row from left to right

Dr. Andrew Tay Kok Hin
Pr. Somchai Chuenjit (Chairman)
Mr. Ronald Koh
Pr. Abel Bana

Second row from left to right

Pr. Tan Meng Cheng
Pr. Edmund Liah
Dr. Danny Oh Siew Leng
Pr. Nelson G. Bendah
Mr. Atikom Sriratanaprat
Dr. Danny Rantung



ADMINISTRATIVE COUNCIL & INVITEES

Front row seated from left to right

Ms. Yeoh Lay Yen
Dr. Raymond Tah
Mr. Ronald Koh
Dr. Thomas Tean
Ms. Ng Ee Loon
Dr. Noraidah Bte Guntalib

Second row from left to right

Mr. Kelvin Tan
Dr. Dicky Ng
Dr. Danny Oh
Mr. Caleb Lim
Pr. Sunny Tan

Third row standing from left to right

Mr. Peter Lim
Mr. Jayce Gooi
Mr. Albin Phua
Mr. Albert Ng

OUR IMPACT IN 2019



FUND RAISED

RM 3,026,380

Total fund raised from events

RM 1,067,023.61

Total fund raised from Wishing Well

RM 99,094

Total fund raised from Care Club

RM 34,154

Dr. J. Earl Gardner Fund raised	RM 741,180
Patient Heart Fund raised	RM 1,059,992
Cancer Fund raised	RM 351,551
General Fund raised	RM 843,308
Recycling Fund raised	RM 30,349



HELPED **191 Beneficiaries**



636 New donors



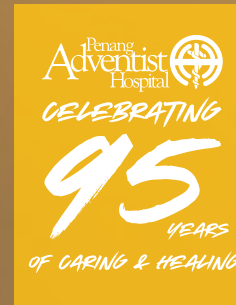
Number Of
Community Outreach

148



Number Of
Care Club Members

226



95th Anniversary Celebration &
Charity Dinner

RAISED

RM 476,730



195,402

coins for Charity Giant
Teddy Coin Mosaic

1,820

participants in
Charity Light Run



FUND DISBURSEMENT

IN 2019

FUND DISBURSED
RM 2,776,778

DEVELOPMENT CHARITY FUND COMMITTEE MEMBERS OF 2019

Mr. Ronald Koh
Dr. Thomas Tean
Dr. Dicky Ng
Mr. Albin Phua
Pr. Lawrence Randiq
Mr. Koay Swee Thye
Mdm. Boonsiri Somchit
Mdm. Catherine Lim
Dr. Khor Chai Tian
Mdm. Jenny Ooi

WELFARE FUND COMMITTEE MEMBERS OF 2019

Dr. Thomas Tean
Mr. Albin Phua
Dr. Daniel Yeoh
Pr. Sunny Tan
Mdm. Lee Mei Yin
Mdm. Janet Leong
Mdm. Jenny Ooi

WELFARE FUND

RM 468,833

BENEFICIARIES: 102

GENERAL FUND

RM 840,000

SPONSORED STUDENTS: 30

CANCER FUND

RM 349,447

BENEFICIARIES: 14

DR. J. EARL GARDNER FUND

RM 552,039

BENEFICIARIES: 21

PATIENT HEART FUND

RM 566,459

BENEFICIARIES: 24

The People's People

THE MEDICAL WELFARE SERVICES

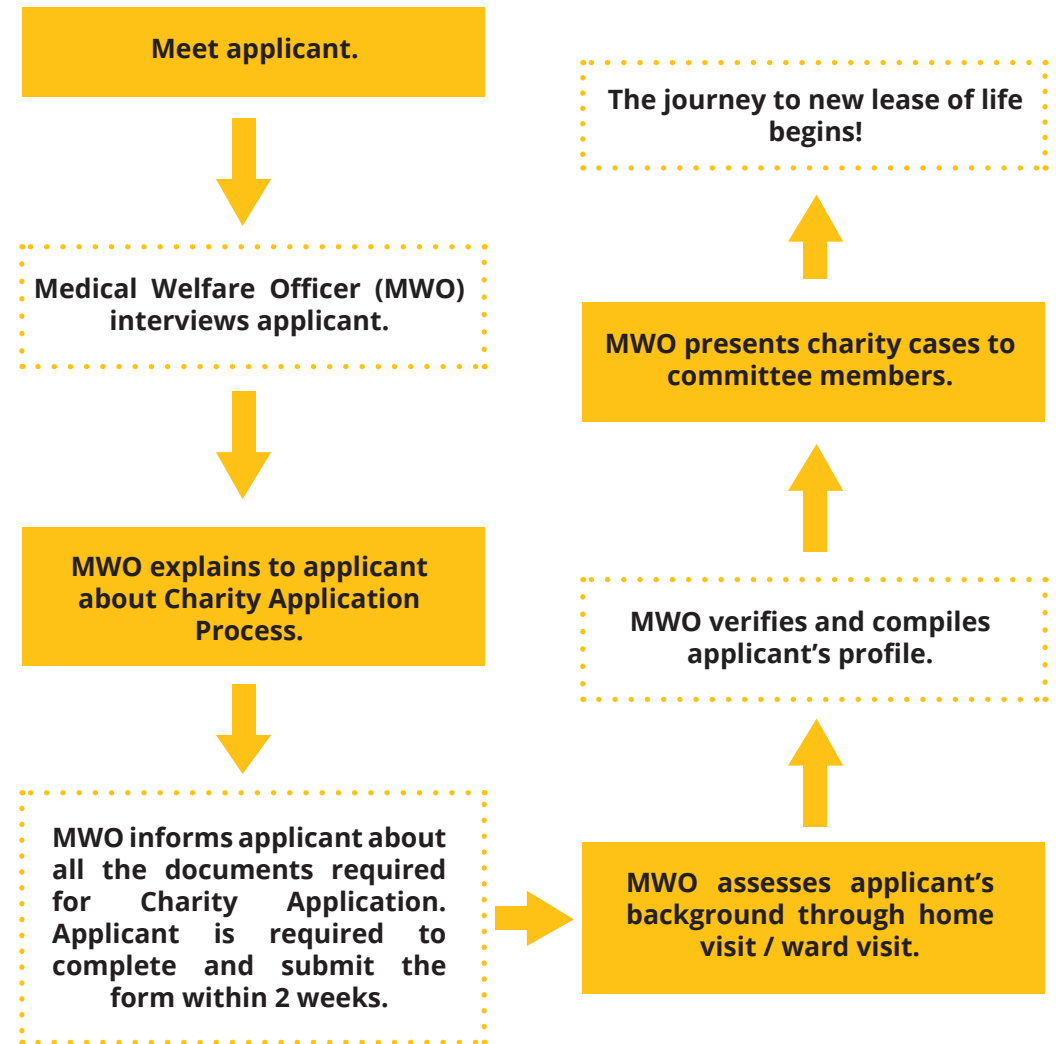
The hospital's Medical Welfare Services Unit was established in 1997 to help the poor and needy with financial assistance.

The Medical Welfare Services team assists patients and/or patients' relatives in seeking the appropriate healthcare treatment in PAH. The Medical Welfare Officer also liaises with doctors, nurses, other health professionals, as well as community resources and welfare agents in providing solutions for patients who are unable to meet medical costs. The Medical Welfare Services unit is a caring and responsive team that serves the local community who are in need of medical assistance by offering medical financial aid.

As responsible stewards of the charity funds, the team ensures that there is accountability and visibility for each case that is presented to the relevant committee for fund disbursement.

Charity Application Procedure

The following flow chart shows the procedure that the Medical Welfare Services team goes through for reviewing, assessing, and verifying charity applications from applicants:



FUNDS AVAILABLE



DR. J. EARL GARDNER FUND

Provides free or subsidised medical treatment to needy patients suffering from chronic illness in areas of tumour, cleft palate repair, major limb amputation, scoliosis, stroke etc.

PATIENT HEART FUND

Provides free or subsidised medical treatment to needy patients suffering from heart ailments.

CANCER FUND

Provides free or subsidised medical treatment to needy cancer patients to undergo cancer related treatment.

WELFARE FUND

Income received by the Hospital during Sabbath (sunset Friday to sunset Saturday) are channelled towards this fund which provides free or subsidised medical treatment to assist needy patients in dialysis, cataract surgery, admission bills and minor surgeries.

GENERAL FUND

Provides financial aid to support the development & expansion of the Hospital, upgrading of the facilities, training of staff and sponsorship of nursing students.

A group of people, many wearing blue uniforms and caps, are kneeling on a large floor mosaic of a teddy bear. The mosaic is made of small, light-colored tiles and is set on a dark floor. The bear's body is filled with a pattern of small dots, and its ears and nose are also visible. The people are working on different parts of the bear, some are kneeling and some are sitting. In the background, there are other people and a building with columns.

CHARITY **GIANT** **TEDDY COIN MOSAIC**

 Gurney Paragon

📍 Gurney Paragon

CHARITY GIANT TEDDY COIN MOSAIC

Reflection of the Insignificance of one 50-cent to the Significance of helping lives

.....

It all started from a 50-cent coin; to 195 thousand of them, pieced together to build an 80ft x 40ft of what we named the Giant Teddy Coin Mosaic. The concept of Charity Giant Teddy Coin Mosaic is to underline the power of the insignificance of one 50-cent coin which can make a big difference. We believe it is not difficult for everyone to take a 50 cent out of the pocket and donate it for a good cause.

19th May 2019 is when we witness the power of unity and persistence. Rain or shine, all 60 volunteers made it to piece up the giant coin mosaic beautifully in 4 hours. This audacious event would not be made possible without the generous donors who contributed, the great partners and sponsors, the helpful volunteers from colleges, hotels, organizations and etc, the kind volunteer photographers and videographers who captured the remarkable moments and last but not least the honorable guests who officiated the event.

Charity Giant Teddy Coin Mosaic has now raised RM 327,432 in aid of Cancer Fund. Coin For A Cause; we hope the public will not stop at 50-cents, but will continue to partner us in carrying out the mission to help the needy in the community.

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	Fundraised RM 327,432
	Number of Coins 195,402
	Number of Volunteers Piecing up the Coin Mosaic 60
	Number of Hours to Piece Up Giant Teddy Coin Mosaic 4 HOURS

GIFT // II

CHARITY LIGHT RUN



Fundraised
RM 206,300



Number of Participants
1,820

📍 Straits Quay

CHARITY LIGHT RUN

It was like a possi of fireflies flickering to the tempo of happiness. That was the sight of 1,820 Charity Light Run participants coming together lighting up HOPE for the needy in our community!

Challenged by uncertainty of hazy and rainy weather, we were thankful for God's favour in granting us fine and cool evening. The event was flagged off by Mr. Ronald Koh, Dr. Thomas Tean, Mr. Albin Phua along with event donors. What stood out among the crowd were 30 charity patients and their supportive family members who marched to the flag off line led by the Penang Boys' Brigade Rifle squad and bag pipers. Thankful for second lease of life, the charity heart patients, all young and old cheered for all participants as they were flagged off.

The 3.8km fun run was one of a kind. Participants were excited to run with headlamps on; a fresh concept to many. Stage programmes prepared were nothing short of amazing. Rifle Drill performance by the Penang Boys' Brigade opened the show wowing the crowd with their precision rifle handling with formation. Another stage highlight was Tron (led light) dance performed by Fresh Beat Dance Academy. Tron dance harmonies the connection between dance, light

and music. The crowds were mesmerized by the effect! Tron dance was certainly a feast for the eye against the night background.

The event saw 1,820 participants along with many donors coming together to raise RM 206,300 in aid of Patient Heart Fund. Y.B. Chris Lee, the guest of honour applauded the hospital for its effort in organizing such event where not only fund was raised to assist needy heart patients but it serves as a great platform to create the much needed awareness on heart health.





95TH ANNIVERSARY CELEBRATION & CHARITY DINNER



Fundraised
RM 476, 730

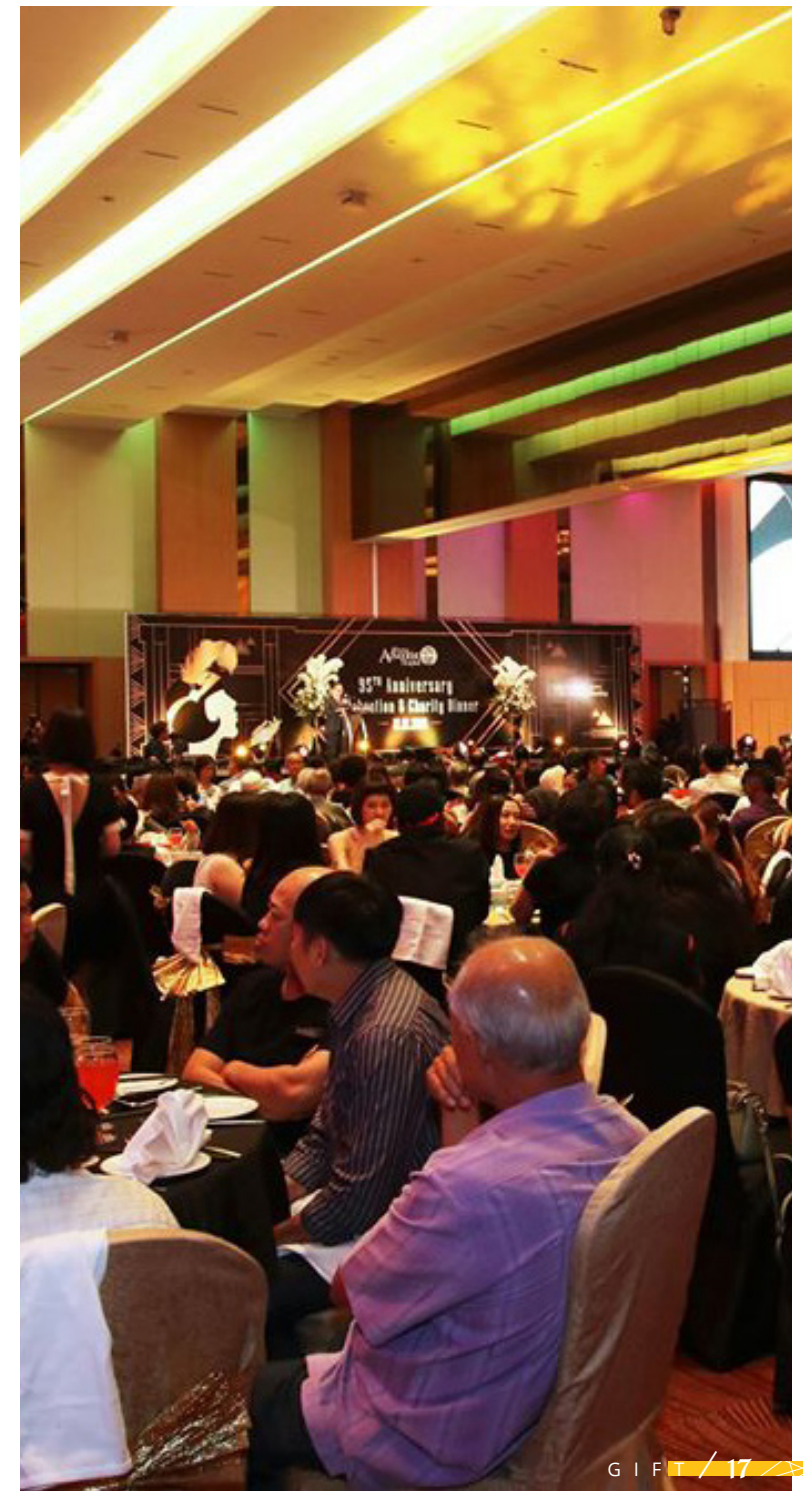


95TH ANNIVERSARY CELEBRATION & CHARITY DINNER

Since 1924, Penang Adventist Hospital has never stopped helping the poor in our community. We have ensured that quality healthcare is given to all, regardless of race, religion & creed just as our founder, Dr. J. Earl Gardner has envisioned, "Poor Treated Free". Today, ninety five years later, we can look back to celebrate such a milestone; look back to chart the path forward.

12th December is a significant date for Penang Adventist Hospital; the day when the hospital was established. The management decided to celebrate this meaningful 95 years of journey with a night of dinner accompanied with various programme line-up for the night. Some of the charity patients were also present to witness the 95th Anniversary celebration.

Charity has always been a big part of the hospital journey; always doing the best for the benefit of the community. This 95th Anniversary celebration is not only a milestone that we at Penang Adventist Hospital are proud of; but one that we as Penangites can be proud of. From a humble mission clinic to a tertiary hospital we are today, the hospital cannot achieve such milestone if not for the ardent support of Penangites! We hope to keep this up and to continue to serve the needy.





A GRANDSON'S PRIDE

95 years after his grandfather braved the unknown to come to Penang, Malaya to set up Mission Clinic. His grandson was proud to be able to trace the steps and tour what Mission Clinic has transformed into today - The Penang Adventist Hospital.

Dr. Earl, accompanied by his wife, Mrs. Gail Aagaard made a trip to PAH to relive the many stories they have heard since young from their parents and grandparents. "My Papa (grandfather, Dr. Gardner) had encountered many challenges but remained very passionate about this mission work. He was particularly blessed to have the community's support even at the early stages of Mission Clinic.

"This was my grandfather's dream. This is what he came here to do! You are carrying on the mission that he began here in 1924. He would be so thrilled to see all that has happened; to see what his little hospital (Mission Clinic) has become. It is an inspiration to me as well as it would be to him and I thank all of you for carrying on the work that Dr. J. Earl Gardner began in 1924." Dr Earl Aagaard, grandson of Dr. J. Earl Gardner, founder of Penang Adventist Hospital.



Date of Visit
15TH AUGUST 2019



Donated to
Dr. J. Earl Gardner Fund
RM 40,143

Born with JOINED FINGERS

PATIENT'S STORY



Nur Balqis was recommended to Penang Adventist Hospital as the availability of medical welfare financial assistance was mentioned. Once the application process was completed, this case was presented to our committee who approved RM 20,000 to have the separation surgery of her fingers on both hands. The surgery was a success and her recovery period was quick.

It was thrilling to see Nur Balqis excited about her ability to do more things and be flexible with her separated fingers. She has started kindergarten and is happy that she can now write and hold things properly. The smile on her face is a happiness that cannot be bought at any cost. Looking at Nur Balqis makes us appreciate the little things in life that God gave. We pray and hope that she will grow to be a young and vibrant girl who will one day give back to the community.

Even though she was born with birth defects, Nur Balqis is as happy and sweet as any 5 year old could ever be. Born with joined fingers on both hands and congenital lower limb deformity of the left leg, she and her younger sister have been raised by their grandparents since birth. Despite the challenges the family has faced, her grandparents wanted to do the best they could to raise little Nur Balqis and her sister.

As she approached the age of being able to attend school, her grandparents reached out for help so that their granddaughter would have a prosthetic leg in order for her to be able to walk on her own. A generous donation of a free prosthetic leg was given to Nur Balqis by an NGO and within a few months of getting used to the prosthetic leg she was able to walk on her own. However, the next dilemma was quick to arrive as her grandparents tried to seek financial assistance for the separation of her joined fingers so that she would be able to write the time comes for her to go to school.



As Tenacious As A Bull

Because of his spine problem, to stand straight or to take just a few steps was an arduous effort for Mr. Yew.

Mr. Yew's spine problem started back in 2015. As a technician supervisor, he constantly had to bend and as he continued to work, his back was aggravated and his condition worsened. He had spent a big portion of his savings trying to find a solution; he consulted many doctors, trying everything from traditional acupuncture to modern physiotherapy. Nothing worked.

But in order to move on, he has no choice but to continue alleviating the pain with pain-killers and to take sleeping pills for the sleep that circumvented him. Mr. Yew knew full well that the pills were merely short-term relief; the root cause of the issue would have to be found and treated, only then would his suffering cease.

As time passed, Mr. Yew's condition took a turn for the worst when he could not even stand. He was unable work the way he was used to, only able to instruct from a seated position. Mr. Yew, despite his condition, gave his all to work. His superior was touched by his diligence and tenacity, and took it upon himself to look for medical treatment for Mr. Yew. It was by chance that a customer of his from Kelantan had a successful operation of similar condition at PAH. The customer themselves had their cost of operation assisted by PAH Charity, and Mr. Yew's superior also heard of many positive feedback on PAH's surgeries.

PATIENT'S STORY



With such positive feedback, Mr. Yew, accompanied by his boss, came to PAH for a consultation. An MRI scan quickly confirmed the root cause of Mr. Yew's suffering; his spine pressed on his nerves. Surgery was inevitable and any delay would only be detrimental to Mr. Yew's health.

The result shook him to the core. Surgery would cost him about RM 50,000, and for a low income staff, that was an impossible figure. In the midst of his worrying, his boss alerted him that PAH has a welfare department. Mr. Yew applied and was granted RM 50,000 as medical charity assistance for his surgery.

Today, Mr. Yew is 100% recovered, enjoying his normal routine, going about his work as tenacious as a bull! Mr. Yew was especially touched that the hospital's mission of reaching out to the needy held steadfast after its 95 years of serving the community.



Gift Of Life

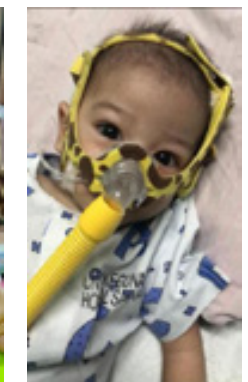
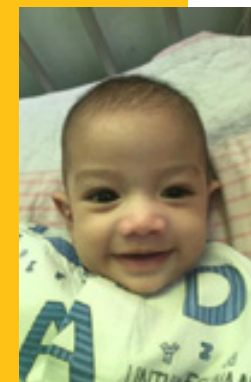
When a child is born, it's every parent's prayer that their child is brought into this world healthy and well. Baby Faris came out a healthy baby, but unfortunately at the age of 8 months he was diagnosed with a hole in the heart. He kept on falling ill which required him to be admitted into the hospital for long periods of time. The hole in his heart had weakened his lungs which caused him to contract pneumonia. Being in and out of the hospital had been emotionally and physically draining for his parents as they also had baby Faris's older sister to care for.

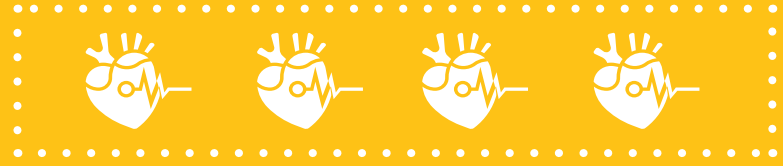
His parents were very worried as to what would happen to their baby boy if he did not receive the treatment he needed. After consulting with different doctors, it was decided that the best course of action would be for Baby Faris to go through heart surgery in order for him to recover. His parents agreed to the surgery but staggered at the amount they would have to raise. The estimated cost for the surgery for baby Faris was RM 70,000 and his parents were in shock, not knowing how they would be able to come up with such an amount.

Fortunately, they were told about the medical welfare financial services that are provided here at Penang Adventist Hospital and came to inquire about it. They went through the interviews and assessments and Baby Faris's situation was brought up to two committees, which were the Charity Development Funds and Gift of Life committees, in which they approved RM 70,000.

Baby Faris's surgery was a success and he finally does not need oxygen mask to help him breathe. His parents are relieved that their son is well and recovering slowly. They are thankful for the financial help that has been given to them. Little baby Faris is now a jolly, little toddler and is actively crawling around the house.

PATIENT'S STORY





A Heart TO CARE FOR

In today's world, cardiovascular diseases has been the leading cause of death, which can be avoided if we make healthy changes to our lifestyles and habits that we have created. Just at the age of 41, Veemo was diagnosed with Ischemic Heart Disease with 3 arteries blocked at 70% to 80%. This came as a shock to him as he thought he was healthy all along.

After several consultations with different doctors from different hospitals, he compared and realized that the surgery cost was too high for him to bear it by himself. As a lorry driver who earns just enough to support him and his mother he realized he could not afford the surgery and started looking for financial aid. A friend of Veemo's mentioned that Penang Adventist Hospital might be able to help as they provide medical welfare financial services for patients who could not afford their medical expenses at the hospital.

Veemo decided to apply for the medical welfare assistance, and at the same time he consulted with our surgeon to figure out the next course of action and what kind of surgery he has to go through. Veemo's case was presented to our committee and RM 27,000 was approved for his bypass surgery. After a month of recovering, he has now gone back to work and is glad that he is able to continue caring and providing for his elderly mother. Now that he has been given a second chance in making a difference in his lifestyle, he is determined to be a testimony to others of the importance of being healthy and well.

PATIENT'S STORY





Be The Author Who Paint Rainbow In Your Life

PATIENT'S STORY

Our first encounter with Mr. Chew was on level 2 of our Oncology Building. At the time, he was receiving his chemo treatment. This well-built man, with a eyes full of life, was very polished in every single way, he did not look like an advanced stage cancer patient.

Mr. Chew had looked far and wide for medical treatment but to no avail.

Back in June 2019, he felt ill, but not in the way where one had a slight coughing fit or an annoying set of sniffles. This time, something inside him felt off-kilter. Never before in his life had he ever set foot inside a private hospital for a consultation, and it was there that the doctor broke the news to him. Unfortunately, he had been diagnosed with advanced cancer. His wife and children could not fathom that their husband and father, the sunshine of their lives, that was always so full of life, was diagnosed of cancer.

Mr. Chew, who was at the peak of his career, could not accept the fact; he didn't want to accept the fact. But the fact is such. What matters most at that moment, was how he could console his wife and children. His family took each other hand in hand and each consoled the other. Having to watch tears drip down their faces, their eyes shiny and wet because of Mr. Chew, it broke his heart. He felt bad for them, that they had to deal with such intense feelings as a result of him, but he was grateful to have their unwavering support in this crucial time for all of them.

Though he was diagnosed of advance cancer, he did not give up during his battle with the big C. Besides paying close attention to his diet, he would take time to exercise and enjoy the presence of his children by sending them to school before setting off to work.

He tried to take things positively, during this period. As per the doctor's orders, he took his prescribed medicine whenever he felt the waves of pain washing over him. He made good use of his time; there was not a single moment when he thought of his sickness.

Currently, Mr. Chew is undergoing his 2nd cycle of chemotherapy. There has been a vast improvement in his condition in comparison to how it used to be. When he underwent physical and mental difficulty during the chemo treatment, he felt blessed at how the PAH welfare team assisted him, helping him get through the financial difficulty; for that he is truly appreciative.

Using his life experiences, he encourages all cancer survivors to push forward, living every moment at its best and to its fullest. He strongly believes that life is what one makes out of it. You are the author of your own life's script. There will be shining moments in place in your future, as long as you place them there.

Mr. Chew, we are truly appreciative that you are willing to open up about your life experience, to encourage and motivate those who are in the same position, to get out of the dark and gloomy shadow of the big C.

Step Out, Reach Out, BE OF SERVICE

Reaching out to offer medical assistance, offering free screening to the needy in the community has always been our priority.

Penang Buddhist Association Senior Citizen's Home is a home supported by various NGOs, religious groups and the community. Currently, it houses approximately 50 senior residences. Mr. Goon, PBA home leader felt extremely touched that a not-for-profit hospital reached out to them, offering medical assistance for their residents.

The home had 3 candidates, all applying for cataract surgery. Within 3 weeks, their cases were approved and 2 weeks later, all surgeries were successfully wrapped up. As the welfare team followed up on the cases, each applicant was very appreciative of what PAH had done for them.

Mdm. Bok, who is in her 80s, shared that she can now read without strain and can see well enough to read lyrics of karaoke songs. Another 78 year old female, Mdm. Khong with her renewed vision, can now help to care for other residents who are not mobile.

The home's nurse also commended the hospital's medical team for their friendly approach. She said their sincerity and compassion brought warmth to the seniors of the home.

With the trust of donors who believed in our cause, the mission of stepping out, reaching out and being of service to the community will continue, ensuring that humanity and compassion is strongly felt by all.



PATIENT'S STORY



PATIENT'S STORY

Women of Strong Will

Having a sense of self independence has been very important for Aunty Therese since the passing of her husband 33 years ago. Despite being 71 years old, she still works as a cleaner to support herself even though she has been blind in her right eye for 10 years. She also does not rely on her children who are married as she understands their commitment to their families.

Over the past year her left eye, which is still functional, had gradually become blurry to the extent of being an annoyance as she works and goes about her daily activities. She had been to a different hospital but decided to come to Penang Adventist Hospital for consultation base on her friend's recommendation. Once consultation and assessment had been done, she was diagnosed having cataract and was told that if she could not afford the surgery there was medical welfare financial assistance that she could apply for.

A total of RM 4,500 was approved for Aunty Therese's cataract surgery which was performed successfully. She is thrilled that she is able to see clearly once again without having blurry vision annoy her. At times she had to depend on others for vision but now she does not have to anymore and is very happy to be independent again. She praises our Almighty God for the help that has been given and will forever be grateful.

PATIENT'S STORY

Golden moments of parenthood



Auxanne and Audrey are a pair of adorable twins born 1 minute apart. We remembered the moment when their parents learned that they were expecting twins. It was a moment to be both delighted and devastated. Delighted because they can shower two babies with love; devastated because of the pre-mature birth risks.

Auxanne and Audrey were born pre-mature at 32 weeks. The blessing was their lungs were fully developed and only required oxygen support, not respiratory support. Even then, they would still have to be warded in NICU for 1 month for observation, until they are stabilized, before they can be discharged.

RM 1,000 daily hospital expenses were to be expected. Though their parents have purchased insurance for them upon their birth, it is only able to cover part of the cost. As the young parents do not have much savings, the expenses were a burden. They applied for RM 12,000 financial support to reduce their burden and it was approved unanimously.

Auxanne and Audrey turned one year-old in March 2020. While the fiery Auxanne loves to snatch toys from her little sister, the little Audrey has a mild temperament. It is the joy of the parents to see their children, growing well, learning how to crawl and taking their first steps before they turn 1. Dr. Tan Pek Yong was delighted to see their growth and progress, during their check-up in January 2020, seeing how they grew like full term twins despite their premature start.

As both parents work, Auxanne and Audrey are cared for by a babysitter. Only on precious weekends can they be reunited with their parents. The parents' weekends are spent solely on their daughters; from cooking for the girls to bathing them and caring for them. It takes up the parents' downtime fully, but both parents are delighted to be busy for the girls. For a parent, these are the golden moments with their lovely girls.

The parents are very grateful for all medical staff for all the care and guidance they showed them when the twins were warded. As parents, they were taught how to care for their babies, and will forever remember the positivity and compassion showed to them.

Because of such care, the parents do not mind driving the distance to PAH for follow ups. The father commented that, before approaching PAH's welfare unit, he thought of making donations only to increase the karma of oneself. But seeing and understanding the work done PAH's Charity Team with his own eyes, only did he realize that PAH has reached out far and wide to solicit donations and to reach out to many needy patients, and how he himself is a beneficiary in this situation.

Paying forward, he has become a monthly donor to PAH's charity fund and encourages his friends and family members to become a part of this worthy cause.

GENERAL FUND

The General Fund provides financial aid to support the development and expansion of the Hospital, upgrading of facilities, training of staff and sponsorship of nursing students.

Adventist College of Nursing & Health Sciences (ACNHS) offers Diploma in Nursing and Assistant Nurse Certificate course. Since its inception, the college is committed to mould knowledge, competent, and compassionate nursing professionals. To-date, there are 1,222 alumni employed in a variety of health care positions throughout the country as well as abroad.

ACNHS has been very blessed to have good partnership with various foundation and individuals to sponsor deserving nursing students. Dr. Albert Li & Mrs. Hanna Li through Alumni Association School of Medicine Loma Linda University and Kuok Foundation have been our generous sponsors for nursing students in the diploma course.



EVAN NIKETEN (X-RAY)

25 years old,
graduated since 2018 July.

Why did you decide on a career in nursing?

Nursing is a noble career; it helps all people from all walks of life. I want to reach out to people who still don't know about healthy living. I want to use my knowledge and be an example for all to emulate. This is most evidence is rural areas. I also want to create an awareness that there is a career in nursing ; especially for male.

In what way would you like to contribute to the community?

I want to be part of the medical mission trip to Sarawak or Sabah this year for I missed the opportunity last year. This 10 days medical trip will see us offer free health screenings, dental check, healthy cooking demonstration, health talk and many other activities. Such medical mission trip will reach out to the people from the rural areas who are otherwise not very well exposed to the simple health details. I hope many more doctors, nurses and staff will join this life changing trip.

Alumni's • Aspiration • Appreciation • Advice



SHARON LEE (SURGICAL 2)

25 years old,
graduated since 2015 June.

How would you like to express your appreciation to Kuok Foundation?

I would like to thank Kuok Foundation. The sponsorship relieved my mother's financial burden tremendously. At that point of time, my mom is a single mother and she was undergoing chemotherapy. Despite that, she is our rock, the sole wage earner for 4 of us siblings. For that reason, I am truly thankful to Kuok Foundation for the opportunity to pursue

nursing study and now realised my dream of becoming a nurse, sharing my knowledge and caring for others. For that, my family and I are truly grateful.

What is your advice for the youngsters who aspire to be nurses?

You have to work hard and work smart at the same time. As a nurse, we are called to serve and not to be served! Thus we need to stay humble and focus on our passion to help those in need. As a nurse, maintaining good habits are pre-requisite. I for one, like to report in early, be prepared, plan my day so that I can give my best to the patients



VOO IMEE (ICU)

28 years old,
graduated since 2014 July.

Describe how you feel when you were announced as a Kuok Foundation scholarship recipient.

I feel very happy because not every student has the chance to receive scholarship from Kuok Foundation. As a Kuok Foundation scholar, I know very well my responsibility of maintaining good grades and to have the right attributes as a nurse. In return of this generous sponsorship, I pledge to be a

compassionate and caring nurse for the society.

What is your advice for the youngsters who aspire to be nurses?

Nursing is a very good career that expands our knowledge. Nursing does not limit us to only bedside nursing.

Knowing in theory does not make one a good nurse. The reality is, to be a good nurse, besides sound knowledge in nursing, one's care and empathy towards the patients is equivalently important. Nurses are the one who has the most contact with a patient; helping them, be the listening ear to patients, comfort them and more. Therefore, be focus, study hard and search deep within you the reason why you choose nursing as a career.



PAYING FORWARD WITH HER GREEN FINGERS

Mdm. Ooi Guet Tin, a grateful charity patient who received welfare support in 2011 makes sure that she pays forward with her green fingers. Her effort, yield fresh produce such as spinach, basil leaves, potato leaves and a few types of ulam leaves.

These fresh produce was specially hand packed for Charity Department to sell as fundraising. Mdm. Ooi had help raise a total amount of RM 1,053.50 since December 2018. Her effort and support continue till to-date.

Charity Team would like to give a big shout out to Mdm.. Ooi for being so supportive in assisting the needy in our local community.

THE GIVING HAND

VOLUNTEER

Volunteer, defines as one who freely offer to do something.

As a not-for-profit hospital, we are truly grateful to many volunteers who have step forward willingly and partnered us in our quest to realise the many fundraising events and lend a hand in administrative support.

We are forever grateful to all volunteers that have dedicated their time and service with us in 2019. Special appreciation goes to the 7th and 8th Penang Company of Boys' Brigade the photography and videography team from Mr. Eric Shaun Seaton, Mr. Nicklaus Chew Yan, Mr. Ryan Ooi Chun Kit, Mr. Khoi Wei Li, Mr. Wee Len Soon, Mr. Ngo Wan Jun, Mr. Ang Wei Lun and Mr. Teh Siu Chen. Same goes to Mr. Jeremy Ng from JR Results who captured memorable moments with his drone; volunteered their service and time during our Charity Giant Teddy Coin Mosaic and Charity Light Run events.

Charity Department would like to extend our appreciation to all volunteers who have raised a total of RM 7,130 through various fundraising activities within the hospital premises. Donations received were channelled to assist needy patients through various charity funds of the hospital.



GIFTS AND DONATION REPORT

	2017 RM	2018 RM	2019 RM
DONATIONS RECEIVED			
Patient Heart Fund	661,961	932,874	1,059,992
Dr. J. Earl Gardner Fund	658,804	401,497	741,180
Cancer Fund	172,833	54,339	351,551
General Fund	607,735	645,132	843,308
Welfare Fund	4,946,986	4,813,672	6,422,719
Total Donations Received	7,048,319	6,847,514	9,418,750
DONATIONS DISBURSED			
Patient Heart Fund	667,745	867,996	710,019
Dr. J. Earl Gardner Fund	558,547	650,101	553,715
Cancer Fund	212,386	268,389	359,681
General Fund	600,000	660,057	840,000
Welfare Fund	619,844	533,658	456,833
Total Donations Disbursed	2,658,522	2,980,200	2,920,247

Total disbursement for year 2019 amounted to RM 2.9 million and the undisbursed funds are held by PAH for future charity disbursement.

The spirit of giving is one of life's greatest treasures.

God Heals, We Help personify Penang Adventist Hospital. All doctors, staff and volunteers of the PAH share this sentiment every day as we serve the community. We invite you to view the 2019 Gifts & Donations Report and Community Benefit Report, to see how the spirit of giving and compassion is woven throughout our organization and in the hearts of our employees and volunteers.

We are committed to continue the spirit of giving and caring throughout the coming years, with a continued focus on providing the best and most trusted healthcare for the community.

Year 2019 continued to witness our donors' strong support and generosity towards the Hospital's charity funds. We raised a total of RM 3,026,380 and disbursed RM 2,920,247 within the year. Donations were received throughout the year from public, corporations, foundations and also proceeds from the hospital's charity events.

PAH also contributed charity care to the community through collections received during Sabbath hours (Sunset Friday until Sunset Saturday). A total of RM 6.42 million was collected for the Sabbath Fund now known as Welfare Fund. The Welfare Fund had increased 33.4% as compared to year 2018 of RM 4.81 million.





COMMUNITY BENEFIT REPORT

PAH is a not-for-profit hospital and is not required to return profits to shareholders like taxable organizations. We reinvest revenue in excess of expenses to enhance our capacity to deliver high quality healthcare to the community we serve. These resources provide for a long-term focus on charity care, the recruitment and retention of outstanding medical professionals, employee training programmes, new facilities and service. In addition, such resources also enable us to provide numerous other community health programmes that benefit the public.

In year 2019, PAH invested RM 45 million in Community Benefit Activities. From this amount, RM 7.17 million was allocated for the hospital's support services, community health education, health screenings, outreach activities and discounts to patients and corporate who met certain criteria.

	2017 RM	2018 RM	2019 RM
NON-BILLED SERVICES			
Hospital Support Services	1,356,217	1,403,823	1,658,963
Health Education/Screenings/Prevention/Promotion	47,133	26,225	82,205
Charity Care and Discounts	7,705,120	6,150,288	5,438,062
Sub Total	9,108,470	7,580,335	7,179,229
Public Funds Disbursement	2,038,678	2,446,542	2,463,414
Scholarship/Training for Staff (skills upgrading and further education)	1,725,535	1,790,743	1,656,485
Education (College of Nursing)	3,947,007	4,161,380	3,223,910
Equipment and Programme Enhancement	51,460,764	34,063,755	31,258,149
Total	68,280,454	50,042,757	45,781,188

OUR PARTNERS & SPONSORS

“No man is an island”. Penang Adventist Hospital’s existence is truly due to the ardent support of the corporate & community; financially and in kind.

We are also grateful to many who work hard in making our fundraising events possible. Your presence in gracing all our events enthuse your strong support.

We dedicated these next few pages to all of you and extend our heartfelt thanks for your continued support. Thank you!

ORGANIZATIONS

Adventist Health Services Malaysia Sdn. Bhd.
AM PM Pharmacy Sdn. Bhd.
AmBank (M) Berhad
Arati Village
B. Braun Medical Industries Sdn. Bhd.
Bake and Take Bakery
Bun Guan Brothers
CIMB Bank Berhad
Enrico Trading
Entopia Butterfly Farm
Federal Oats Mills Sdn. Bhd.
Fulian Sdn. Bhd.
Games 4 Life
Homesoy
Howei (M) Sdn. Bhd.
HSBC Bank Malaysia Berhad
Huat Heng Café
Ingolf’s Kneipe German Restaurant and Bar
JR Results
K&S Sales Sdn. Bhd.
Kumpulan Cap Keluarga
Pensonic Group
Pfizer Upjohn
Serba Wangi Sdn. Bhd.
Shell Malaysia (Pulau Tikus)
Soul Balance Beauty & Wellness
Teik Senn (M) Sdn. Bhd.
Tootee Club
Tsunami Village Café

SHOPPING MALLS

Gurney Paragon
Gurney Plaza
Penang Time Square
Prangin Mall
Queensbay Mall
Straits Quay
Sunshine Farlim
Sunshine Square

HOTELS

Eastin Hotel
Evergreen Laurel Hotel Penang
G Hotel Persiaran Gurney
Golden Sands Resort by Shangri-La Penang
Hard Rock Hotel Penang
Holiday Inn Resort Penang
Jazz Hotel
Mei Hotel
Park Royal Hotel
Rainbow Paradise Hotel
Shangri-La’s Rasa Sayang Resort & Spa
Tropics Eight Suites
Tune Hotel

ASSOCIATIONS

Alle Academia De Danz
Childhood Garden
Culinary Arts Centre Academy of Chefs
Equator College
KDU University College
Pelita International School
Tenby Schools Penang
Wawasan Open University College

DONORS' HONORARY LIST

We are delighted to acknowledge the members of the community who have been very supportive to Penang Adventist Hospital throughout these 96 years. Every donation, small or big, means a lot to the hospital, more so to its needy patients. To each and every one, we thank you for the continuous faith in us. (Names of donors are listed in alphabetical order)

Abigail Wijaya Lim Xiu Lin
ADM Design & Management Sdn Bhd
Adventist Health Services Malaysia Sdn Bhd
Adventist Wellness Centre
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Albert Ooi
Alvin Quah
Amon Lim
Andrew Mason
Andrew Mok
Andrew Morgan
Andrew Quah
Ang Ah Sim
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Ang Chun Yang
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Aurora Chemicals Sdn Bhd
Ban Ai Ping
Beerow Yin
Beh Won Sun
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Bioplus Industries Sdn. Bhd.
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Boardroom Corporate Services Sdn Bhd
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Chaplaincy PAH
Chau Shin Yong
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Cheah Bee Gaik
Cheah Chee Guan
Cheah Chin Yeow, Wincent
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Cheah Pei Pei, Pamela
Cheang Thean Seng
Chee Hock Teik
Chee Hsiao Hui
Chee Keat Tin
Chee Lay Guat
Chen Chih Wen
Chen Chin Peng
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Chen Mee Chin, Weina
Chen Min Chieh
Chen Yoon Fatt
Cheng Siew Kee
Cheong Choon Wee
Cheong Daniel
Cheong Kok Heng

Cheong Kok Leong, Jonathan
Cheong Lai Wan, Mandy
Cheong Michel
Cheong Mun Kit
Cheong Wai Ying
Cheong Weng Way
Chew Choon Hee
Chew Guan Khim
Chew Jia Foo Harry
Chew Shin Yi
Chia Choon Beng
Chia Hooi Keng
Chia Mei Yee, Felicia
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Hotel Jen Penang
Hou Mi Mi

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Hup Huat Corporation Sdn Bhd
In Memory of Cecilia Teh Yew Leng
In Memory of Chang Khian Seng
In Memory of Chua Chiam Soon
In Memory of Khu Tek Ziu
In Memory of Koay Mah Tik
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Ong Lay Kuan
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Ong Oon Chong
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Ooi Chang Lean
Ooi Eng Choy
Ooi Her Yong
Ooi Kam Fah
Ooi Kean Huat
Ooi Kim Ean
Ooi Lay Keat
Ooi Lay Pheng
Ooi Lay Suan
Ooi Poh Khim
Ooi Ting Ting
Ooi Way Sean
Ooi Yong Xuan
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Seah Wee Keong
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Ting Siang Kong
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Wee Seng Whatt
Wellings Pharmacy Sdn Bhd
William Ung Keng Poh
Wilson Rondini III
Wishing Well Collection
Wong Boon Poh
Wong Check Nan
Wong Hok Yim
Wong Kam Ying
Wong Kit Woon

Wong Lai Cheng
Wong Lang See
Wong Ling Fong
Wong Mei Cheen
Wong Meng Chye
Wong Park Foon
Wong Thai Sun
Wong Wai Yoong
Wong Yam Leng
Woo Yin Kit
Xtrategize Technologies Sdn Bhd
Yang Ming Hardware Sdn Bhd
Yap Cemerlang Agency
Yap Cheng Hui
Yap Cheng Yee
Yap Chin Kong
Yap Gin Lye
Yap Hooi Peng
Yap Kim Lee
Yap Let Hong
Yap Wei Ling
Yap Yuh Foh
Yau Sau Yeng
Yeap Ai Choo
Yeap Joo Lee Milly
Yeap Kai Yee
Yeap Kai Ying
Yeap Pey Shym
Yeap Tan Kheng
Yeap Yew Tat
Yee Hup Enterprise Sdn Bhd
Yee Yoke Moi
Yeo Eng Hau & Family
Yeoh Chiew Lean Kheng
Yeoh Ghim Hwa
Yeoh Hin Kok
Yeoh Joo Geok
Yeoh Keat Yew
Yeoh Kwee Kee
Yeoh Lay See
Yeoh Saw Tuan
Yeoh Sew Moy
Yeow Siew Imm
Yew You Hann
Yin May Chiang
Yip Lai Man
Yong Kah Lai
Yong Mai Fang
Yong Yin Wah
You Ze Horng
YS Foam Industries Sdn Bhd

CARE CLUB

The Care Club – an employee-giving campaign was established in 2005 by the hospital's employees with the aim of encouraging giving to the hospital's charity funds. In year 2019, the Care Club has 226 members, donated over RM 34,154.

A Harithas S/O Ahumoolom
Agnes Anak Suel
Ahmad Fairuz Bin Shaik Sultan
Ahtthisaravanan A/L Vellosamy
Albin Phua Tuan Hui
Ammi Anak Jacky
Amurdha A/P Tanimalai
Amyta Binti Jaipah
Anitah Bt Dairoh
Astoetie Binti Abidin
Atricia Chairmine Hamit
Ayuni Binti Mohamed
Azahriah Binti Abdul Wahab
Azliza Binti Abdul Aziz
Barbara Easter Niyam
Beh Bee Bee
Caroline Choong Mei Ling
Caroline Manrus
Chai Mei Gie
Chan Foong Yee
Chan Yee Leng
Chang Ling Sim
Charlotte Lee Min Yi
Cheah Kam Fong
Chee Lay Guat
Chen Ean Leng
Chew Bee Chin
Chew Phaik Ying
Chiew Hui Ling
Chin Chau Sia
Chin Meng Kim
Ch'Ng Yew Keong
Chong Yoke Kian
Choo Yong Chek
Choong Suan Shian
Chow Kit Seong
Chow Mei Chin
Chua Chee Kuan
Chuah Suon Wah
Chye Mooi Choo
Damayanti Binti Mohd Raji
Daniel Yeoh Chung Boo
Dennis Ak Demp
Devaraj A/L Jeyaraman
Diana Catherine Benjamin
Dorothy Goh

Elsie Nathan
Elynna Anak Thompson Ranum
Eow Ah Khim
Eva Maya Anak Diyuk
Eveline Elvira
Evon Lau Yi Wenn
Felicia Ang Li Chen
Flora Triyanti Prayogo
Flordalija Mondala
Fredoline Majorie Omar Binti Saiking
Ganesan A/L Ramasamy
Goh Ai Lay
Goh Chong Mun
Goh Phaik Leng
Gowri A/P Balakrishnan
Grace A/P P. K. Pillay
Grace Mary A/P Asirvatham
Gunawathy A/P Gunasekaran
Hor Lay Chen
Jaenitah A/P Janarthan
Jananeswary A/P S.K. Rajendran
Janet Joseph Sameh
Jariza Bt Man
Jazreel Anak Jacky
Jeevita A/P Loganathan
Jimmy Ooi Teik Gee
Joanne Lim Phaik Kit
Joemmaicca Augustta Ak Joggerly
Jothi A/P Muniandy
Juanita Pragasini A/P Yesupatham
Jukphin A/P Ban Ket
Juliya Binti Haron
Juneta Balacuit
K Sevagame A/P K Karuppiah
Kam Suet Yin
Kamala Thevi A/P S Pitchay
Kamsiah Binti Zainul
Kartini Bt. Zainul
Keddly Fenddy Friday
Kelly Carroline Galantas
Khoo Kay Soon
Kim Lay Hong
Kiong Saw Geok
Koay Boon Kweng
Koay Eng Sim, Lisa
Koay Yeong Cheh

Koe Hooi Fen
Koh Wah Heng, Ronald
Kong Yue Li
Law Poh Ling
Lee Beng Hong
Lee Mei Yin
Lee Oi Wah
Lee Sheau Wei
Lee Shee Zhee
Lee Wen Ming
Leong Chew Yan
Leong Kok Mun
Liaw En Cheong
Liew Cheng Hock
Lim Hooi Peng
Lim Phaik Suan
Lim Saw Kim
Lim Theng Chuin
Lim Yang Xian
Liwina Anak Atang
Loh Kam Weng
Loh Saw Tin
Loo Wei Beng
Low Mooi Lan
Low Sooi Nai
Lynne Yong Ee Lin
Magendrarajan P V M A/L M Muniandy
Malinah Sarik
Malini A/P Morgesen
Martini Binti Salag
Mary Stella A/P Antony Dass
Meena Rubeni A/P Balan
Melvin Lim Yong Ming
Mershel Anak Sunang
Mogan A/L Poliah
Mohd Zamhari @ Beragai Bin Abdullah
Muhamad Aiman Bin Mohamad Noor
Murni Bte Sulaiman
Nagaswaril A/P V.Gopal
Nancy Bernice A/P Santhanasami
Ng Kak Lee
Ng Lay Hong
Ng Seet Fong
Ng Teik Kee, Dicky
Nirmala Devi A/P Veerasamy
Nomi Ak Tako

Noor Azizan Binti Mat
Nor Amira Binti Mat Desa
Noraidah Bte Guntalib @ Lissda
Nori haf Binti Ab Wahab
Norlinah Binti Isa
Nurbaya Binti Abdul Halim
Nurul Hawanis Binti Rahim
Nurul Syabanu Binti Shukuri
Ong Ab Bey
Ong Ai Yin
Ong Lay Tin
Ong Pai San
Ong Tze Yun
Ooi Ann Pheng
Ooi Hooi Suen
Ooi Lay Koon
Ooi Teng Hong
Ooi Yong Xuan
Oon Yeong Heuy
Pandian A/L Vagraveloo
Parithi Vannan A/L Vijian
Peh Mei Har
Peter Anak Jimbon
Phuah Bee Chen
Poh Sing Sim
Poh Yean Hoong
Pong Kwai Meng
Poo Geok Wah
Priccela Sougian
Priscilla Elvina Jolius
Puspavalli A/P Rajendran
Quah Yew Choo
Quah Zhi Wei
Racheal Pang Ling Wei
Rajeshwary A/P Muniandy
Randy Afandi B.Rupin
Richel Anak Ayah
Roland Mondala
Ronnie Khoo Boo Jin
Rujia Bte Bilu
Safarina Binti Baharudin
Sanyin Ak Bayang
Sarvesvari A/P Arujunen
Saw Lye Huat
Selva Mary A/P A Soosai
Sharon A/P Anthony Dass

Shawn Chong Syn Nye
Sietra A/P Tanimalai
Sim Gaik Mua
Sim Kar Huey
Sithama A/P K. Mathavanair
Siti Fatimah Binti Abidin
Siti Noraidah Binti Piee
Siti Zaleha Binti Othman
Sivamalar A/P G. Rajappa
Stanley A/L Seekaran
Stella Jothi A/P Mariappan
Stephen Yee Loi Choong
Sweeney Ku Shen Kait
Syed Azhar Al-Gadrie Bin Syed Alwi
Tan Ah Gin
Tan Hooi Hong
Tan Sue Ling
Tan Sun Suan
Tan Weng Lean
Tan Yean Ching
Tan Yen Wen
Tang Chun Xian
Tay Chuan Keat
Tean Chooi Sean
Teoh Ai Chen
Teoh Boon Loon
Teoh Chee Seng
Teoh Ee Lin
Vanita Khoo Suan Imm
Venisri A/P Shanmugavelu
Venkata Murali Krishna Bavaraju
Vijay Raj A/L Thagga Rajoo
Wilma Binti Madin
Viviana Anak Jack Edward
Voon Siew Phay
Winnie Anak John Timban
Wong Khang Yuen
Wong Kim See
Wong Wee Nee
Wong Yin Yin
Yasiah A/L Latchayah
Yeap Bee Li
Yesupatham S/O Joseph
Yew Suat Hong
Yong Chai Ting
Zurina Pillai A/P S.Paramanathan

STAFF INVOLVEMENT



PAH staff were all fully engaged in Charity Giant Teddy Coin Mosaic!

Handmade teddy donation boxes at various departments of PAH, created fun and unique atmosphere within PAH.

A total of RM 9,101.50 was raised through this effort. The cherry on top of the icing were 2 prizes offered by Charity Department; they are Most Like on Charity's Facebook Page and Highest Collection.



The contest for Most Like on Charity's Facebook was won by Dental Department, garnering 1,300 likes.

The highest collection prize went to F&B Division, raising a total of RM 4,227.00.

The support from F&B division also include 50 cents donation from the sale of every A Oats and fruit cup for selected duration.

OUR DOCTORS



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Consultant Cardiologist & Electrophysiologist
心脏及心电生理学专科顾问
Konsultan Spesialis Jantung & Elektrofisiologis



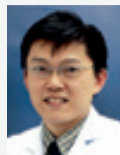
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心脏及胸腔外科专科顾问
Konsultan Spesialis Bedah Jantung & Torak



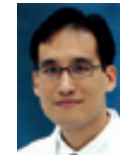
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心理保健专科顾问
Konsultan Psikiater Klinis



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Konsultan Endodontik



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口腔颌面外科专科顾问
Konsultan Spesialis Bedah Mulut, Rahang & Gigi



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Orthodontic Post-Graduate Lecturer
Consultant Orthodontist
矫形齿科专科顾问
Konsultan Spesialis Gigi & Orthodonsi



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General Dental Practitioner
牙科医生
Dokter Gigi Umum



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DDS (UKM)

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牙科医生
Dokter Gigi Umum



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Dokter Gigi Umum



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Konsultan Kunjungan Dokter Gigi Umum



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Konsultan Spesialis Kulit



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外科及微创专科顾问
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General Obayn, Gynaecological Oncology
妇产专科, 普通妇产, 妇科肿瘤顾问
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Onkologi Kandungan

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(Umum / Bedah Onkologi - Ginekologi)

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Saluran Kemih Wanita

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DipIBLM (Korea) AOEMM & ACOEM

Occupational Health Doctor /
Lifestyle Medicine Doctor
Vice President for Wellness
职业保健专科顾问 / 养生医学医生
Dokter Penjagaan Kesehatan /
Dokter Pengobatan Gaya Hidup

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& Radioterapi

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BSc (HONS) Optometry, MB BCh BAO (Ireland),
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FRCS Ophthalmology (Glasgow)

Consultant Ophthalmologist - General
Ophthalmology, Optometry, Vitreo-Retinal Surgery
普通眼科 / 光学 / 视网膜外科顾问
Konsultan Spesialis Mata & Bedah Retina

**Dr. Tah Kheng Soon, Raymond**

苏庆春医生
MBBS (Manipal), FRCS (Glasgow),
Ophthalmology Cert. Refractive Surgery (Ulster, UK)

Consultant Ophthalmologist - General
Ophthalmology, Refractive Surgery
普通眼科 / 激光视觉矫正顾问
Konsultan Spesialis Mata & Bedah Refraktif

**Dr. Wong Ching Lin**

黄清莲医生
MD (UKM); MSurg (Ophthal)(UKM)

Consultant Ophthalmologist
眼科专科顾问
Konsultan Spesialis Mata

**Dr. Lou Kean Keong**

刘健强医生
MBBS (Delhi), MS Ortho (Mal), AM (M'sia)

Consultant Orthopaedic Surgeon
骨科矫形专科顾问
Konsultan Spesialis Bedah Tulang

**Assoc. Prof Dato' Dr. Alif Carr Karim DSPN, DJN**

阿里夫医生
MBBS (Malaya), FRCS (Glasgow), CMIA

Consultant Orthopaedic Surgeon
骨科矫形专科顾问
Konsultan Spesialis Bedah Tulang

**Dr. Cheok Chee Yew**

卓志耀医生
MBBS (UM), MS Ortho (UM), CMIA, AM (M'sia),
Fellowship in Spinal Surgery (HK),
Fellowship in Traumatology (Germany)

Consultant Orthopaedic & Spine Surgeon
骨科矫形, 脊椎手术专科顾问
Konsultan Spesialis Bedah Tulang &
Tulang Belakang

**Dr. Ajay Kumar Sharma, DJN**

阿杰古玛沙玛医生
MBBS (Mangalore), MS. Ortho (UKM), CMIA,
Spine Fellowship (Munich, Germany) (Denver, USA)

Consultant Orthopaedic & Spine Surgeon
骨科矫形, 脊椎手术专科顾问
Konsultan Spesialis Bedah Tulang &
Tulang Belakang

**Dr. Tan Chun Ee**

陈俊宇医生
MD (UKM), MS Ortho (UKM), CMIA,
Fellowship in Spinal Surgery (Hong Kong)

Consultant Orthopaedic & Spine Surgeon
骨科矫形, 脊椎手术专科顾问
Konsultan Spesialis Bedah Tulang &
Tulang Belakang



Dr. Tang Weng Chong
陈荣宗医生

BSc (Med), MBBS (NSW), FRCS (IRE),
MSc Sports & Exercise Medicine (Bath, UK),
AOA fellowship in Arthroscopy (Melbourne)

Consultant Orthopaedic & Sports Injuries Surgeon
骨科与运动损伤外科专科顾问
Konsultan Bedah Ortopedi & Cedera Olahraga



Dr. Deong Kee Kong, Jonathan
张其光医生

MBBS (Manipal), (AM) M'sia MSORL-HNS (Malaya),
FAAO HNS (USA), Cert. Balloon Sinuplasty (USA)

Consultant Otorhinolaryngologist,
Head & Neck Surgeon
耳鼻喉及头颈内外专科顾问
Konsultan Spesialis Bedah THT



Dr. Sow Yih Liang
苏毅良医生

MBBS (UM), MS ORL HNS(UM)

Consultant Otorhinolaryngologist,
Head & Neck Surgeon
耳鼻喉及头颈内外专科顾问
Konsultan Spesialis Bedah THT



Dr. Aloysius Lee Mun Loy
李万来医生

MBBS(India), AM, MORL-HNS (Malaya),
Clinical Fellow - Sleep Surgery & Head Neck Surgery
(Hong Kong)(Taiwan)

Consultant Otorhinolaryngologist,
Head & Neck Surgeon
耳鼻喉及头颈内外专科顾问
Konsultan Spesialis Bedah THT



Prof Dr. Thameem Ansari
塔明安沙礼医生

MBBS, MS (GEN), M CH (Paed. Surgery), FICS (Paed Surgery)

Visiting Consultant Paediatric Surgeon
儿外科客卿顾问
Konsultan Kunjungan Spesialis Bedah Anak



Dr. Tammy Teoh Han Qi
张瀚琦医生

MD (USM), M.PAED.SURG (UM)

Visiting Consultant Paediatric Surgeon
儿外科客卿顾问
Konsultan Kunjungan Spesialis Bedah Anak



Dr. Tan Yao May, Agnes
陈姚美医生

MD (M'sia), MRCP (Paed) (UK)

Consultant Paediatrician
儿科专科顾问
Konsultan Spesialis Anak



Dr. Khaw Poh Guan
许保元医生

MD (UKM), MRCPCH (UK), AM (M'sia)

Consultant Paediatrician
儿科专科顾问
Konsultan Spesialis Anak



Dr. Tan Pek Yong
陈柏荣医生

MBBS (IMU), MRCPCH (UK)

Consultant Paediatrician
儿科专科顾问
Konsultan Spesialis Anak



Dr. Pong Kwai Meng
庞贵明医生

MBBS (Mal), FRCP (Glasg), FRCP (Edin) MRCP (UK),
MRCPCH, M.Med (Paeds), FAMB

Consultant Paediatrician & Neonatologist
儿科及婴儿专科顾问
Konsultan Spesialis Bayi & Anak



Dr. Mary Antony
陈玛利医生

MBBS, DCH MD (Paed) (Vellore),
MRCP (UK), Paediatric Cardiology (Glasg)

Consultant Paediatric Cardiologist & Paediatrician
小儿心脏及儿科专科顾问
Konsultan Spesialis Anak & Jantung Anak



Dr. Oh Siew Leng, Danny
胡寿龄医生

BA, MD (USA), FACS

Consultant Plastic Surgeon
整容矫正外科专科顾问
Konsultan Spesialis Bedah Kosmetik,
Bedah Plastik & Rekonstruksi



Dr. Ng Hian Chan
黄献赞医生

MBBS (UM), MS (USM)

Consultant Plastic Surgeon
整容矫正外科专科顾问
Konsultan Spesialis Bedah Kosmetik,
Bedah Plastik & Rekonstruksi



Dr. Chew Kee Hock
周枝福医生

MBBS (Mal), M. Med. (Rad) (UKM), AM (M'sia)

Consultant Radiologist
放射学专科顾问
Konsultan Spesialis Radiologi



Dr. Kooi Eng San
桂荣山医生

MD (UKM), M. Med. (Rad) (USM), AM (M'sia)

Consultant Radiologist
放射学专科顾问
Konsultan Spesialis Radiologi



Prof (Clinical) Dr. Teh Siew Guan, William, PJK
郑秀源医生

MD (Phil), MRAD (M'sia), AM (M'sia), FVIR (S'pore)

Consultant Diagnostic & Interventional Radiologist
放射诊断与介入性放射专科顾问
Konsultan Spesialis Radiologi
Diagnostik & Intervensi



Dr. Loh Kok Beng
骆国明医生

MBBS (UM), MRAD (UM)

Visiting Consultant Diagnostic &
Interventional Radiologist
放射诊断与介入性放射客卿顾问
Konsultan Kunjungan Spesialis Radiologi
Diagnostik & Intervensi



Dr. Sharon Tan @ Ling Ling
陈琳琳医生

MD (UPM), MRad (UM)

Visiting Consultant Radiologist (Breast Imaging)
放射学客卿顾问 (乳房摄影)
Konsultan Kunjungan Radiologi
(Pencitraan Payudara)



Dr. Alex Lee Fook Seng
李福成医生

MD (Universiti Malaysia Sarawak, MMed (Radiology) (USM)

Visiting Consultant Radiologist
放射学客卿顾问
Konsultan Kunjungan Spesialis Radiologi



Dr. Tan Eng Liang
陈荣量医生

MBBS (Melaka Manipal), MD, M.MED (UKM),
Fellowship in Respiratory Medicine

Consultant Respiratory Medicine &
Internal Medicine
呼吸系统内科专科顾问
Konsultan Spesialis Pernapasan Nedis &
Penyakit Dalam



Dr. Teh Chu Leong
郑子龙医生

MBBS (NSW), FRCS (Edin), Endourology (USA)

Consultant Urologist
泌尿手术专科顾问
Konsultan Spesialis Urologi & Bedah Batu Ginjal



Dr. Teoh Boon Wei
张文蔚医生

MBBS (Vellore), M.Med (Surg) (USM), Cert (MBU),
FRCS (Urol) (Glasg), Fellowship in Urology (Melb)

Consultant Urologist
泌尿手术专科顾问
Konsultan Spesialis Urologi & Bedah Batu Ginjal

COMMUNITY OUTREACH

JANUARY

- Corporate Health Screening for AIA
 - Lactation Talk at Ohana Confinement Villa
 - Corporate Health Screening for Tesco
 - Public Health Class
 - Penang Adventist Hospital Staff Health Talk
 - Corporate Health Talk and Health Screening for IOI
 - Breath Free Alumni
 - Antenatal Class
-

FEBRUARY

- Lactation Talk at Ohana Confinement Villa
- Public Health Class
- Corporate Health Talk and Health Screening for PBA
- Health Screening for Lions Club Georgetown
- Health Screening for Inari Technology Sdn Bhd
- Cancer Support Group Gathering
- Penang Adventist Hospital Staff Health Talk

MARCH

- Corporate Health Talk for Eastern & Oriental Hotel
- Corporate Health Screening for AIA
- Corporate Health Screening for TNB
- Health Screening and Health Education for The Star Fun Run
- Lactation Talk at Ohana Confinement Villa
- Health Screening for FMM
- Antenatal Class
- Teddy Medical Clinic at Queensbay Mall
- Diabetes Health Talk
- International Women's Day Talk
- Doctor's Health Talk
- Kangaroo Club Gathering
- Breath Free Alumni



& ACTIVITIES BY COMMUNITY HEALTH DEPARTMENT

APRIL

- Health Screening for PDF AGM
- Health Talk for Shang Wu High School
- Health Screening and Health Talk for USM
- Health Talk for Phor Tay High School
- Health Talk for Tong Shan High School
- Penang Adventist Hospital Staff Health Talk
- Teddy Medical Clinic at Pelita International School
- Public Health Class
- Teddy Medical Clinic at Sunshine Square
- Teddy Medical Clinic at Tenby International School
- Health Talk for PBA
- Health Screening and Health Talk for Eastern & Oriental Hotel
- Health Talk for PDC
- Lactation Talk for Ohana Confinement Villa
- Mega Heart in Celestica Malaysia Sdn Bhd
- Health Screening for Infineon Technologies Sdn Bhd
- Cancer Support Group Gathering
- Minggu Anti-Dadah "Stop Smoking Booth"
- World Health Day Health Screening
- Ambu Health Screening
- Sum Sun Health Talk
- Health Screening and Health Talk for St Nicholas Home

MAY

- Health Talk for SK Lunas Jaya
- World No Tobacco Day
- Teddy Medical Clinic at Gurney Plaza
- Public Health Class
- Health Screening and Health Talk at Gurney Plaza
- Penang Adventist Hospital Staff Health Talk
- Health Talk for Phor Tay High School
- Teddy Medical Clinic at Gurney Paragon
- Health Talk for Vouk Hotel
- Health Talk for Golden Sands Resort
- Lactation Talk for Ohana Confinement Villa
- Healthy School Community Health Camp

JUNE

- Antenatal Class
- Health Talk for Kangaroo Club
- Public Health Screening at Queensbay Mall
- Health Education at Olive Tree
- Health Screening for South Island Garment
- Public Health Class
- Health Talk for Dell
- Health Screening for Plexus
- Penang Adventist Hospital Staff Health Talk
- Mega Heart Exhibition at Dell
- Health Talk for IOI
- Weight Loss Program
- Lactation Health Talk for Ohana Confinement Villa
- Health Screening for Shang Wu High School
- Health Talk for SJK © Jelutong
- Health Talk for Convent Light Street
- Health Talk for Kangaroo Club Gathering
- Cancer Support Group Gathering
- Diabetes Malaysia / Mended Heart Gathering



JULY

- Public Health Class
- Health Talk for South Island Garment
- Mega Heart and Health Screening at SilTerra (M) Sdn Bhd
- Lactation Talk at Ohana Confinement Villa
- Penang Adventist Hospital Staff Health Talk
- Penang Adventist Hospital Nutritionist's Health Talk
- Health Screening and Doctor's Health Talk



AUGUST

- Health Screening for Keysight Technologies (M) Sdn Bhd
- Health Screening for Citibank
- Lactation Health Talk for Ohana Confinement Villa
- Health Screening and Health Talk for AIA
- Health Screening and Health Talk for Eastin Hotel
- Lactation Health Talk for Keysight Technologies (M) Sdn Bhd
- Antenatal Class
- Penang Adventist Hospital Staff Health Talk
- Public Health Class
- Health Screening and Health Talk at Escatec Electronics Sdn Bhd
- Health Screening for RHB Bank
- Health Screening for St Paul's Church
- Health Talk for Park Royal Hotel
- Health Talk for Fairview International School
- Health Screening for Instant Manufacturer Sdn Bhd
- Community Health Screening and Health Talk at One Precint
- World Breastfeeding Week Celebration
- Health Screening and Health Talk for Escatec
- Heart to Heart Talk
- Breath Free Alumni
- Health Screening and Doctor's Health Talk

SEPTEMBER

- Health Screening for Citibank, Menara Northem
- Lactation Health Talk for Ohana Confinement Villa
- Health Screening for Citibank, One Precint Bayan Baru
- Health Screening and Health Education for Wawasan Open University
- Malaysia Day Blood Donation and Health Screening
- Charity Light Run – World Heart Day
- Health Talk for Northern Light Private School



OCTOBER

- Public Health Talk
- Corporate Health Talk at Allianz
- Public Health Class
- Health Screening for Robert Bosch (M) Sdn Bhd
- Lactation Talk for Ohana Confinement Villa
- Pink October Celebration
- Non-Smoking Workshop
- Health Screening and Health Talk for St. Nicholas Home
- Penang Adventist Hospital Staff Health Talk
- Health Screening for Peak Fitness



NOVEMBER

- Antenatal Class
- Diabetes Health Talk for MiCare Sdn Bhd
- Lactation Talk for Ohana Confinement Villa
- Community Health Screening at SJK © Mah Hua
- Health Screening and Health Talk at EcoWorld
- Public Health Class
- Public Health Screening at Gurney Plaza
- Health Talk for Norther Corridor Implementation Authority
- Corporate Health Talk at Integar
- Penang Adventist Hospital Staff Health Talk
- Health Screening for Continental Prai
- Dance with Diabetes
- Kangaroo Club Gathering
- Inhouse World Diabetes Day



DECEMBER

- Health Screening for Dufu Industries Sdn Bhd
- Health Screening at Show Life Festival
- Health Screening and Stress Management at Renesas Semiconductor (M) Sdn Bhd
- Lactation Health Talk for Ohana Confinement Villa
- Penang Adventist Hospital Staff Health Talk
- Public Health Class
- Cancer Support Group Christmas Celebration
- Launching Event with Grab Health Screening





CHAPLAINCY

The Chaplaincy programmes (pastoral care) at Penang Adventist Hospital are key services in total patient care. Total patient care provides for an individual's spiritual as well as physical and mental needs.

When lives are in the balance and uncertainty overcomes a person, a kind word, gentle touch, whispered prayer or an empathic presence can sooth a soul and bring efficacy to the healing process.

During such moments, chaplains offer critically needed spiritual and emotional support; ministering to patients, their families and medical staff with unconditional love, sacrifice and service. Due to the patients' diverse cultural and religious backgrounds, chaplains can help to connect patients with their own spiritual beliefs.



MEET THE CHARITY TEAM



FIRST ROW FROM LEFT TO RIGHT

Chang Yoong Sien, Community Relations Officer
Evon Lau, Community Relations Officer
Tabitha Andrews, Medical Welfare Officer

SECOND ROW FROM LEFT TO RIGHT

Eric Loh, Medical Welfare Officer
Aaron Choong, Community Relations Officer
Jenny Ooi, Charity Manager



WAYS TO MAKE A DIFFERENCE

REFER A PATIENT

If you know of any patient with a life-threatening medical condition who needs financial assistance, have the patient or guardian contact the Medical Welfare Services at (+604) 222 7604 / 7605

CONTRIBUTION

The simplest method of providing support for the Penang Adventist Hospital's charity fund is through gift contribution – whether cash, personal cheque, credit card authorisation, money order, bank draft or electronic fund transfer. You may use the Donation Reply Slip inserted in this annual report to make a contribution.

Cheques can be sent to Penang Adventist Hospital, Charity Department and made payable to:

'Patient Heart Fund' for the Patient Heart Fund

'Adventist Hospital & Clinic Services (M)' for the Dr. J. Earl Gardner Fund, Cancer Fund and General Fund. Kindly indicate your choice of fund behind the cheque.

CIMB Bank. A/C No : **7020587108** for the Patient Heart Fund

AmBank. A/C No : **082-201-200231-6** for Adventist Hospital & Clinic Services (M)

BECOME A CORPORATE SPONSOR

A sponsorship or partnership in our fundraising events add value to your company's Corporate Social Responsibility efforts. A tax-deductible receipt will be issued for every donation.

VOLUNTEER YOUR TIME AND TALENT

The hospital needs part-time volunteers for the short and long term to help its full-time employees in making a difference to the community. Internships from colleges and universities are also welcomed.



... TO GIVE

GIFT

TO RECEIVE...

ACCREDITATION / HOSPITAL ACHIEVEMENTS



JCI (5TH CYCLE, 2019-2022)

In 2007, Penang Adventist Hospital received the Joint Commission International (JCI) accreditation. JCI is the leader in accreditation, with more than 10 years experience across the full spectrum of healthcare organisations. JCI accreditation represents the “Gold Seal of Approval” in healthcare and provides the most comprehensive evaluation process.



MSQH (6TH CYCLE, 2019 – 2020)

The Malaysian Society for Quality in Health (MSQH) is an independent, not-for-profit organisation working actively in participation with healthcare professionals to ensure safety and continuous quality improvement in providing healthcare facilities and services in the country.



BFHI (5TH CYCLE, 2017-2020)

The Baby-Friendly Hospital Initiative (BFHI) was launched by the World Health Organisation (WHO) and United Nations Children’s Fund (UNICEF) in 1991, following the Innocenti Declaration of 1990. The initiative is a global effort implementing practices that protect, promote and support breastfeeding.



HPH (2ND CYCLE, 2017 – 2021)

Penang Adventist Hospital has just become a member of the Health Promoting Hospital Network (HPH) – the very first hospital in Malaysia, as of January 2013. Initiated by World Health Organization, the mission of HPH network is to improve the quality of health care of both hospital patients and staff through evidence-based health promotion services. As an accredited HPH hospital, PAH strives to achieve better health gain for our patients and staff with an integrated and comprehensive health promotion services.



Blue Ribbon Campaign Award (2ND CYCLE, 2018-2020)

The campaign was officially launched at the 15th World Conference on Tobacco or Health in the 20 to 24 March 2012 in Singapore aims to recognize and appreciate the contributions of individuals, groups, organizations, government agencies but also to anyone who has contributed to the World Health Organization Framework Convention on Tobacco Control (WHO FCTC) for free environment cigarette smoke. Ministry of Health, Malaysia as a part of WHO Western Pacific Region had implement this campaign under its Statutory Body MySihat in Malaysia since 2016.



More than **80** specialists with **27** specialisations

Penang Adventist Hospital (PAH) is a Malaysian owned and operated company, and is part of an International Adventist Network of 600 not-for-profit hospitals, clinics and dispensaries worldwide.

PAH established **Adventist College of Nursing and Health Sciences (ACNHS)** and commenced offering a Three-year Diploma Nursing program. To date, the college has produced over hundreds of nurses who serve the hospital and community diligently.



PENANG ADVENTIST HOSPITAL 檳安醫院



Operated by Adventist Hospital & Clinic Services (M) (Reg. No. 199301000960)

465, Jalan Burma, 10350 Penang, Malaysia

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